#### **MEETING**

#### **COMMUNITY LEADERSHIP AND LIBRARIES COMMITTEE**

#### **DATE AND TIME**

#### WEDNESDAY 6TH OCTOBER, 2021

#### **AT 7.00 PM**

#### **VENUE**

#### HENDON TOWN HALL, THE BURROUGHS, LONDON NW4 4BG

# TO: MEMBERS OF COMMUNITY LEADERSHIP AND LIBRARIES COMMITTEE (Quorum 3)

Chairman: Cllr Reuben Thompstone

Vice Chairman: Cllr Roberto Weeden-Sanz

#### Councillors

Jennifer Grocock Lachhya Bahadur Gurung Danny Rich Helene Richman Sara Conway Zakia Zubairi

Nizza Fluss Charlie O'Macauley

In line with the Constitution's Public Participation and Engagement Rules, requests to submit public questions must be submitted by 10AM on the third working day before the date of the committee meeting. Therefore, the deadline for this meeting is **Friday 1**st **October at 10AM**. Requests must be submitted to Tracy Scollin Tel 020 8359 2315 tracy.scollin@barnet.gov.uk

You are requested to attend the above meeting for which an agenda is attached. Andrew Charlwood – Head of Governance

Governance Services contact: Tracy Scollin, Tel 020 8359 2315 <a href="mailto:tracy.scollin@barnet.gov.uk">tracy.scollin@barnet.gov.uk</a>. Media Relations Contact: Tristan Garrick 020 8359 2454

#### **ASSURANCE GROUP**



## **ORDER OF BUSINESS**

Item No	Title of Report	Pages
1.	Minutes of last meeting	5 - 10
2.	Absence of Members (If any)	
3.	Declaration of Members' Disclosable Pecuniary interests and Non Pecuniary interests (If any)	
4.	Report of the Monitoring Officer (If any)	
5.	Public Comments and Questions (If any)	
6.	Members' Items (If any)	11 - 16
7.	Community Safety Annual Report 2020/21 (including Crime and Disorder Scrutiny)	17 - 46
8.	Community Safety Strategic Assessment	47 - 78
9.	CCTV Strategic Review and Procurement of new Service Contract	79 - 106
	To approve the Outline Business Case to undertake a strategic review of the CCTV requirements for the Community Safety Team and Libraries Service.	
10.	MOPAC Blueprint for Women in Contact with the Criminal Justice System	107 - 114
11.	Armed Forces Covenant Action Plan	115 - 126
12.	Mayoralty Update	127 - 144
13.	Business Planning 2022 - 2026 To follow	
14.	Forward Plan	145 - 150
15.	Any item(s) the Chairman decides are urgent	

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#### **Decisions of the Community Leadership and Libraries Committee**

9 June 2021

Members Present:-

**AGENDA ITEM 1** 

Councillor Reuben Thompstone (Chairman)
Councillor Roberto Weeden-Sanz (Vice-Chairman)

Councillor Jennifer Grocock Councillor Helene Richman Councillor Nizza Fluss Councillor Lachhya Gurung Councillor Sara Conway Councillor Charlie O-Macauley Councillor Danny Rich

**Apologies** 

Councillor Zakia Zubairi

#### 1. MINUTES OF LAST MEETING

RESOLVED that the minutes were approved as an accurate record.

#### 2. ABSENCE OF MEMBERS (IF ANY)

Apologies were received from Cllr Zubairi.

# 3. DECLARATION OF MEMBERS' DISCLOSABLE PECUNIARY INTERESTS AND NON PECUNIARY INTERESTS (IF ANY)

None.

#### 4. REPORT OF THE MONITORING OFFICER (IF ANY)

None.

#### 5. PUBLIC COMMENTS AND QUESTIONS (IF ANY)

A public comment received from Mr John Dix, and officers' response, was noted.

#### 6. MEMBERS' ITEMS (IF ANY)

None.

#### 7. COMMUNITY PARTICIPATION STRATEGY

Mr Will Cooper, Deputy Head of Strategy – Strategy and Engagement, presented his report, the fourth update to the Community Participation Strategy. He noted that the budget proposals would be presented to Policy & Resources Committee (P&R) the following week for approval.

A Member asked how value for money from the different charities is measured. Mr Cooper stated that a lot of time is spent on designing a mechanism for evaluating

outcomes, and that Barnet Council expects all recipients of funding to report back on how the money was spent.

A Member enquired how the needs of the community were understood, given that consultations do not capture all sections of the community. Mr Cooper responded that this is combined with feedback from Ward Members, trusted community organisations, the Engage Barnet online portal and various other sources of information.

A Member asked what steps are being taken to ensure that this is a living document and direction of travel, and asked about the timetable, such as around the mapping of community assets. Mr Cooper responded that a Strategy Manager will be working on implementation as soon as the Strategy has been approved. The mapping of assets is currently underway. The most urgent matter is to resolve the Barnet Together settlement, and for an action plan to be put in place.

A Member asked about the Council recognising and supporting its many volunteers, for example introducing accreditation and further investment. The Member also asked why there are some community groups still not engaging. There was also concern that too much is being expected of volunteers and community groups who were possibly carrying out work that was unsafe for them to do. Mr Cooper responded that many volunteers are enthusiastic but the Council would not want them to put themselves in any danger. Mr Cooper agreed that the reach of Barnet Together is insufficient, adding that the team is working on this and has an idea of the communities that are not involved.

A Member noted that there are 1000 volunteers registered who have not been deployed. Mr Cooper responded that there are several reasons; some residents later become unavailable after registering, and some opportunities do not suit some volunteers. However, the team is confident that the people on the database are keen to volunteer, as a new database was implemented and updated during the pandemic.

A Member enquired about crowd funding and how donations could be supported to a sufficient level to receive match funding. Mr Cooper would follow this up after the meeting.

#### **Action: Mr Cooper**

A Member enquired how much funding each of the organisations had received under the Community Innovation Fund. Mr Cooper responded that there were three categories; the smallest providing funding of £2000, up to the 'big idea' which awarded up to £100,000. The priorities for the fund are:

- support for unpaid carers
- digital inclusion project
- residents at risk of losing jobs,
- · residents at risk of losing functionality and mobility.

Mr Cooper outlined the funding awarded under the scheme:

- Westminster Roman Catholic Diocese Trust, £10,000 for its Online Carers Forum
- Community Focus Inclusive Arts, just under £10,000
- Barnet CAB £63,500 to appoint new advisor to help self-employed residents to stay in business
- Twining Enterprise, just under £20,000 for employment specialists

- Arts Depot, £10,000 on programme to use dance and movement to prevent falls in frail older people with NHS physiotherapist
- Community Network Group; £10,000 support for isolated elderly people
- Stoneberg Community Trust; £3750 Postural stability instructor to work with NHS rehab to help people regain mobility.

A Member asked who sits on the panel for the fund. Mr Cooper responded that the panel includes funders who are the Integrated Care Partnership, CCG, Royal Free NHS Foundation Trust, representatives of Barnet Together and other statutory partners. Mr Cooper would check whether any Councillors are on the panel.

**Action: Mr Cooper** 

A Member enquired who decides on the amounts allocated. Mr Cooper responded that the funding to the Innovation Fund is decided by Policy and Resources Committee. The allocations are decided by consulting with officers in their areas of expertise.

A Member noted that a volunteer strategy is needed to prevent burnout and protect volunteers' safety, as well as to encourage them to continue to volunteer. It would be interesting to know how only 900 volunteers out of 2,347 had been deployed.

A Member suggested volunteers be contacted by email and that the Committee extends its thanks to them. The Chairman agreed and extended his thanks on behalf of the Committee, to each person who volunteers for their intention, and for sacrificing their time during the pandemic.

The Chairman thanked Mr Cooper for putting together the Community Participation Strategy and for Members for their input into it.

#### **RESOLVED** that the Committee approve:

- 1. The new Community Participation Strategy
- 1. The proposal to increase the funding to the Barnet Together Infrastructure Partnership, and to delegate responsibility to officers to develop a detailed costings proposal for this to be approved by Policy and Resources Committee.

#### 8. COMMUNITY SAFETY GOVERNANCE REVIEW

The Chairman introduced the officers' report which outlined the community safety governance review, and outlined where responsibility for community safety sat across different governance bodies including Environment Committee, Safer Communities Partnership Board (SCPB) and the Community Leadership & Libraries Committee (CLLC).

The Head of Governance, Andrew Charlwood, reported that the other aim of the report was to provide an update on recent internal changes around where community safety functions sat in different directorates. In November 2019 community safety functions had moved from Environment Directorate to the Assurance Directorate for an interim period.

Following a review, some services had remained in Assurance and others had transferred to Family Services as follows:

#### Assurance:

- Responsibilities as outlined the Community Safety Accreditation scheme of Powers including:
- Crime and Disorder Reduction Partnership
- Environmental Crime
- Anti-Social Behaviour (ASB)
- Prevent Agenda (including Hate Crime)
- CCTV
- Covid -19 Enforcement

New areas of responsibility in Family Services:

- Domestic violence (DV)
- Violence Against Women and Girls (VAWG);
- Reduced Offending (RO)
- Integrated Offender Management (IOM)
- Violence, Vulnerability & Exploitation (VVE)

Mr Charlwood noted that Declan Khan, Head of Counter Fraud Operations would work closely with Tina McElligot, Director, Children's Social Care on functions that cut across the two directorates.

Mr Charlwood reported that Barnet's governance arrangements in relation to community safety had been reviewed to ensure that these were in line with best practice and the legal framework, and to help clarify the roles and responsibilities of the boards and committees in relation to community safety to minimise cross-over and duplication. The CLLC has a role to undertake crime and disorder scrutiny. It was noted that although this had been carried out annually via an annual report on community safety, it had not been made explicit in the Constitution until the recent changes had been made. The legal framework around the community safety partnership had also been reviewed, and some benchmarking against other Councils carried out, which had demonstrated that the SCPB was consistent with other similar sized local authorities in its make-up and operation.

Mr Charlwood added that the Terms of Reference (ToRs) of the SCPB, CLLC and Environment Committee had been reviewed, and actions agreed as detailed in Appendix A had been progressed. Section 1.4 of the report had set out the updates to the ToRs to provide greater clarity on which aspects of community safety sit with which governance body.

A Member asked where 'youth crime' sits. The Director of Assurance, Clair Green reported that youth crime remains within Family Services.

A Member stated that it is unfortunate that the Opposition Spokesperson for Community Safety only received the papers for the SCPB and was not a member of the Board. The Chairman noted that CLLC could not decide on this matter.

A Member reported that there had recently been an extreme level of incidents of anti-Semitism in Barnet, and she asked who to approach in the Council. Mr Khan responded that the Community Safety Team (CST) should be contacted but the police must also first be the first point of contact as this was a police matter. Barnet runs the Prevent Programme and the CST carries out hate crime analysis, but liaises closely with the police.

A Member asked about reporting incidents of anti-social behaviour (ASB). Mr Khan noted that ASB sits within CST. In the ToR this sits under the broad umbrella of 'community safety'.

A Member enquired what definition of environmental crime sits with CLLC. Mr Khan responded environmental crime is anything that is detrimental to the environment, and covers a broad spectrum of offences. It is tackled through Regulatory Services, Environmental Health and also the Environment Agency had some responsibilities. The CST could be contacted as first point of call, and would then refer on as appropriate.

#### **RESOLVED** that the Committee:

- 1. Note the distribution of Community Safety functions across the Council; and
- 2. Note and provide comments on the Community Safety Governance Review (Appendix A).

#### 9. FORWARD PLAN

Officers reported that Governance has been working with all services on a comprehensive review of the work programmes of CLLC and SCPB to ensure that all areas covered in their terms of referenced were reported to the Committee regularly.

A Member enquired whether the Council would put out communications around EU settled status, which would be introduced in June 2021. Ms Scollin would request a written briefing on what the Council is doing in relation to this.

**Action: Governance Officer** 

A Member enquired about the Hendon Hub proposals, adding that CLLC should discuss this and have an opportunity to comment. Mr Charlwood reported that this would be on the agenda for the Policy & Resources Committee in July 2021 and that a paper on the future of the library service in Hendon would be reported to this committee in due course.

**RESOLVED** that the Committee noted the Forward Plan.

#### 10. ANY ITEM(S) THE CHAIRMAN DECIDES ARE URGENT

None.

The meeting finished at 8.04pm





# Community Leadership and ITEM 6 Libraries Committee

**6 October 2021** 

Title	Members' Items
Report of	Head of Governance
Wards	All Wards
Status	Public
Urgent	No
Key	No
Enclosures	None
Officer Contact Details	Tracy Scollin, Tel 020 8359 2315  tracy.scollin@barnet.gov.uk

# **Summary**

Members Items have been received for the Community Leadership and Libraries Committee. The Committee is requested to consider the items and provide instructions.

# **Officers Recommendation**

That CLLC provides instructions in relation to the Members' Items.

#### 1. WHY THIS REPORT IS NEEDED

1.1 Members of the Committee have requested that the items tabled below are submitted for consideration. The Committee is requested to provide instructions to Officers of the Council as recommended.



#### **CIIr Danny Rich**

#### **Community Safety Briefings**

It would be helpful for councillors to receive concise and regular briefings from the Community Safety Team on key incidents and plans for the ward they represent.

I ask the Committee to agree that a system is developed and piloted, with councillors able to input and provide feedback, and a report then brought back to the meeting in the Spring for discussion.

I would also welcome consideration that the Council's annual community safety report should be reviewed with a view to introducing a 6 month interim report.

#### **CIIr Sara Conway**

#### **VAWG**

Barnet Council was due to refresh the Violence Against Women and Girls Strategy earlier this year for a September launch.

In anticipation of this timeline Labour councillors hosted an online listening event in April to hear direct from key local organisations and women's groups. Participants shared their concerns and experiences and discussed possible solutions. We submitted the key points raised to the Council to help put these voices at the heart of future local action to tackle violence against women and girls. We also requested that the Town Hall was lit in orange light in remembrance of Sarah Everard and all other victims of violence against women and girls, including Bibaa Henry and Nicole Smallman, the sisters murdered last year in Brent.

We have also called for the Town Hall to be lit again following the murder of Sabina Nessa.

I note the pro-active approach of other London councils following the spotlight on VAWG earlier this year including:

Redbridge hosting women's safety listening events and walks to map where women feel unsafe. <a href="https://www.redbridge.gov.uk/news/may-2021/women-and-girls-invited-to-share-their-views-on-making-redbridge-safer/">https://www.redbridge.gov.uk/news/may-2021/women-and-girls-invited-to-share-their-views-on-making-redbridge-safer/</a>

https://www.ilfordrecorder.co.uk/news/redbridge-hosts-womens-safety-walk-for-action-week-8186310

Barking and Dagenham creating a women's safety virtual map. <a href="https://oneboroughvoice.lbbd.gov.uk/women-s-safety/maps/where-don-t-you-feel-safe">https://oneboroughvoice.lbbd.gov.uk/women-s-safety/maps/where-don-t-you-feel-safe</a>

Hackney certifying venues who go through training on how to support women and tackle male violence, aggression and abuse that occurs in the night-time economy, building on their 2019 'reframe the night' initiative. <a href="https://www.hackneycitizen.co.uk/2021/04/14/late-night-venues-online-portal-covid-advice-safety-training/">https://hackney.gov.uk/reframe-the-night</a>

Hackney have also hosted an online event (30 September 2021) exploring the experience of girls and women living in Hackney, the police response to women's concerns, making Hackney's night-time economy safe and supporting women who have experienced sexual violence.

Tower Hamlets passed an emergency motion on VAWG with a range of proposals.

I welcome these examples and hearing from the organisations, groups, and residents from communities across our Borough who have been in touch on women's safety and related issues.

Other options I believe this Committee should consider are:

- An on-line schools survey of experience of sexual harassment with details of where - on street, at school, on public transport or on-line; whether in school uniform, nature of harassment, any action taken and what pupils would like to see happen.
- A review of housing policy and how supportive it is of victims.
- What further work can be done with perpetrators.
- A detailed report on types of domestic abuse partner, intergenerational, etc
- LB Barnet to provide a report on whether the borough should seek to become a White Ribbon authority.
- A special CLLC meeting to take evidence from support services and evidence from victims, in private if necessary, to make recommendations.

I am concerned by the Council administration's failure to take more of a lead on this issue.

I ask the Committee to consider all these initiatives and agree to take real steps to improve women's safety locally without further delay by bringing a report back to the next meeting on options to boost Barnet's response to violence against women and girls.

#### Cllr Zakia Zubairi

#### Winter festivals

I note and welcome cross-party support for Barnet's Winter Faith Festival (2020) and the Light Up Barnet initiative (2021).

I ask the Committee to agree a pilot multi-faith lights in outdoor space/s in

the Borough this winter to bring people together for key appropriate faith and community festivals.

I ask the Committee to work with the Barnet Multi-Faith Forum and local community organisations, connecting with and investing in our local communities on these and related initiatives in a spirit of real community engagement and co-production.

#### 2. REASONS FOR RECOMMENDATIONS

2.1 No recommendations have been made. The Committee is therefore requested to give consideration and provide instruction.

#### 3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

3.1 N/A

#### 4. POST DECISION IMPLEMENTATION

4.1 Post decision implementation will depend on the decision taken by the Committee.

#### 5. IMPLICATIONS OF DECISION

#### 5.1 Corporate Priorities and Performance

- 5.1.1 As and when issues raised through a Member's Item are progressed, they will need to be evaluated against the Corporate Plan and other relevant policies.
- 5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)
- 5.2.1 None in the context of this report.

#### 5.3 Legal and Constitutional References

- 5.3.1 A Member (including Members appointed as substitutes by Council) will be permitted to have one matter only (with no sub-items) on the agenda for a meeting of a committee or Sub-Committee on which s/he serves. The matter must be relevant to the terms of reference of the committee.
- 5.3.2 The referral of a motion from Full Council to a committee will not count as a Member's Item for the purposes of this rule.

#### 5.4 Risk Management

5.4.1 None in the context of this report.

#### 5.5 **Equalities and Diversity**

5.5.1 Members' Items allow Members of a Committee to bring a wide range of issues to the attention of a Committee in accordance with the Council's Constitution. All of these issues must be considered for their equalities and diversity implications.

#### 5.6 **Consultation and Engagement**

5.6.1 None in the context of this report.

#### 6. ENVIRONMENTAL IMPACT

6.1 None in the context of this report.

#### 7. BACKGROUND PAPERS

7.1 None.





THE REPLECT MINISTERIAL	Community Leadership and Libraries Committee 6th October 2021		
Title	Community Safety Annual Report April 2020 – March 2021 (including Crime and Disorder Scrutiny)		
Report of	Councillor Reuben Thompstone, Community Leadership and Libraries Committee Chairman		
Wards	All		
Status	Public		
Urgent	No		
Key	Non key		
Enclosures	Appendix 1: Community Safety Annual Report Appendix 2: April 2020 – March 2021 Schedule of Safer Communities Partnership Board Reports Appendix 3: ASB, Crime and Policing Act 2014 Factsheet		
Officer Contact Details	Matt Leng, Community Safety Manager, 0208 359 2995  Matt.Leng@barnet.gov.uk		
Summarv			

This report is needed for the Community Leadership and Library Committee to consider an annual report on Community Safety including progress in delivering the Safer Communities Strategy (incorporating the statutory requirement to undertake crime and disorder scrutiny).

## **Officers Recommendations**

1. That the Community Leadership and Libraries Committee note and comment upon the content and Community Safety Annual Report for 2020/21 and note the Crime and Disorder scrutiny review undertaken.

#### 1. WHY THIS BRIEFING IS NEEDED

- 1.1 In November 2019 responsibility for Community Safety transferred from the then Executive Director of Environment to the Director of Assurance on an interim basis.
- 1.2 From March 2020 to date the Community Safety Team, supported by CAFT and the Emergency Response Team, have been responding to new Covid-19 Business Enforcement requirements.
- 1.3 In May 2021, a further review took place and the following transfer of services have now been made on a permanent basis. The movement of services was essential to begin to lay the foundations for delivery of the objectives within Clean, Safe and Well-Run priority.
  - 1.3.1 Responsibilities as outlined the Community Safety Accreditation scheme of Powers have been retained within the Assurance Group Community Safety Team, and include:
  - Crime and Disorder Reduction Partnership
  - Environmental Crime
  - Anti-Social Behaviour (ASB)
  - Prevent Agenda (including Hate Crime)
  - CCTV
  - Covid-19 Enforcement
  - 1.3.2 The move of some areas into Family Services strengthens transitional support for older adolescents and aligns the good work being undertaken in these areas, plus further maximises opportunities for whole family/system support. Family Services have therefore taken on new areas of responsibility:
  - Domestic violence
  - Violence Against Women and Girls
  - Reduced Offending
  - Integrated Offender Management
  - Violence, Vulnerability and Exploitation

The Assurance Directorate retained the Statutory responsibility for overseeing the statutory duties under section 6 of the Crime and Disorder Act 1998; the Barnet Safer Communities Partnership Board/Community Safety Partnership in accordance with the requirement of the section 5 Crime and Disorder Act 1998; and under section 17 of the Crime and Disorder Act 1998 when exercising its functions to have due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime and disorder.

#### IMPACT OF THE COVID19 PANDEMIC

- 1.5 As with many other services the impact of the Covid19 pandemic resulted in the Community Safety workstreams transforming their working arrangements to online meetings as well as the use of the Community Safety Team's web based case management system, ECINS, to sustain the case management and partnership working arrangements and MS Teams as the conferencing software.
  - 1.6 During the lockdowns; and exit from those lockdowns; the Investigation and Enforcement officers in the Community Safety Team were also redeployed onto Covid19 duties in addition to their core duties.

#### 2. REASONS FOR RECOMMENDATIONS

- 2.1 The Barnet Plan 2021-2025 outlines the key outcomes of the council and how it will work to achieve those outcomes. The council and its partners will focus on four priorities over the next four years to realise its' vision:
  - Clean, safe and well run: a place where our streets are clean and antisocial behaviour is dealt with so residents feel safe. Providing good quality, customer friendly services in all that we do
  - Family Friendly: creating a Family Friendly Barnet, enabling opportunities for our children and young people to achieve their best
  - Healthy: a place with fantastic facilities for all ages, enabling people to live happy and healthy lives
  - Thriving: a place fit for the future, where all residents, businesses and visitors benefit from improved sustainable infrastructure & opportunity.
- 2.2 Under the council's priority of 'Clean, safe and well run' the focus is on:
  - Improving Customer Service
  - Providing better environmental services and a cleaner borough
  - Address issues of anti-social behaviour such as frauds, fly-tipping, noise nuisance and parking
  - o Ensure robust financial management
  - Unlocking and optimising the potential of Parks and Open Space
- 2.3 The main vision for Clean, Safe and Well Run is: A place where our streets are clean and anti-social behaviour is dealt with so residents feel safe. Providing good quality, customer friendly services in all that we do.
- 2.4 This report sets out to provide and update on the wok of the Community Safety Team, the Crime and Disorder annual scrutiny review as well as summarising how it supports the corporate priority of Clean, Safe and Well Run.

#### 3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

3.1 None.

#### 4. POST DECISION IMPLEMENTATION

4.1 None.

#### 5. IMPLICATIONS OF DECISION

#### 5.1 Corporate Priorities and Performance

5.1.1 The Barnet Plan outlines the council's strategic approach how we will keep Barnet green, the streets clean, and every person in the borough feeling safe and secure - delivering better services while ensuring value for money for all our residents and businesses to approach to provide a fair deal for our residents and a commitment to delivering services that matter most by making decisions to prioritise our limited resources.

# 5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

5.2.1 None in the context of this report

#### 5.3 Social Value

5.3.1 Not relevant to this report.

#### 5.4 Legal and Constitutional References

- 5.4.1 S6 of Crime and Disorder Act 1998 ('the 1998 Act') places a statutory duty on responsible authorities (including local authorities, the Police, Probation Trusts, and Fire and Rescue Authorities) to formulate and implement strategies for the reduction of crime and disorder (including anti-social behaviour), for combating the misuse of drugs, alcohol and other substances; and for the reduction of reoffending.
- 5.4.2 The Barnet Safer Communities Partnership Board (SCPB) is a Community Safety Partnership set up in accordance with the requirement of the section 5 Crime and Disorder Act 1998 as amended by section 108 of the Policing and Crime Act 2009.
- 5.4.3 Under s.17 of the Crime and Disorder Act 1998, it is also a duty of the Council (and other partner agencies, including Police, Fire & Rescue, GLA, TfL) when exercising its functions to have due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime

- and disorder (including anti-social behaviour), misuse of drugs, alcohol and other substances and re-offending.
- 5.4.4 Under section 19 of the Police and Justice Act 2006 every local authority shall ensure that it has a crime and disorder overview and scrutiny committee with power to review or scrutinise decisions made, or other action taken, in connection with the discharge of crime and disorder functions and to make reports or recommendations to the local authority or its executive with respect to the discharge of those functions. The Crime and Disorder (Overview and Scrutiny) Regulations 2009 complement these provisions and are supported by Home Office guidance. Barnet operates a committee system form of governance and consequently does not have a system of overview and scrutiny committees save for the statutory Health Overview and Scrutiny Committee. However, the duty to perform crime and disorder scrutiny remains a requirement in committee system authorities. As such, Barnet have elected that the Community Leadership and Libraries Committee to be the committee responsible for discharging responsibilities relating to the scrutiny of crime and disorder matters.
- 5.4.5 The 1998 Crime and Disorder Act (Sect 115) statutory duty on responsible authorities to have a Crime and Disorder Reduction Partnership to oversee partnership work and develop strategies to reduce crime. (Barnet: Safer Communities Partnership Board (SCPB)
- 5.4.6 Meetings of the Barnet SCPB are held quarterly and a quorum comprises four members provided this consists of:

Chairman (Barnet Councillor – Cllr Jennifer Grocock Vice Chairman (Metropolitan Police) At least one other representative each of the Council and the Metropolitan Police.

#### Other SCPB Partners:

- National Probation Service
- London Fire Brigade
- Barnet Clinical Commissioning Group
- MOPAC (Mayor's Office for Policing and Crime)
- Barnet Safer Neighbourhood Board
- Middlesex University
- North West London Magistrates' Court
- Victim Support, North London Division
- Department for Work and Pensions
- Barnet Homes
- Inclusion Barnet

- 5.4.7 The Police and Justice Act 2006, (Part 3) and Crime and Disorder (Overview and Scrutiny) Regs 2009 made under that Act requires every local authority to have a 'crime and disorder committee' to review or scrutinise decisions and actions by responsible authorities in connection with their crime and disorder functions, meeting at least once every 12 months. (Barnet: Community Leadership and Libraries Committee). Most often the Crime and Disorder Reduction Partnership is scrutinised under these powers.
- 5.4.8 Article 7 section 7.5 in the Council's constitution sets out the responsibility for functions of the Community Leadership and Libraries Committee which include, responsibility for civic events, community safety, emergency planning, registration and nationality service, grants to the voluntary sector.

#### 5.5 Risk Management

- 5.5.1 Risk identification, management, and mitigation in the context of the Strategic Crime Needs Assessment findings are addressed through the Barnet Safer Communities Partnership Board and the delivery of the Community Safety Strategy. The partnership and/or appropriate agencies are made aware of the identified risks by the Board and tasked to implement a response or risk management action plan to mitigate the risk. The partnership Delivery Groups which report their performance against the to the Board and multi-agency operational group are responsible for identifying and managing case management risk.
- 5.5.2 There is always risk that the partnership may not achieve the targets set due to factors outside its direct control the impact of the Covid19 pandemic is such an example. A key mitigating factor is that in Barnet there is very strong and collaborative partnership working in place enabling agencies to identify and highlight risk and be open to addressing the risk collectively.

#### 5.6 Equalities and Diversity

- 5.6.1 If the recommendations in this report are agreed, pursuant to the Public Sector Equality Duty under section 149 of the Equality Act 2010, the current equalities impact assessment (EIA) will be required to be reviewed to ensure the approach does not have a disproportionate adverse impact on persons, particularly those with protected characteristics under the Equality Act 2010.
- 5.6.2 The public sector equality duty is set out in Section 149 of the Equality Act 2010. A public authority must, in the exercise of its functions, have *due regard* to the need to:
  - (a) Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;

- (b) Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
- (c) Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

#### 5.7 Corporate Parenting

5.7.1 The decisions in this report are not considered to have a direct or indirect impact on children in care.

#### 5.8 Consultation and Engagement

5.8.1 As detailed in section 1.4, 1.5 and 4 of this report the next steps for the Council is to use the findings of the Strategic Assessment 2020 and the outcome of the London Policing and Crime Plan public consultation to support our public consultation) and help inform the revised Barnet's Community Safety Strategy for 2022-2027.

#### 5.9 Insight data

5.9.1 Not relevant for this report

#### 6. BACKGROUND PAPERS

Agenda for Community Leadership and Libraries Committee on Wednesday 9th June, 2021, 7.00 pm (moderngov.co.uk) -Agenda Item 8.

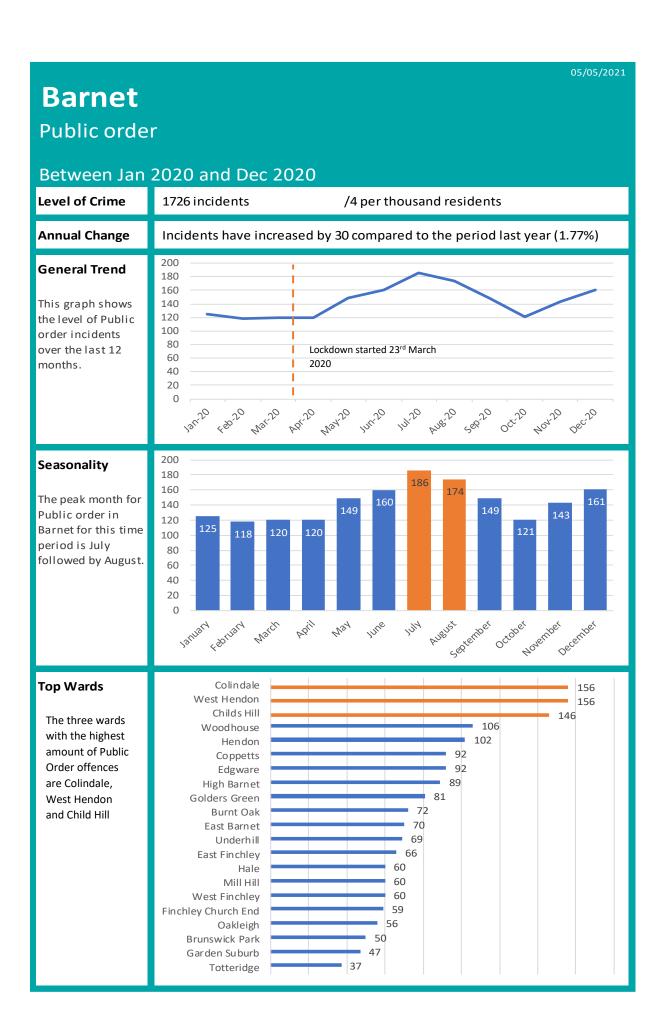


# Appendix 1:

# SCNA 2020 Crime and ASB trend data

**Barnet** Anti-social behaviour Between Jan 2020 and Dec 2020 14761 incidents **Level of Crime** /37 per thousand residents **Annual Change** Incidents have increased by 6433 compared to the period last year (77.25%) 2500 **General Trend** 2000 This graph shows 1500 the level of Antisocial behaviour 1000 incidents over the Lockdown started 23<sup>rd</sup> last 12 months. March 2020 500 0 2500 Seasonality 2331 2000 2054 The peak month for Anti-social 1500 behaviour in 1385 Barnet for this time 1000 ،109 1051 period is April followed by May. 500 0 **Top Wards** Colindale 1307 Childs Hill 1136 Golders Green 1054 The three wards 1027 Burnt Oak with the highest Hendon amount of ASB 915 Edgware 712 incidents are West Hendon 676 Colindale, Childs West Finchley 662 Hill and Golders Coppetts 644 Mill Hill Green 610 East Barnet 596 Underhill 594 East Finchley 580 Hale Woodhouse 569 545 High Barnet 497 Finchley Church End Garden Suburb 434 Oakleigh Brunswick Park 409 397 Totteridge

**Barnet Burglary** Between Jan 2020 and Dec 2020 2767 incidents **Level of Crime** /7 per thousand residents **Annual Change** Incidents have decreased by 796 compared to the period last year (22.34%) 350 **General Trend** 300 Lockdown started 23<sup>rd</sup> March 250 This graph shows the level of 200 **Burglary incidents** 150 over the last 12 100 months. 50 0 350 Seasonality 300 The peak month for 280 250 258 254 Burglary in Barnet 200 for this time period is November 150 160 followed by 100 October. 50 0 Top Wards Childs Hill 205 Colindale 182 Garden Suburb 171 The three wards 169 Hendon with the highest 166 Mill Hill amount of Golders Green 164 151 **Burglary offences** Edgware 151 are Childs Hill, Finchley Church End 132 Colindale and Oakleigh 132 Woodhouse Garden Suburb 125 Coppetts 121 West Hendon 118 Burnt Oak 118 High Barnet 109 Underhill 100 Totteridge 96 West Finchley 94 East Finchley 93 Hale 88 Brunswick Park 82 East Barnet



**Barnet Shoplifting** Between Jan 2020 and Dec 2020 1447 incidents **Level of Crime** /4 per thousand residents **Annual Change** Incidents have decreased by 245 compared to the period last year (14.48%) **General Trend** 140 120 This graph shows 100 the level of 80 Shoplifting 60 incidents over the Lockdown started 23rd March last 12 months. 40 2020 20 0 160 Seasonality 140 138 138 120 The peak month for Shoplifting in 100 109 101 Barnet for this time 80 period is January 60 followed by July. 40 20 0 Movember **Top Wards** West Hendon 359 Childs Hill 129 Brunswick Park 100 The three wards 94 East Barnet with the highest 90 Edgware amount of 86 Oakleigh Shoplifting Mill Hill 72 offences are 61 Colindale 59 West Hendon, Coppetts 59 Golders Green Childs Hill and High Barnet 51 Brunswick Park 50 Hendon 47 Woodhouse45 West Finchley Finchley Church End 31 27 East Finchley 22 Burnt Oak 22 Garden Suburb 21 Totteridge Underhill **1**4 Hale

**Barnet** Violence and sexual offences Between Jan 2020 and Dec 2020 7563 incidents **Level of Crime** /19 per thousand residents **Annual Change** Incidents have increased by 199 compared to the period last year (2.7%) 800 **General Trend** 700 600 This graph shows 500 the level of 400 Violence and Lockdown started 23rd March 300 sexual offences incidents over the 200 last 12 months. 100 800 Seasonality 700 600 The peak month for 606 Violence and 500 554 sexual offences in 400 Barnet for this time 300 period is July 200 followed by September. 100 0 Top Wards Colindale 618 Childs Hill 584 Burnt Oak 563 The three wards Hendon with the highest 447 West Hendon amount of 402 Golders Green Violence & Coppetts 395 387 Sexual offences Edgware 355 are Colindale, Mill Hill 353 Woodhouse Childs Hill and Underhill 350 **Burnt Oak** 314 West Finchley 309 High Barnet East Barnet 279 Hale 266 East Finchley 266 Oakleigh Garden Suburb 249 Brunswick Park

218

196

Finchley Church End

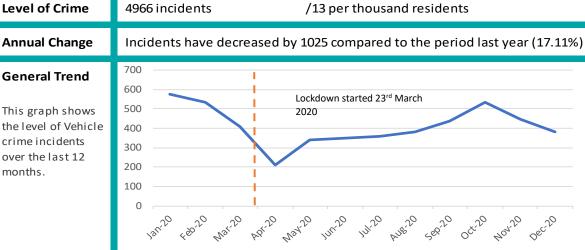
Totteridge

05/05/2021

# **Barnet**

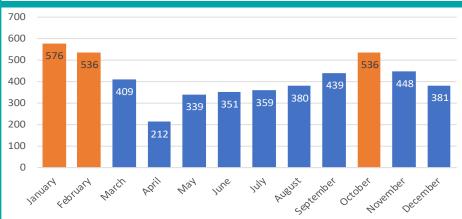
## Vehicle crime

#### Between Jan 2020 and Dec 2020



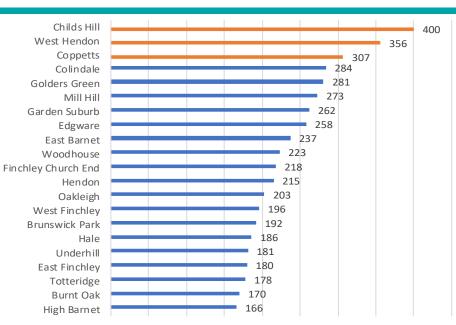
#### Seasonality

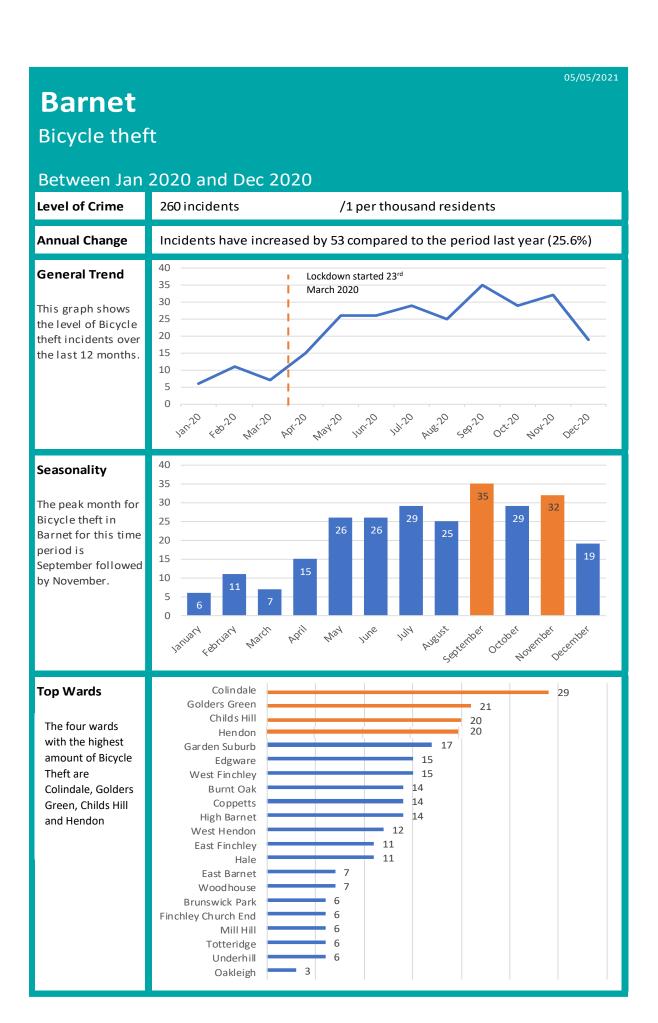
The peak month for Vehicle crime in Barnet for this time period is January followed by February.



#### Top Wards

The three wards with the highest amount of Vehicle Crime are Childs Hill, West Hendon and Coppetts



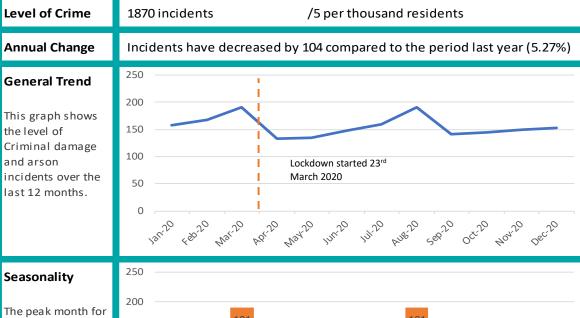


156

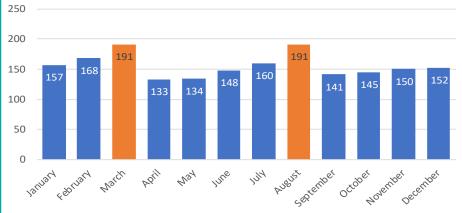
# **Barnet**

## Criminal damage and arson

#### Between Jan 2020 and Dec 2020

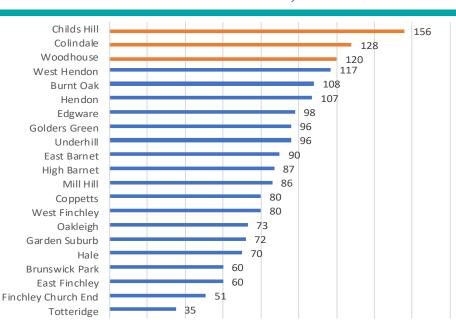


The peak month for Criminal damage and arson in Barnet for this time period is March followed by March.



#### Top Wards

The three wards with the highest amount of Criminal Damage and Arson are Childs Hill, Colindale and Woodhouse

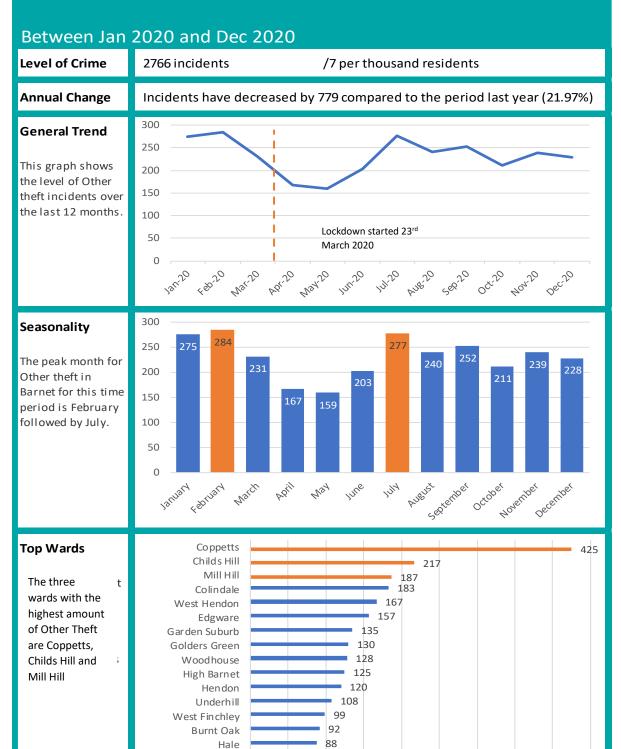


**Barnet** Drugs Between Jan 2020 and Dec 2020 1071 incidents **Level of Crime** /3 per thousand residents **Annual Change** Incidents have increased by 327 compared to the period last year (43.95%) 160 **General Trend** 140 120 This graph shows 100 the level of Drugs 80 incidents over the 60 last 12 months. Lockdown started 23rd 40 March 2020 20 0 160 Seasonality 140 120 The peak month for Drugs in Barnet for 100 this time period is 80 May followed by 60 July. 40 20 0 **February Top Wards** Colindale 126 West Hendon 99 Burnt Oak 92 The three wards 84 Hendon with the highest 83 Childs Hill amount of Drug Woodhouse offences are Mill Hill 55 53 Golders Green Colindale, West 48 Hendon and Edgware Coppetts 43 **Burnt Oak** 39 Garden Suburb 37 Hale 33 Oakleigh 33 West Finchley Brunswick Park 30 28 High Barnet 25 Totteridge 24 Underhill 23 East Barnet 23 East Finchley 21 Finchley Church End

05/05/2021

# **Barnet**

#### Other theft



82

79

66

59 49

Oakleigh

East Barnet East Finchley

Totteridge Finchley Church End

Brunswick Park

05/05/2021

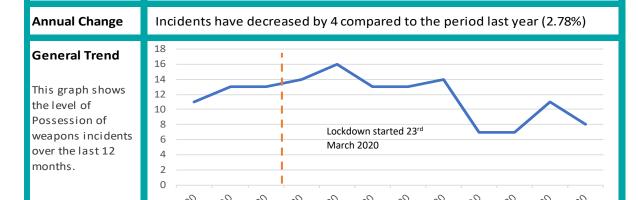
# **Barnet**

**Level of Crime** 

# Possession of weapons

#### Between Jan 2020 and Dec 2020

140 incidents



#### Seasonality

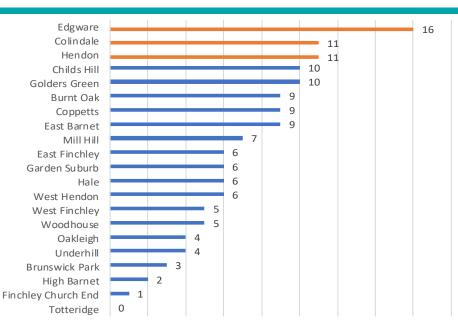
The peak month for Possession of weapons in Barnet for this time period is May followed by April.



/0 per thousand residents

#### Top Wards

The three wards with the highest amount of Possession of Weapons offences are Edgware, Colindale and Hendon



05/05/2021

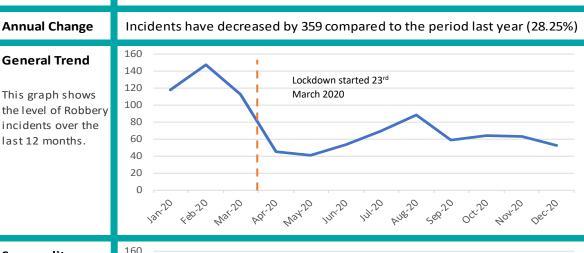
# **Barnet**

# Robbery

**Level of Crime** 

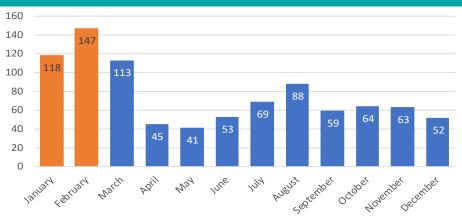
#### Between Jan 2020 and Dec 2020

912 incidents



#### Seasonality

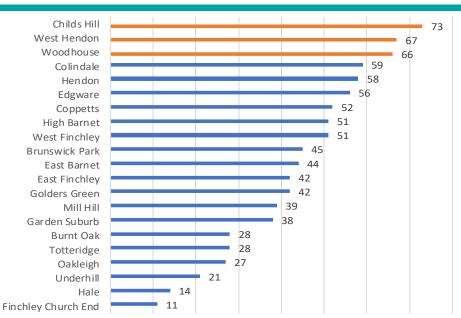
The peak month for Robbery in Barnet for this time period is February followed by January.



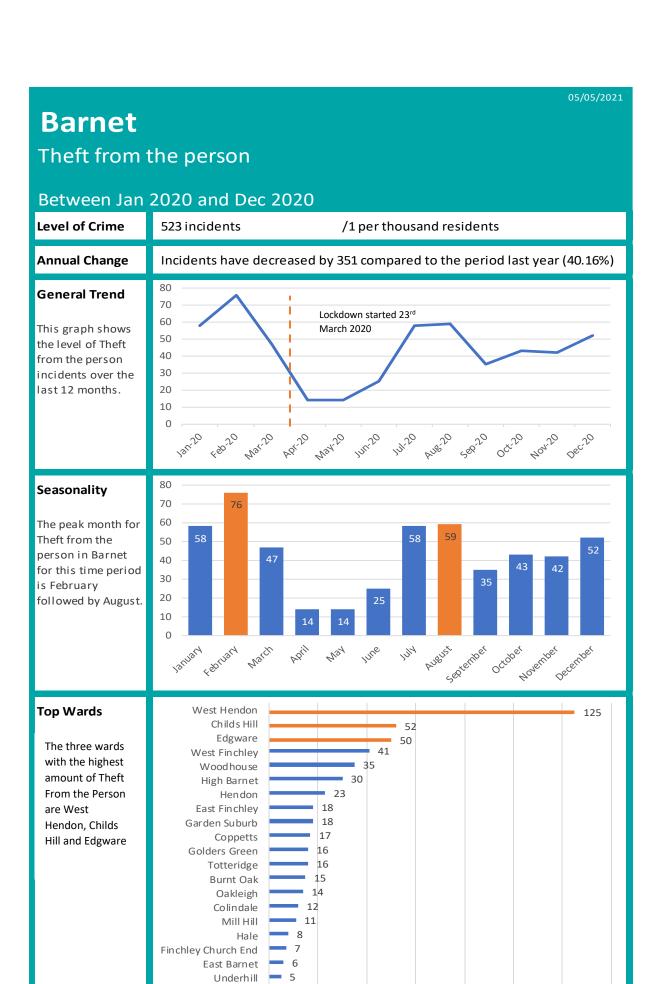
/2 per thousand residents

#### Top Wards

The three wards with the highest amount of Robbery offences are Childs Hill, West Hendon and Woodhouse



**Barnet** Other crime Between Jan 2020 and Dec 2020 305 incidents **Level of Crime** /1 per thousand residents **Annual Change** Incidents have decreased by 8 compared to the period last year (2.56%) 45 **General Trend** 40 35 This graph shows 30 the level of Other 25 crime incidents 20 Lockdown started 23rd over the last 12 15 March 2020 months. 10 5 0 45 Seasonality 40 41 35 The peak month for 34 30 Other crime in 25 Barnet for this time 26 20 period is May followed by November. 10 5 0 Movember **February Top Wards** Childs Hill Colindale 23 Coppetts 22 The four wards 22 Edgware with the highest 21 West Hendon amount of Other 20 Hendon Crime are Childs East Barnet 16 Hill, Colindale, 15 Burnt Oak 15 Coppetts and Hale 13 Golders Green Edgware 13 Woodhouse 12 East Finchley 11 Mill Hill 11 Underhill West Finchley 11 Finchley Church End 10 Brunswick Park Garden Suburb High Barnet Oakleigh Totteridge



Brunswick Park



Safer Communities Partnership Board Meeting Date	Agenda Items April 2020-March 2021				
3 April 2020	Meeting cancelled due to lockdown restrictions (Coronavirus Act, 23rd March 2020)				
24 July 2020	Meeting cancelled due to lockdown restrictions				
23 October 2020					

Safer Communities Partnership Board Meeting Date	Agenda Items April 2020-March 2021
	Forward Work Programme
22 January 2021	Annual update on the delivery of the Barnet Domestic Abuse and VAWG Strategy
	<ul> <li>Appropriate Adults Service for Barnet residents – request from the Barnet Safeguarding Adults Board for a review by Barnet Safer Communities Partnership of current appropriate adults' provision, including an exploration of the options to improve efficiencies and protection for vulnerable residents</li> </ul>
	Family Services update covering:
	<ul> <li>Youth Justice Board</li> <li>Troubled Families Programme</li> <li>Cohorts where there are links to the Safer Communities Partnership Strategy, including Domestic Violence and VAWG, crime and ASB, and demand pressures</li> </ul>
	<ul> <li>Barnet Reducing Offending Group update including briefing on the new Mayor's Office for Policing and Crime (MOPAC) London Integrated Offender Management Framework</li> </ul>
	<ul> <li>North West Borough Command Unit (BCU) Police update covering:</li> <li>Crime trends</li> <li>BCU Policing Update</li> </ul>
	Barnet Performance update:

# Appendix 2

Safer Communities Partnership Board Meeting Date	Agenda Items April 2020-March 2021
	Forward Work Programme

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Appendix 3: ASB, Crime and Policing Act 2014 tools and powers factsheet

Tool	Can be used for:	Can be used by:
Community Trigger	Repeat incidents of ASB reported to agencies (3 or more complaints within a six month period).  Problem persists because of no or inadequate response from agencies. The victim feels ignored by agencies.  The victim has the right to request a review of their case.  The review encourages a problem solving approach aimed at dealing with some of the most persistent, complex cases of ASB.	<ul> <li>A victim of ASB or a person acting on their behalf (carer/family member, MP or Councillor)</li> <li>The victim can be an individual, a business or a Community group</li> </ul>
Community Remedy	Gives victims a say in the out of court punishment of perpetrators for low level crime and anti-social behaviour.	■ Police This power came into force in October 2014. Locally partners have agreed to use this power to complement existing Community resolution and youth custody triage processes.
Civil Injunction	Is designed to stop individuals engaging in anti-social behaviour quickly, nipping problems in the bud before they escalate.	<ul> <li>Police (including</li> <li>British Transport</li> <li>Police)</li> <li>Local Authority</li> <li>Social</li> <li>Landlord/Housing</li> <li>Authority.</li> </ul>
Criminal behaviour order (CBO)	Issued by any criminal court against a person who is antisocial and committed a criminal offence and is prosecuted.	<ul> <li>Police (including British Transport</li> <li>Police)</li> <li>Local Authority</li> <li>Transport for London</li> <li>Environment Agency</li> <li>NHS Protect</li> </ul>
Dispersal Power	Requires a person committing or likely to commit anti-social behaviour, crime or disorder to leave an identified area. The dispersal can remain in place in an area for up to 48 hours.	■ Police
Community Protection Notices (CPN)	Is to stop a person aged 16 or over, business or organisation committing unreasonable behaviour affecting the community's quality of life.  A Community Protection Notice Written Warning must be issued prior to the full CPN being issued.	<ul> <li>Police</li> <li>Local Authority</li> <li>Social Landlords – not implemented in Barnet yet</li> </ul>
Public spaces protection order (PSPO)	Council can put a restriction on an area where behaviour has, or is likely to have a detrimental effect on the local community to stop individuals or groups committing anti-social behaviour in a public place.	<ul><li>Local Authority</li><li>Enforced by the police or council officer</li></ul>

Closure Orders	To allow the police or council to quickly close premises which are being used, or likely to be used, to commit nuisance or disorder.  Premises could be licensed, enclosed, open, residential or business.	<ul><li>Police</li><li>Local Authority</li></ul>
Absolute grounds for possession (AGP)	The Act introduces a new absolute ground for possession of secure and assured tenancies where anti-social behaviour or criminality has been proven by another court.  Offences must have been committed in locality/affected other residents or landlord's staff anywhere.	<ul> <li>Social Landlords (local authorities and housing associations)</li> <li>Private rented sector landlords</li> </ul>



S EFFICIT MINISTERIUM	Community Leadership and Libraries Committee 6th October 2021
Title	Update on the Community Safety Strategic Assessment 2020
Report of	Councillor Reuben Thompstone, Community Leadership and Libraries Committee Chairman
Wards	All
Status	Public
Urgent	No
Key	Non key
Enclosures	Appendix 1: SCNA 2020 Crime and ASB trend data
Officer Contact Details	Matt Leng, Community Safety Manager, 0208 359 2995  Matt.Leng@barnet.gov.uk

## Summary

This report provides the Community Leadership and Libraries Committee with a summary of the findings of the annual Community Safety Strategic Assessment for 2020.

This Strategic Assessment is an annual review of the patterns of crime and antisocial behaviour.

The findings of the Strategic Assessment (together with results from a public consultation) will help inform the revised Barnet's Community Safety Strategy for 2022-2027.

# **Officers Recommendations**

 That the Community Leadership and Libraries Committee note this update and comment on the key findings of the Community Safety Strategic Crime Needs Assessment. 2. That the Community Leadership and Libraries Committee note the next steps and the co-dependency for the revision of Barnet's Community Safety Strategy for 2022-2027 with the Mayors' Policing and Crime Plan (2017-2021) refresh.

#### 1. WHY THIS BRIEFING IS NEEDED

#### **BACKGROUND CONTEXT**

- 1.1 The Strategic Crime Needs Assessment annual review fulfils the partnership responsibility under sections 5,6, and 7 Of the Crime and Disorder Act 1998 to conduct an annual review of the levels and patterns of crime and disorder.
- 1.2 The Barnet Community Safety Strategy is produced and delivered in line with the statutory duty under S6 Crime and Disorder Act 1998 the Barnet Safer Communities Partnership ('BSCP' or 'the Partnership') produces and implements a partnership strategy for reducing crime and anti-social behaviour.
- 1.3 The strategy focuses on working in partnership with our local community, businesses and partners; supporting victims of crime, managing offenders to reduce their reoffending and directing partnership resources to tackle high demand and high impact areas.

#### **IMPACT OF THE COVID19 PANDEMIC**

- 1.4 Barnet's Community Safety Strategy 2015-2020 expired in December 2020. The impact of the Covid19 pandemic resulted in the Mayoral election being delayed until May 2021. As a result, the direction from MOPAC to all London areas was that until the election could be undertaken the existing local priorities were to be maintained and this would be subjected to the refreshing of the Mayor's Policing and Crime Plan later in 2021. Therefore, the existing priorities remain until the Mayor's Crime and Policing Plan and the Barnet Community Safety Strategy public consultations have been undertaken and informed the new plans.
- 1.5 A draft public consultation has been prepared by the Barnet Community Safety Team based upon the previous strategy's aims and outcomes having taken account of the findings of the 2020 annual Strategic Crime Needs Assessment. MOPAC have prepared their public consultation and have indicated this will be launched on 21<sup>st</sup> October 2021 and end on 16<sup>th</sup> December 2021. Until this consultation has been competed it is considered that the Council and partnership will have to suspend implementing our public consultation in order to receive their evaluation and findings.

#### 1.6 The existing Community Safety Strategy Strategic Priorities

1.6.1 Barnet's 2015-2020 Community Safety Strategy had three overarching objectives, and seven priority outcomes which support the delivery of the three overarching objectives. In June 2018, revisions to the existing 2015-2020 Community Safety Strategy were proposed to the Community Leadership and Libraries Committee (CLLC) and a paper was presented to Barnet's Safer Communities Partnership Board (SCPB). As a result, revisions have been made to the existing strategy.

#### 1.6.2 The overarching objectives:

- To provide a victim centred approach to victims of crime and antisocial behaviour.
- To maintain reductions in crime and anti-social behaviour.
- To improve the perception of Barnet as a safe place to live, work and visit.
- The Safer Community Partnership ensures the safeguarding of children and vulnerable adults affected by crime and anti-social behaviour.

#### 1.6.3 Priority intended outcomes:

- 1. Residents and businesses feel confident that the police and council respond to crime and ASB in their area.
- 2. Residents and businesses are engaged and informed about community safety and the action we have taken in their area.
- 3. The Safer Communities Partnership prevents violence against women and girls, improves outcomes for victims and their children and holds perpetrators to account.
- 4. The Safer Communities Partnership provides a co-ordinated multiagency response to violence, vulnerability and the criminal exploitation of children and vulnerable adults.
- 5. Sustained reductions in offending and re-offending.
- 6. Sustained reductions in high-volume crime types (for Barnet this will be Burglary).
- 7. The Safer Communities partnership supports the boroughs diverse communities by ensuring there are effective and wide-ranging partnerships in place between the local authority, statutory and non-statutory partners, community groups and faith institutions that help mitigate risks from terrorism, extremism and hate crime.

#### 1.7 Key findings of the Strategic Crime Needs Assessment 2020

Although crime has reduced in the last 12 months, in Barnet and across the London average, it must be noted that: The special measures the government put in place from 23rd March 2020 have had a significant impact on recorded crime.

This should be taken into consideration when considering the data in the annual assessment findings.

Barnet continues to be a safe place to live, work and visit. Barnet is continuing to work closely with its partners to tackle local crime and ASB. Barnet has seen a long-term downward trend in the volume of crime over the years from a peak of 35,000 in 2005, to under 28,000 at the end of 2020.

Over the last 12 months up to December 2020, crime in Barnet decreased by 4243 incidents compared to the previous year, a reduction of 13.4%.

The London average saw a reduction of more than 13,000 incidents in 2020 which equates to a reduction of 14% compared to 2019.

#### Barnet has a low overall crime rate

In the 12 months up to December 2020, Barnet had the 9th lowest crimes per 1000 population of all 32 London Boroughs.

#### **Crime in Barnet - 2020 vs 2019**

It must be noted that the measures taken by the government due to COVID-19 have had a significant impact on overall crime and ASB in Barnet and across the UK. As a result, although previous years data is provided, caution should be exercised when drawing inferences from the data.

In the 12 months to December 2020 overall crime in Barnet fell by almost 13.4% compared to 2019, across most offence categories. (London saw a similar trend with a reduction of 14.2% compared to the same period.) In particular Barnet saw:

- Robbery decreased by 30%
- 25% reduction in Theft offences
- Residential Burglary reduced by 24%
- Vehicle Offences reduced by 23%

However, there was some increases including:

- Drug offences increased by 36%; Drug Possession increased by 38% and Drug Trafficking offences increased by 25%.
- Possession of firearms offences increased by 33%
- Possession of firearms with intent increased by 29%

- Sexual offences increased by 2%.
- Violence Against the Person offences increased by almost 1%: Violence with Injury offences rose by 0.6% and Violence Without Injury offences increased by 1.6%.

#### **MOPAC Local Priorities**

According to the MOPAC dashboard, The Police and Crime plan established an innovative approach to measuring what success looks like for London. Instead of city-wide target and blanket offence types, it proposed that police and crime priorities are best set locally. The aim is to promote local solutions to local problems in which boroughs solve between 2-4 volume crime priorities.

For 2019/20 in Barnet, this was Theft from Motor Vehicle and Burglary.

- Between April 2020 and March 2021 there was a total of 3,026 Theft from Motor Vehicle offences. A reduction of 29% compared to the previous 12 months.
- There was no change in sanction detections for Theft from Motor Vehicle (0.4%).
- There were 2,628 Burglary offences recorded between April 2020 and March 2021 on the MOPAC dashboard. A decrease of 25% compared to the previous 12 months.
- Sanction detection rates for burglary have increased by 2.9% compared to the previous year. (1.9% for Residential Burglary and 6.9% for Business and Community respectively).

MOPAC recognised that COVID19 was likely to have had a significant impact on crime and sanction detection rates in Barnet and across the wider Metropolitan Police.

The new 2021/22 local priority will remain Burglary (with a focus on aggravated burglary) and Robbery (of personal property).

#### Performance against the priorities:

### Priority 1 & 2:

Residents and businesses feel confident the police are responding to Crime and Anti-Social behaviour (ASB)

Residents and businesses are engaged and informed about community safety and the action we have taken in their area

Unlike some crime types, the volume of Anti-Social Behaviour (ASB) calls to police did not reduce during the lockdown. While a substantial proportion of the ASB calls received during this period were related to allegations of breaches of the Covid-19 social distancing regulations, the calls also included matters such as neighbour disputes. The Community Safety MARAC panel has been working to deliver a coordinated multi-agency response for victims of repeat and high risk ASB.

#### **Key finding: ASB**

- Over the 12 months up to the first week of Jan 2021, there was a total of 16,696 ASB calls made to the police in Barnet.
- Total ASB calls went up by 74%, The London average for the same period was 76%
- ASB repeat call were up by 90%. The London average was 78%.
- The top 5 wards with the largest volume of ASB calls were Colindale, Childs Hill, Golders Green, Burnt Oak and Edgeware.
- The top 5 wards with the largest percentage increase of ASB calls compared to the previous year were East Finchley, East Barnet, Burnt Oak, Hale, and Golders Green.
- According to the latest results of Barnet's Autumn 2020 Resident Perception Survey, the top ASB concern is rubbish and litter lying around (49%), followed by people using or dealing drugs (38%).
- 50% of residents in the Autumn 2020 Resident Perception Survey were satisfied with street cleanliness. This is a reduction of 10% compared to the Autumn 2017 survey.
- During the lockdown officers from the Community Safety Team engaged in high visibility reassurance patrols conducting both Covid19 compliance and Community Safety interactions with businesses and residents.
- Throughout 2020 the opportunity to have face to face interactions was significantly limited therefore much of the case management and victim and witness support had to be conducted via the phone or MS Teams.

# Priority 3 - The Safer Communities Partnership prevents violence against women and girls, improves outcomes for victims and their children and holds perpetrators to account.

Domestic abuse is often a hidden crime that is not reported to the police. Therefore, data held by the police can only provide a partial picture of the actual level of domestic abuse experienced. Many cases will not enter the criminal justice process as they are not reported to the police.

Between 2017 and 2021, there has been a rise in the number of calls to the police regarding Domestic Abuse from 5013 in the 12 months to March 2017, to 5023 in the 12 months March 2021.

Of those calls, the number which resulted in crimes being recorded (DA Offences) rose from 2556 to 3037 per year. In 2020 the number of DA incidents decreased to 4960 per year. A possible reason for the decrease may be linked to COVID-19 and the restrictions put in place by the government. By responding to VAWG early on and even preventing it, we can make significant savings and, most importantly, reduce the harm it causes to victims, their families and the wider community.

#### Domestic Abuse (DA) Calls to Barnet Police 2017- 2021

Rolling 12 months	Mar-17	Mar-18	Mar-19	Mar-20	Mar-21
DA Incidents reported to Barnet Police	5013	4757	4815	4960	5023
DA offences	2556	2528	2933	3146	3037
% of Incidents that become offences	51%	53%	61%	63%	61%

The table above show the number of DA calls made to the police for 2017- 2021, and the percentage of the calls that are recorded as offences.

#### **Key findings: Domestic Abuse**

- During the 12 months to March 2021, there was a 1.3% increase in calls to the police compared to the previous 12 months
- The proportion of incidents that become cases declined in 2021 from 63% in 2020 to 61% in 2021 despite the volume of calls increasing during the same period.
- During the 12 months up to March 2020, 27.6% of females aged 16-74 reported being victims of domestic abuse once or more since age 16, double that of males (13.8%).
- Consistently, the proportion of females nationally who reported experiencing domestic abuse in the 12 months up to March 2020 was 7.3%. Twice that of males (3.6%).

- Sexual assault towards females over the 12 months to March 2020, were over 4 times higher than towards males.
- Of all sexual offences, indecent exposure and unwanted touching had the highest prevalence rate.
- In the 12 months up to March 2020, there was a fall in the prevalence of sexual assault nationally for women aged 16 to 74 (3.7% in 2018/19 to 2.9% in 2019/20). This was driven by a decrease in prevalence of indecent exposure and unwanted touching, and rape (excluding attempts).

Priority 4 - The Partnership will provide a coordinated, multi-agency response to violence, vulnerability and the criminal exploitation of children and vulnerable adults

The Serious Violence Strategy published in 2018 provides the governments assessment around what constitutes Serious Violence. It outlines some of the trends in behaviour seen in individuals perpetrating serious violence such as:

- Drug trafficking and drug misuse
- Weapons carrying
- Group or Gang offending

The Barnet monthly Serious Adult Violence Panel (SAV) provide a forum for a multiagency response for managing those on the Serious Violence cohort consisting of transition cases and adults 18yrs and older. This panel has an overview of adults who have been convicted of serious violence offences but also those who are on the periphery and or at risk of committing serious violence. Outcome suggestions by the panel are long to medium term diversionary routes rather than reactive responses.

SAV works alongside with both Vulnerable Adolescents at Risk Panel (VARP), Resettlement and Aftercare panel (RAAP), Integrated Offender Management (IOM) to have develop better intelligence of the overriding picture and recognise links between the cohorts. This has allowed for more appropriate and timely interventions which have included wrap-around approaches.

#### **Key Findings: Serious Violence**

- Overall, there were 400 knife crimes in Barnet in the 12 months to December 2020. Of these, 92 involved an injury and 41 involved an injury to a victim (non-DA) under 25yrs old.
- 16% of knife crimes with injury in Barnet in the 12 months to December 2020 involved a robbery. The London average was 14%.
- There were 5 lethal barrel gun discharges in Barnet over the 12 months to December 2020. An increase of 1 compared to the same period the previous year.
- There was a small decrease in the number of knife possession offences. (111 in the 12 months to December 2020 compared to 114 the previous year.
- Over the past two years, 24 young people transitioned to NPS/CRC Probation Services on a statutory order from Barnet YOT

- CRC are currently working with 34 young adults between 18-21 years; of these 70% have been convicted of violent or drug related offences
- NPS are currently working with 27 young adults between 18-21 years; of these 77% have been convicted of violent offences
- Serious Youth Violence Strategy notes 'convictions of young people (10-17s) for class A drug production and possession with intent to supply have increased by 77% between 2012 and 2016, three times the equivalent increase among adult offenders
- Academic evidence also shows that county lines drug-selling gangs are generally much more violent than the local dealers who had controlled the market previously

#### Priority 5 & 6

Sustained reductions in offending and re-offending.

Sustained reductions in high volume crimes (for Barnet this will be Residential Burglary)

In the 12 months up to December 2020 there was 2,817 reported allegations of burglary amounting to a decrease of 22% compared to the previous year.

There were 2252 residential burglaries at the end of 2020; a reduction of 24% compared to 2019 and 15% reduction on business and community burglaries (565 offences) compared to the previous year (669 offences).

The sanction detection rate for burglary overall have increased by 2.9% over the last 12 months to December 2020, bringing the 2020 overall sanction detection rate to 5.2%. (This includes residential burglary 3.6% and 11.2% business and community)

Despite a reduction in burglary, it still continues to be a concern for the residents and the borough. In the last 12 months up to December 2020 Barnet ranked 4th highest (29 out of 32 boroughs) for residential burglary and 18th out of 32 boroughs for business and community.

The restrictions put in place by the government in March 2020 has had a significant impact on crime across Barnet and the wider Metropolitan police. Burglary has long been a concern for residents and over the last 12 months there has been a reduction in both residential and community and business burglary.

#### **Key findings: Reducing reoffending**

The Barnet Safer Communities Partnership, which includes the council and police, continue to work together to reduce burglary considering key hotspots and temporal changes. Activities include:

- The formation of a new multi-agency reducing offending delivery group monthly meeting to focus on the most persistent offenders.
- The development and introduction of a multi-agency partnership tactical planner. This will greatly enhance and coordinate the tasking of partnership of resources to deal with offending in Barnet, ensuring all partnership resources are targeted to intelligence led crime hotspots.
- A review and wider use of new and existing legislation to ensure that a variety
  of tactics and options are available to manage offenders in the community.
- Enhanced use of Online Watch Link (OWL) for crime prevention.
- Identifying premises with RING Doorbells to be included in primary/secondary investigation and cocooning.
- Creation of a trigger plan for the investigation of Aggravated Burglaries. Burglary/Robbery reporting prompt cards to assist reporting.
- Improved information sharing with the Police and partners.
- Investment and improvement of CCTV/ANPR in Barnet with the CCTV control centre being relocated in Barnet.

Priority 7 - Effective and wide-ranging partnerships are in place between the local authority, statutory and non-statutory partner, community groups and faith institutions to help mitigate risks from terrorism and extremism and to support the borough's diverse communities. (PREVENT)

Prevent is one of the four elements of CONTEST, the UK government's counterterrorism strategy. In Barnet the aim of Prevent is 'to keep the people of Barnet safe by accurately identifying people vulnerable to being drawn into terrorism and/or violent extremism and to safeguarding children and adults by providing early intervention to protect and divert people away from being drawn into terrorist activity'. The Home Office works with local authorities and a wide range of government departments, and community organisations to deliver the Prevent Strategy.

Since March 2020, due to COVID19, Channel Panel meetings have been run virtually on MS Teams with high levels of participation from all key partners. This is also the case for the quarterly Prevent Delivery group meetings which oversee the strategic delivery of Prevent. A local Counter Terrorism and Radicalisation risk assessment has been produced and this was shared with the Home Office. The risk assessment attracted highly positive feedback and a redacted version has been used by the Home Office as an example for other local authorities.

The Barnet Multi-Agency Action Plan for the partnership has been updated and progress on implementation of the Action Plan is monitored by the Prevent Delivery Group.

The Barnet Prevent core training package was updated with a focus on the increased risk of online radicalisation. WRAP sessions have been delivered using this session to Family Services staff (9 sessions), the Adult MASH, Inclusion Barnet and the National Probation Service team operating in Barnet.

#### **Key findings: Prevent/Channel**

- The highest volume of Prevent referrals received continues to be in relation to concerns about Daesh/Al Q'aeda inspired extremism. The level of referrals of this kind has remained consistent for the past two years.
- Since the Covid 19 lockdown in the Spring of 2020, Barnet has seen an
  increase in referrals where vulnerable individuals have expressed extreme
  right-wing views and are assessed to be vulnerable to radicalisation. These
  referrals include concerns about anti-Semitic, Islamophobic, racist and antiimmigrant ideologies.
- Barnet has also seen an increase in referrals where there are concerns in relation to vulnerable individuals where there is no clear ideology present. These types of concern related to individuals who have displayed an interest in school shootings or in some cases where racist, Islamophobic and/or anti-Semitic views are present but where the individual's beliefs do not fit into a clear ideological system.
- Mental health issues continue to feature in a significant number of cases referred to Channel. Almost one third of individuals referred to Prevent in the past 12 months had a diagnosed mental illness. In addition, 83% of adults who reached threshold for discussion at Panel had an accompanying concern (although not necessarily diagnosed) in relation to poor mental health.
- 19 vulnerable individuals were referred to Prevent and met the threshold for further assessment and possible intervention via the Barnet Channel Panel process. Of those people referred:
  - > 100% were male
  - ➤ 53% were adults and 47% were young people
  - concerns in relation to Daesh/Al Q'aeda inspired extremism featured highest.
  - there was a significant increase in referrals where concerns in relation to extreme right wing ideologies or where there was a mixed, unclear, or unstable ideology.
  - concerns re: poor mental health featured in 83% of cases referred. Of these cases, 53% were already known to mental health services.
  - Barnet has run conducted three Home Office funded projects in 2020:

- Solutions Not Sides delivery focused on Barnet schools and addresses Islamophobic and Anti-Semitic narratives linked to the Israel/Palestine conflict.
- Small Steps four sessions delivered to community groups and statutory professionals raising awareness and upskilling staff and volunteers so they can identify people at risk of grooming and radicalisation by far right-wing extremists. The sessions have been extremely well received.
- Connect Futures: Fake News/Conspiracy Theories two sessions were delivered to Barnet schools highlighting the impact of conspiracy theories promoted online.

#### 2. REASONS FOR RECOMMENDATIONS

- 2.1 For reasons stated in section 1.1 to 1.3 of this of this report the Committee is asked to note this update and comment on the key findings of the Community Safety Strategic Crime Needs Assessment.
- 2.2 That the Community Leadership and Libraries Committee note within section 1.4 to 1.5 of this report the co-dependency for the revision of Barnet's Community Safety Strategy for 2022-2027 with the Mayors' Policing and Crime Plan (2017-2021) refresh and the intended next steps within section 4 below.

#### 3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

3.1 Not relevant to this report.

#### 4. POST DECISION IMPLEMENTATION

- 4.1 If the Community Leadership and Library Committee agree the recommendations in this report the next steps will be for the Community Safety Team to prepare the public consultation for the revised new strategy and implement the consultation for the start of November 2021 for 6 weeks.
- 4.2 This timing will allow for an overlap and comparison of the MOPAC consultation content to be undertaken and taken into account in the already drafted Barnet Community Safety Strategy consultation.
- 4.3 Any recommendations or comments that the Committee wishes to make in relation to crime and disorder will also be considered as part of these preparations.
- 4.4 A revised draft Community Safety Strategy for 2022-2027 will be prepared and presented to the Community Leadership and Library Committee for approval on January 2022.

#### 5. IMPLICATIONS OF DECISION

**Corporate Priorities and Performance** 

- 5.1.1 The Council's Corporate Plan 2019-2024 sets out the principles of Fairness, Responsibility and Opportunity. One of the 3 key corporate priorities within the Council's corporate plan is to ensure that Barnet is 'Clean, safe and well run'. These principles are applied to the Corporate Plan for:
  - Delivering quality services
  - Responsible growth, regeneration and investment
  - · Building Resilience in residents and managing demand
  - Transforming local services
  - Promoting community engagement, independence and capacity
- 5.1.2 The corporate priority of delivering quality services includes ensuring clean and safe places, keeping neighbourhoods and town centres clean, safe and healthy, maintaining our parks and open spaces.
- 5.1.3 The annual Strategic Crime Needs Assessment contributes to measuring our performance against both the corporate plan's priorities to keeping Barnet safe and the Community Safety Strategy's intended outcomes by assessing the impact of our activity to tackle anti-social behaviour and crime.
- 5.1.4 The corporate priority of promoting Community engagement, independence and capacity includes Safer Communities, to ensure Barnet is clean, safe and well run demonstrating where the council is committed to working with partners to provide a safe environment for residents and ensuring residents feel able to report incidents through increased confidence in the council being able to help.

# 4.3 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

- 4.3.1 There are no finance implications identified in this report.
- 4.3.2 There are no property implications identified in this report.
- 4.4.3 There are no staffing implications identified in this report.

#### 4.4 Social Value

4.4.1 Whilst there are no direct social value considerations for this report it is highlighted that the consultations undertaken with the public and the use by the partnership to actively listen to resident, business and elected members concerns show that it remains a priority for the Council and Partnership to not only take action to tackle crime and anti-social behaviour but be seen to do it. By doing so this will help to improve the resident's and business' satisfaction in the services we deliver to tackle and reduce crime and anti-social behaviour in Barnet and improve their confidence in reporting such issues to us.

#### 4.5 Legal and Constitutional References

- 4.6.1 S6 of Crime and Disorder Act 1998 ('the 1998 Act') places a statutory duty on responsible authorities (including local authorities, the Police, Probation Trusts, and Fire and Rescue Authorities) to formulate and implement strategies for the reduction of crime and disorder (including anti-social behaviour), for combating the misuse of drugs, alcohol and other substances; and for the reduction of reoffending.
- 4.6.2 The BSCP is a Community Safety Partnership set up in accordance with the requirement of the section 5 Crime and Disorder Act 1998 as amended by section 108 of the Policing and Crime Act 2009.
- 4.6.3 Under s.17 of the Crime and Disorder Act 1998, it is also a duty of the Council (and other partner agencies, including Police, Fire & Rescue, GLA, TfL) when exercising its functions to have due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime and disorder (including anti-social behaviour), misuse of drugs, alcohol and other substances and re-offending.
- 4.6.4 Under section 19 of the Police and Justice Act 2006 every local authority shall ensure that it has a crime and disorder overview and scrutiny committee with power to review or scrutinise decisions made, or other action taken, in connection with the discharge of crime and disorder functions and to make reports or recommendations to the local authority or its executive with respect to the discharge of those functions. The Crime and Disorder (Overview and Scrutiny) Regulations 2009 complement these provisions and are supported by Home Office guidance. Barnet operates a committee system form of governance and consequently does not have a system of overview and scrutiny committees save for the statutory Health Overview and Scrutiny Committee. However, the duty to perform crime and disorder scrutiny remains a requirement in committee system authorities. As such, Barnet have elected that the Community Leadership and Libraries Committee to be the committee responsible for discharging responsibilities relating to the scrutiny of crime and disorder matters.
- 4.6.5 Article 7 section 7.5 in the Council's constitution sets out the responsibility for functions of the Community Leadership and Libraries Committee which include, responsibility for civic events, community safety, emergency planning, registration and nationality service, grants to the voluntary sector.

#### 4.6 Risk Management

4.7.1 Risk identification, management, and mitigation in the context of the Strategic Crime Needs Assessment findings are addressed through the Barnet Safer Communities Partnership Board and the delivery of the Community Safety Strategy. The partnership and/or appropriate agencies are made aware of the identified risks by the Board and tasked to implement a response or risk management action plan to mitigate the risk.

4.7.2 There is always risk that the partnership may not achieve the targets set due to factors outside its direct control – the impact of the Covid19 pandemic is such an example. A key mitigating factor is that in Barnet there is very strong and collaborative partnership working in place enabling agencies to identify and highlight risk and be open to addressing the risk collectively.

#### 4.7 Equalities and Diversity

- 5.8.1 If the recommendations in this report are agreed, pursuant to the Public Sector Equality Duty under section 149 of the Equality Act 2010, the current equalities impact assessment (EIA) will be required to be reviewed to ensure the approach does not have a disproportionate adverse impact on persons, particularly those with protected characteristics under the Equality Act 2010. This is particularly important as the EIA will need to highlight and justify the disposal of a first offence by residents being the sum of £150 rather than the £400 expected to be paid by businesses. In section
- 5.8.2 Being fair and giving equal chances to all our residents is central to Barnet's Corporate Plan 2016 -20202 and the council's strategic equalities objective, (SEO), that "Citizens will be treated equally, with understanding and respect, and will have equal access to quality services which provide value to the taxpayer". Barnet and organisations acting on its behalf are committed to fair treatment for all our citizens balancing their different needs and rights as we support our more vulnerable residents and incorporate the principles of equality into everything we do as a Council.
- 5.8.3 The public sector equality duty is set out in Section 149 of the Equality Act 2010. A public authority must, in the exercise of its functions, have *due regard* to the need to:
  - (a) Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;
  - (b)Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
  - (c)Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

#### 4.8 Corporate Parenting

5.9.1 The decisions are not considered to have a direct or indirect impact on children in care.

#### 4.9 Consultation and Engagement

4.10.1 As detailed in section 1.4, 1.5 and 4 of this report the next steps for the Council is to use the findings of the Strategic Assessment 2020 and the

outcome of the London Policing and Crime Plan public consultation to support our public consultation) and help inform the revised Barnet's Community Safety Strategy for 2022-2027.

#### 5.8 **Insight data**

#### 5.8.1 Not relevant for this report

#### 5. BACKGROUND PAPERS

Recent papers to various committees on enforcement and some examples of web links to the council's service specific enforcement actions are listed below.

Community Leadership and Libraries Committee - 7th March 2019 2018
Agenda Item "Outcome of the annual Strategic Crime Needs Assessment"
<a href="https://barnet.moderngov.co.uk/documents/s51425/6406963%20-">https://barnet.moderngov.co.uk/documents/s51425/6406963%20-</a>
<a href="https://barnet.moderngov.

Barnet Community Safety Strategy 2015-2020 <a href="https://barnet.moderngov.co.uk/documents/s22534/Appendix%201%20-%20Barnet%20Community%20Safety%20Strategy%202015-2020.pdf">https://barnet.moderngov.co.uk/documents/s22534/Appendix%201%20-%20Barnet%20Community%20Safety%20Strategy%202015-2020.pdf</a>

London Mayoral Policing and Crime Plan 2017-2021
<a href="https://www.met.police.uk/SysSiteAssets/foi-media/metropolitan-police/priorities\_and\_how\_we\_are\_doing/corporate/mopac\_police\_crime\_plan\_2017\_2021.pdf">https://www.met.police.uk/SysSiteAssets/foi-media/metropolitan-police/priorities\_and\_how\_we\_are\_doing/corporate/mopac\_police\_crime\_plan\_2017\_2021.pdf</a>

# Appendix 1:

# SCNA 2020 Crime and ASB trend data

**Barnet** Anti-social behaviour Between Jan 2020 and Dec 2020 14761 incidents **Level of Crime** /37 per thousand residents **Annual Change** Incidents have increased by 6433 compared to the period last year (77.25%) 2500 **General Trend** 2000 This graph shows 1500 the level of Antisocial behaviour 1000 incidents over the Lockdown started 23<sup>rd</sup> last 12 months. March 2020 500 0 2500 Seasonality 2331 2000 2054 The peak month for Anti-social 1500 behaviour in 1385 Barnet for this time 1000 1094 1051 period is April followed by May. 500 0 **Top Wards** Colindale 1307 Childs Hill 1136 Golders Green 1054 The three wards 1027 Burnt Oak with the highest Hendon amount of ASB 915 Edgware 712 incidents are West Hendon 676 Colindale, Childs West Finchley 662 Hill and Golders Coppetts 644 Mill Hill Green 610 East Barnet 596 Underhill 594 East Finchley 580 Hale Woodhouse 569 545 High Barnet 497 Finchley Church End Garden Suburb 434 Oakleigh Brunswick Park 409 397 Totteridge

**Barnet Burglary** Between Jan 2020 and Dec 2020 2767 incidents **Level of Crime** /7 per thousand residents **Annual Change** Incidents have decreased by 796 compared to the period last year (22.34%) 350 **General Trend** 300 Lockdown started 23<sup>rd</sup> March 250 This graph shows the level of 200 **Burglary incidents** 150 over the last 12 100 months. 50 0 350 Seasonality 300 The peak month for 280 250 258 254 Burglary in Barnet 200 for this time period is November 150 160 followed by 100 October. 50 0 Top Wards Childs Hill 205 Colindale 182 Garden Suburb 171 The three wards 169 Hendon with the highest 166 Mill Hill amount of Golders Green 164 151 **Burglary offences** Edgware 151 are Childs Hill, Finchley Church End 132 Colindale and Oakleigh Woodhouse 132 Garden Suburb 125 Coppetts 121 West Hendon 118 Burnt Oak 118 High Barnet 109 Underhill 100 Totteridge 96 West Finchley 94 East Finchley 93 Hale 88 Brunswick Park 82 East Barnet

**Barnet** Public order Between Jan 2020 and Dec 2020 1726 incidents **Level of Crime** /4 per thousand residents **Annual Change** Incidents have increased by 30 compared to the period last year (1.77%) 200 **General Trend** 160 This graph shows 140 120 the level of Public 100 order incidents 80 over the last 12 Lockdown started 23rd March 60 months. 2020 40 20 0 200 Seasonality 180 186 160 The peak month for 160 140 149 149 Public order in 120 Barnet for this time 121 120 120 100 period is July 80 followed by August. 60 40 20 0 Top Wards Colindale West Hendon 156 Childs Hill 146 The three wards 106 Woodhouse with the highest 102 Hendon amount of Public Coppetts Order offences Edgware 92 are Colindale, 89 High Barnet Golders Green West Hendon 72 **Burnt Oak** and Child Hill 70 East Barnet 69 Underhill 66 East Finchley Hale Mill Hill 60 60 West Finchley 59 Finchley Church End

50

47 37

Oakleigh

Totteridge

Brunswick Park Garden Suburb

**Barnet Shoplifting** Between Jan 2020 and Dec 2020 1447 incidents **Level of Crime** /4 per thousand residents **Annual Change** Incidents have decreased by 245 compared to the period last year (14.48%) **General Trend** 140 120 This graph shows 100 the level of 80 Shoplifting 60 incidents over the Lockdown started 23rd March last 12 months. 40 2020 20 0 160 Seasonality 140 138 138 120 The peak month for Shoplifting in 100 114 109 101 Barnet for this time 80 period is January 60 followed by July. 40 20 0 Movember **Top Wards** West Hendon 359 Childs Hill 129 Brunswick Park 100 The three wards 94 East Barnet with the highest 90 Edgware amount of 86 Oakleigh Shoplifting Mill Hill 72 offences are 61 Colindale 59 West Hendon, Coppetts 59 Golders Green Childs Hill and High Barnet 51 Brunswick Park 50 Hendon 47 Woodhouse45 West Finchley Finchley Church End 31 27 East Finchley

22

22

21

**1**4

Burnt Oak

Totteridge Underhill

Hale

Garden Suburb

**Barnet** Violence and sexual offences Between Jan 2020 and Dec 2020 7563 incidents **Level of Crime** /19 per thousand residents **Annual Change** Incidents have increased by 199 compared to the period last year (2.7%) 800 **General Trend** 700 600 This graph shows 500 the level of 400 Violence and Lockdown started 23rd March 300 sexual offences incidents over the 200 last 12 months. 100 800 Seasonality 700 600 The peak month for 606 Violence and 500 554 sexual offences in 400 Barnet for this time 300 period is July 200 followed by September. 100 0 **Top Wards** Colindale 618 Childs Hill 584 Burnt Oak 563 The three wards Hendon with the highest 447 West Hendon amount of 402 Golders Green Violence & Coppetts 395 387 Sexual offences Edgware 355 are Colindale, Mill Hill 353 Woodhouse Childs Hill and Underhill 350 **Burnt Oak** 314 West Finchley 309 High Barnet East Barnet 279 Hale 266 East Finchley 266 Oakleigh Garden Suburb 249 Brunswick Park

> 218 196

Finchley Church End

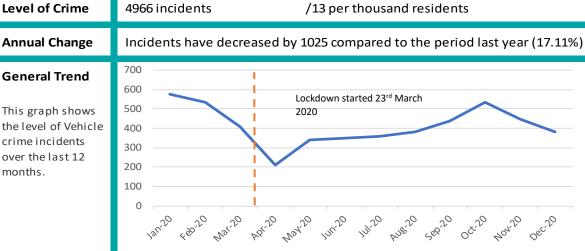
Totteridge

05/05/2021

# **Barnet**

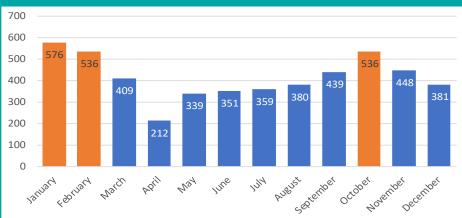
## Vehicle crime

#### Between Jan 2020 and Dec 2020



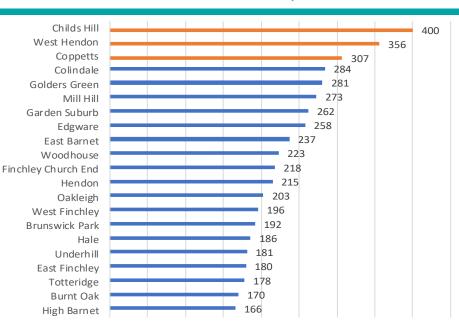
#### Seasonality

The peak month for Vehicle crime in Barnet for this time period is January followed by February.



#### **Top Wards**

The three wards with the highest amount of Vehicle Crime are Childs Hill, West Hendon and Coppetts



**Barnet** Bicycle theft Between Jan 2020 and Dec 2020 260 incidents **Level of Crime** /1 per thousand residents **Annual Change** Incidents have increased by 53 compared to the period last year (25.6%) **General Trend** Lockdown started 23<sup>rd</sup> 35 March 2020 30 This graph shows the level of Bicycle 20 theft incidents over 15 the last 12 months. 10 0 40 Seasonality 35 30 The peak month for Bicycle theft in 25 Barnet for this time 20 period is 15 September followed 10 by November. 0 Movember December Top Wards Colindale Golders Green 21 Childs Hill 20 The four wards 20 Hendon with the highest Garden Suburb amount of Bicycle Edgware Theft are West Finchley 15 14 Colindale, Golders Burnt Oak 14 Green, Childs Hill Coppetts 14 High Barnet and Hendon 12 West Hendon 11 East Finchley 11 Hale East Barnet Woodhouse Brunswick Park

6

6

6

6

Finchley Church End

Mill Hill

Totteridge Underhill

Oakleigh

05/05/2021

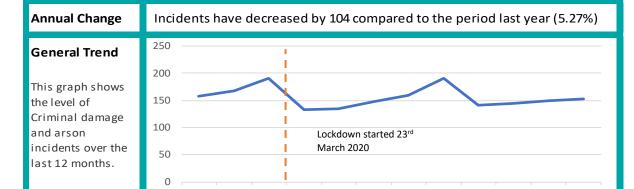
# **Barnet**

**Level of Crime** 

## Criminal damage and arson

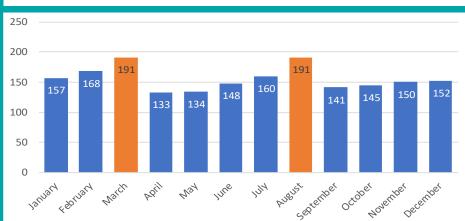
#### Between Jan 2020 and Dec 2020

1870 incidents



#### Seasonality

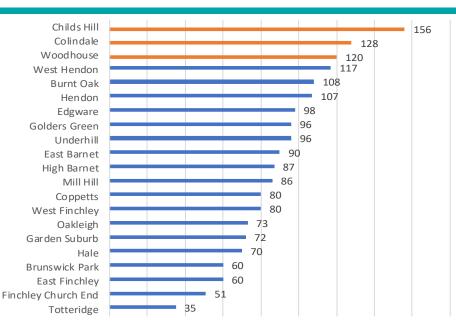
The peak month for Criminal damage and arson in Barnet for this time period is March followed by March.



/5 per thousand residents

#### Top Wards

The three wards with the highest amount of Criminal Damage and Arson are Childs Hill, Colindale and Woodhouse

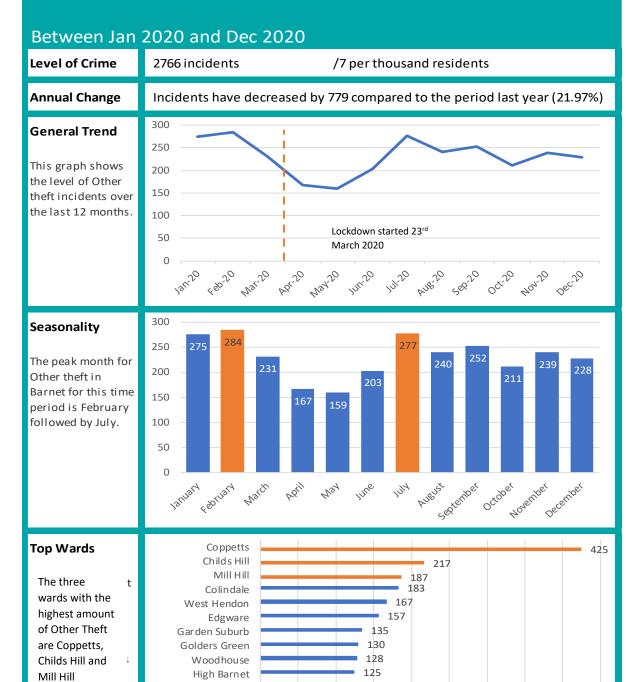


**Barnet** Drugs Between Jan 2020 and Dec 2020 1071 incidents **Level of Crime** /3 per thousand residents **Annual Change** Incidents have increased by 327 compared to the period last year (43.95%) 160 **General Trend** 140 120 This graph shows 100 the level of Drugs 80 incidents over the 60 last 12 months. Lockdown started 23rd 40 March 2020 20 0 160 Seasonality 140 120 The peak month for Drugs in Barnet for 100 this time period is 80 May followed by 60 July. 40 20 0 **February Top Wards** Colindale 126 West Hendon 99 Burnt Oak 92 The three wards 84 Hendon with the highest 83 Childs Hill amount of Drug Woodhouse offences are Mill Hill 55 53 Golders Green Colindale, West 48 Hendon and Edgware Coppetts 43 **Burnt Oak** 39 Garden Suburb 37 Hale 33 Oakleigh 33 West Finchley Brunswick Park 30 28 High Barnet 25 Totteridge 24 Underhill 23 East Barnet 23 East Finchley 21 Finchley Church End

05/05/2021

# **Barnet**

#### Other theft



120 108

99

88

82

79

66

59 49

Hendon

Underhill

Oakleigh

East Barnet East Finchley

Totteridge Finchley Church End

Brunswick Park

Hale

West Finchley Burnt Oak

05/05/2021

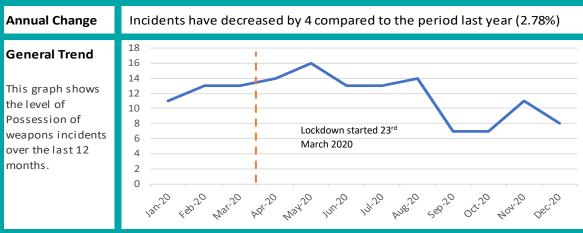
# **Barnet**

**Level of Crime** 

# Possession of weapons

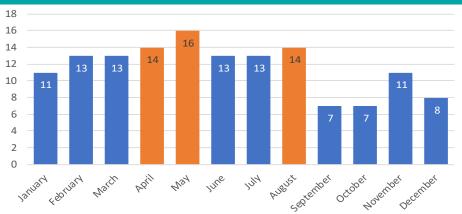
#### Between Jan 2020 and Dec 2020

140 incidents



#### Seasonality

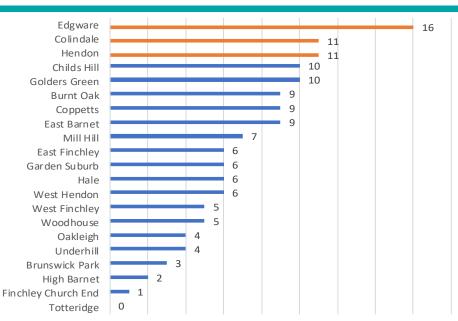
The peak month for Possession of weapons in Barnet for this time period is May followed by April.



/0 per thousand residents

#### Top Wards

The three wards with the highest amount of Possession of Weapons offences are Edgware, Colindale and Hendon



05/05/2021

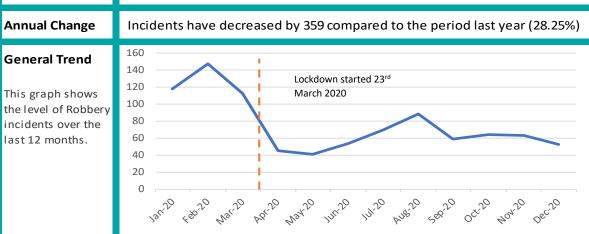
# **Barnet**

# Robbery

**Level of Crime** 

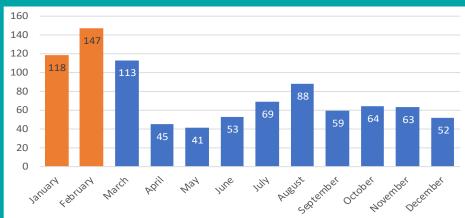
#### Between Jan 2020 and Dec 2020

912 incidents



#### Seasonality

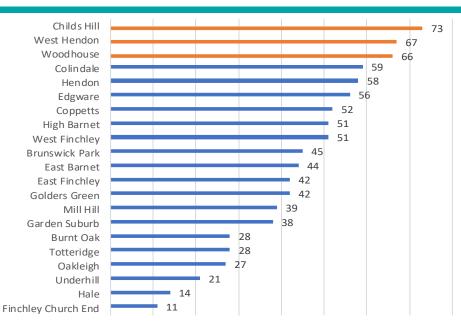
The peak month for Robbery in Barnet for this time period is February followed by January.



/2 per thousand residents

#### Top Wards

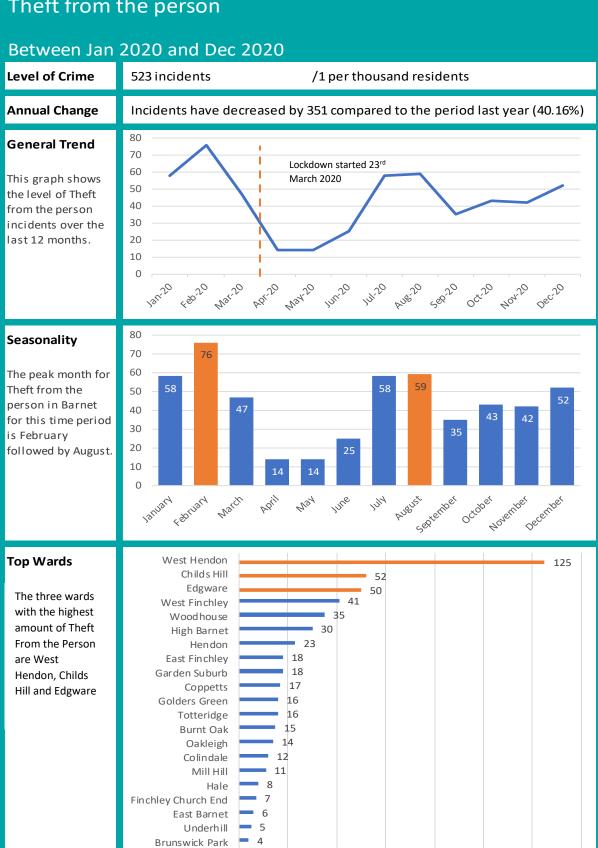
The three wards with the highest amount of Robbery offences are Childs Hill, West Hendon and Woodhouse



**Barnet** Other crime Between Jan 2020 and Dec 2020 305 incidents **Level of Crime** /1 per thousand residents **Annual Change** Incidents have decreased by 8 compared to the period last year (2.56%) 45 **General Trend** 40 35 This graph shows 30 the level of Other 25 crime incidents 20 Lockdown started 23rd over the last 12 15 March 2020 months. 10 5 0 45 Seasonality 40 41 35 The peak month for 34 30 Other crime in 25 Barnet for this time 26 20 period is May followed by November. 10 5 0 Movember **February Top Wards** Childs Hill Colindale 23 Coppetts 22 The four wards 22 Edgware with the highest 21 West Hendon amount of Other 20 Hendon Crime are Childs East Barnet 16 Hill, Colindale, 15 Burnt Oak 15 Coppetts and Hale 13 Golders Green Edgware 13 Woodhouse 12 East Finchley 11 Mill Hill 11 Underhill West Finchley 11 Finchley Church End 10 Brunswick Park Garden Suburb High Barnet Oakleigh Totteridge

# **Barnet**

### Theft from the person







# Community Leadership and Libraries Committee

### 6th October 2021

Title	CCTV strategic review & procurement of new service contract
Report of	Chairman of the Community Leadership and Libraries Committee
Wards	All
Status	Public
Urgent	No
Key	Yes
Enclosures	Appendix 1: CCTV – Outline Business Case
Officer Contact Details	Clair Green, Executive Director, Assurance  Clair.Green@Barnet.gov.uk  Declan Khan, Assistant Director, Counter Fraud, Community Safety & Protection  Declan.Khan@Barnet.gov.uk

## Summary

This report provides the Outline Business Case (OBC) setting out the strategic review of Barnet's Community Safety CCTV requirements and the procurement for new CCTV contracts for the Community Safety Team and the Libraries Service.

## **Officers Recommendations**

- 1. To approve the CCTV Outline Business Case (OBC) and to start the procurement process for a CCTV monitoring and maintenance services contract for the Community Safety Team and Library Service, and new CCTV technology procurement for the Community Safety Team, as per the Procurement Forward Plan.
- 2. To note that a strategic review of Barnet's Community Safety CCTV requirements will be undertaken and reported to this committee for review and



- approval as part of a Full Business Case (FBC).
- 3. To approve delegated authority to the Executive Director, Assurance and the Executive Director, Children and Young People in consultation with the Committee Chairman to approve a revised Outline Business Case (OBC) prior to a Full Business Case (FBC). This will include outcomes from the strategic review which require initiating in advance of the Full Business Case (FBC).
- 4. To approve the proposed Member consultation and engagement model set out in section 5.9 (and the Outline Business Case) which details the principles and processes to consult with Members on the both the Community Safety strategic review and the decision-making process for future Community Safety CCTV deployment.

#### 1. WHY THIS REPORT IS NEEDED

- 1.1 The Assurance Group has expanded its' remit to drive forward the corporate priority, taking responsibilities for additional enforcement, assurance and improvement responsibilities. Our main vision for Clean, Safe and Well Run is: A place where our streets are clean and anti-social behaviour is dealt with so residents feel safe. Providing good quality, customer friendly services in all that we do.
- 1.2 This report provides a detailed approach to Assurance Group's planned developments to ensure it supports the corporate priority of Clean, Safe and Well Run through the responsibility for additional enforcement, specifically CCTV. This report provides the detailed approach outlined in summary in the report to the Policy and Resources Committee in September 2021.
- 1.3 This report also includes the Library Service as part of a co-ordinated cross-services approach to the procurement of a new CCTV contract. The inclusion of the Library Service is to be determined following the further benefit analysis.
- 1.4 On the 20<sup>th</sup> July 2021 the Policy and Resources committee approved the use of Strategic Community Infrastructure Levy (CIL) to contribute towards the Council's priority capital projects subject to the production and approval of required Business Cases through the appropriate governance and theme committees. An amount of £730,000 of capital expenditure for CCTV was approved.
- 1.5 On the 27<sup>th</sup> July 2021 the Capital Strategy Board (CSB) approved the use of £730,000 to be utilised as capital investment for the CCTV programme, as set out in the Policy and Resources report.
- 1.6 On the 16<sup>th</sup> June 2021 the Policy and Resources committee approved an increase in CCTV revenue budget for the Community Safety Team as part of the Barnet Plan by £170,000 to fund increased CCTV staffing and operational coverage as part of the Barnet Plan initiatives.
- 1.7 This report presents the Outline Business Case to the Community Leadership & Libraries Committee for approval (see appendix 1). This report asks the committee to note that a full review of Barnet's strategic community safety CCTV requirements will be undertaken and reported to this committee for review and approval as part of a Full Business Case (FBC).
- 1.8 The Procurement Forward Plan 2021-2022 includes the procurement of new CCTV technology and service contracts. A new contract is required to come into effect once the extended contract term comes to an end in May 2022. This report requests approval to start the procurement process for a CCTV services contract and new CCTV technology for the Community Safety Team and Library Service. The Full Business Case (FBC) will include a procurement recommendation for the committee to review and approve.

- 1.9 This report also requests approval for delegated authority to the Executive Director, Assurance and the Executive Director, Children and Young People in consultation with the Committee Chairman to approve a revised Outline Business Case (OBC) prior to a Full Business Case (FBC). This will include outcomes from the strategic review which require initiating in advance of the Full Business Case (FBC). The strategic review will provide further information which will require decisions prior to the Full Business Case (FBC). For example:
- 1.9.1 A decision to extend the current CCTV monitoring & maintenance service contract beyond 31st May 2022 to align with the start of the new contract awarded.
- 1.9.2 A decision to build the new CCTV control room in the Colindale Office on Bristol Avenue to ensure the facility is ready for installation and removing the risk of causing a delay in project delivery.
- 1.9.3 Other outcomes from the strategic review which are reflected in a revised Outline Business Case (OBC) which require decisions prior to the Full Business Case (FBC).

#### 2. REASONS FOR RECOMMENDATIONS

2.1 To detail the approach to assess the Barnet CCTV strategic requirements for the Community Safety Team and Library Service, the re-procurement of CCTV services and the procurement of new CCTV technology.

#### 3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

- 3.1 None. The current contract with OCS Group UK Ltd has expired and been extended beyond the approved extension period. A new procurement is therefore required to ensure that the Council has a robust CCTV system that meets current and future requirements and is compliant with the Contract Procedure Rules.
- 3.2 The current Community Safety CCTV technology is end-of-life (over 7 years old) and requires replacement through this procurement process.
- 3.3 A strategic review of Barnet's Community Safety CCTV requirements needs to be undertaken to inform the procurement process.

#### 4. POST DECISION IMPLEMENTATION

- 4.1 The procurement process will be commenced.
- 4.2 The strategic review will be undertaken and a revised Outline Business Case (OBC) will be produced and outcomes from the strategic review which require initiating in advance of the Full Business Case (FBC) will be reviewed and approved by the delegated authority to the Executive Director, Assurance in consultation with the Committee Chairman.

4.3 A Full Business Case (FBC) will be brought back to this committee to review the progress of the revised Outline Business Case (OBC), the recommendations of the strategic review and the evaluation of the tenders through the procurement process with a recommendation for contract awards for new CCTV technology and CCTV service contracts.

#### 5. IMPLICATIONS OF DECISION

#### 5.1 Corporate Priorities and Performance

- 5.1.1 The programme will contribute to the council's 2021-2025 Barnet Plan priority Clean, safe and well run specifically the commitment for the use of CCTV in addressing issues such as anti-social behaviour, youth offending, environmental crime and working with partners such as the Metropolitan Police. A strategic review of Barnet Community Safety CCTV requirements will feed into the procurement process.
- 5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)
- 5.2.1 The procurement was included in the 2021/22 Procurement Forward Plan as item number 7 Security Contract £1,500,000 and item number 245 CCTV monitoring and maintenance (Libraries) £140,000.
- 5.2.2 The use of Strategic CIL to fund the capital cost of implementation of the new CCTV system was approved by Policy & Resources Committee on the 20<sup>th</sup> July 2021. £730,000 of Capital Expenditure has been funded through the use of the Strategic Community Infrastructure Levy (CIL) and subject to the production of required Business Cases and sign-off through the relevant themed committee (in this case the Community Leadership & Libraries Committee).
- 5.2.3 A section 106 capital expenditure amount for £52,762 for CCTV has been approved as part of the budget.
- 5.2.4 On the 16<sup>th</sup> June 2021 the Policy and Resources committee approved an increase in CCTV revenue budget for the Community Safety Team as part of the Barnet Plan by £170,000 to fund increased CCTV staffing and operational coverage as part of the Barnet Plan initiatives.

#### 5.2.5 The capital and revenue costs are outlined below:

Revenue Costs				
Service	Current Costs £	Estimated Costs £	(Increase) / Decrease £	Commentary
Libraries	136,394	110,000	26,394	The new contract will seek to reduce monitoring and maintenance costs for libraries
Community Safety	457,606	627,606	(170,000)	Funding for increased CCTV staffing and operational coverage. Agreed at P&R 16/06/21
Total Revenue Costs	594,000	737,606	(143,606)	

Capital Costs		
Funding Programme	£	Commentary
Strategic CIL	400,000	Relocation of CCTV Control Room to Bristol Avenue
Strategic CIL	300,000	Review CS CCTV infrastructure & coverage and CCTV consultant
Strategic CIL	30,000	CS CCTV Pilot Outcomes – increase mobile deployable reactive CCTV
Total Strategic CIL	730,000	TOTAL STRATEGIC CIL ALLOCATION
Total S106	52,762	Planning application H/00342/09 - CCTV Colindale (CS)
Total Capital Costs	782,762	

TOTAL COST ANALYSIS - FOR PROCUREMENT		
Cost	£	Commentary
Total Revenue Costs	3,688,030	Combined Annual Revenue - (3-year contract and 2-year extension) = 5 years
Total Capital Costs	782,762	Total Capital Costs
Total Contract Value	4,470,792	

#### 5.3 **Legal and Constitutional References**

- 5.3.1 CCTV sits within 'Community Safety' in Barnet's Constitution, which is included in the Terms of Reference of CLLC: <a href="Article 8 Regulatory and other committees">Article 8 Regulatory and other committees</a> (moderngov.co.uk).
- 5.3.2 The Barnet Contract Procedure Rules must be complied with and authorisation for a new procurement at this stage must comply with these rules meaning there must be the provision of a relevant Theme Committee Report or inclusion on the Procurement Forward Plan.
- 5.3.3 A fully compliant tender process must be followed complying with all the relevant rules of the Public Contracts Regulations 2015.

#### 5.4 **Insight**

- 5.4.1 A specialist CCTV consultant has been engaged to assist with the strategic review and the procurement process (Global MCS).
- 5.4.2 The Community Safety insight and data analytics team have been engaged to produce an analysis of reported issues and crimes. This will provide a detailed borough map of potential locations to analyse for potential Community Safety CCTV deployment and review the current CCTV camera deployment.

#### 5.5 Social Value

5.5.1 The procurement will contain contract award criteria requiring weighting of 10% Social Value which is the standard Barnet criteria. The project is also engaging with the Barnet Business Skills and Employment service to look at opportunities for social value.

#### 5.6 **Risk Management**

- 5.6.1 Full governance is in place to review and approve this project, and the Barnet Project Management methodology and Capital Delivery project procedures will be utilised.
- 5.6.2 The project is also using the approved Barnet Risk Management Framework to identify, analyse and respond to project risks.
- 5.6.3 The following table is a summary of the most significant project risks:

Description	Impact	Likelihood	Risk Treatment
Managing Contract handover and projected service gap — there is a risk that the new contract is not implemented before the current contract expires, and that a seamless transition occurs (if the current provider does not win or participate in the new tender). A decision on this will be required before the Full Business Case (FBC)	4	3	<ul> <li>Seek a contract extension with the current service provider</li> <li>Review a handover &amp; exit plan with the current service provider</li> <li>Investigate emergency back-up providers for short term service provision</li> <li>Seek approval to extend the contract before the Full Business Case (FBC)</li> </ul>
New CCTV control room in Colindale – if governance requires an approved Full Business Case (FBC) there is a risk that it is not built for go- live with the new contract	4	3	• Seek approval to build the new CCTV control room before the Full Business Case (FBC)
Capital Funding – it is 7 years since the Council undertook Community Safety CCTV investment. The investment estimate has been taken quickly due to time constraints and may prove inadequate	4	3	Treat  The strategic review will identify funding gaps and provide options to be considered

#### 5.7 Equalities and Diversity

5.7.1 The project undertakes that all tenders are reviewed for their Equalities and Diversity policy as part of the procurement process. This will form part of the social value criteria.

#### 5.8 Corporate Parenting

- 5.8.1 In 2016 the government developed a set of corporate parenting principles. These are:
  - to act in the best interests, and promote the physical and mental health and well-being, of those children and young people.
  - to encourage those children and young people to express their views, wishes and feelings.
  - to consider the views, wishes and feelings of those children and young people.
  - to help those children and young people gain access to, and make the best use of, services provided by the local authority and its relevant partners.
  - to promote high aspirations, and seek to secure the best outcomes, for those children and young people.
  - for those children and young people to be safe, and for stability in their home lives, relationships and education or work
  - to prepare those children and young people for adulthood and independent living
- 5.8.2 The library service supports these principles by providing a wide range of resources, services and activities for all children and young people in Barnet as well as specialist library cards for practitioners such as foster carers and social workers. The provision of a new CCTV monitoring and maintenance contract for the service will ensure that this work can continue uninterrupted throughout all opening hours.

#### 5.9 **Consultation and Engagement**

- 5.9.1 The Community Safety Team will consult with the Metropolitan Police during the strategic review, specifically on the Community Safety CCTV provision.
- 5.9.2 The Community Safety Team proposes to provide for a consultation strategy with residents after the strategic review, specifically on the Community Safety camera estate.
- 5.9.3 The Member consultation process for Community Safety CCTV is proposed as follows:
  - Consultation and input into the CCTV strategic review, specifically the Community Safety camera estate, to inform the Final Business Case
  - A process to provide Members with input into the decision-making process for the future deployment of additional Community Safety CCTV coverage

To achieve this the following guiding principles are proposed:

CCTV Deployment Guiding Principles			
Principle	Summary		
Camera Operational Requirement is justified	These must be evidence-based and intelligence-led linked to location and surveillance objectives (using crime statistics and incident reporting). There will be a risk assessment undertaken of the site.  Photos of the proposed specific location with CCTV camera marked where it will be sited are required for this		
Camera Primary view and purpose is defined	Detailed account of the views captured by the camera is required (street and building descriptions).		
Surveillance Objectives: the camera must meet the requirements of the Surveillance Camera Code of Practice 2013 and the Protection of Freedoms Act 2012	A relevant authority must follow has duty statute and guidance in the code when it considers the future deployment or continued deployment of surveillance camera systems to observe public places may be appropriate. For example:  •Prevention and detection of crime and ASB •Apprehension and prosecution of offenders •Gathering evidence to support judicial proceedings		
Privacy Risks: the camera must meet the requirements for GDPR and the Data Protection Act 2018	Large scale, systematic monitoring of public areas by CCTV is considered 'high risk processing' in GDPR and Data Protection Act 2018. All processing must be fully justified and assessed for any risks to the privacy of those affected. Appropriate mitigation measures must be applied, as necessary. Transparency and accountability when using CCTV in public space is paramount.		
The CCTV Camera must be able to be installed appropriately and in a cost effective manner	The assessment of requirements must include:  - Mounting - Power supply - Transmission type (e.g. Wireless) - Wayleaves (if required) - CCTV signage - Camera Type & suitability for the location - Recording Time & Retention Period - Estimated detailed cost for each element of the installation is required		
The CCTV camera must be able to connect to the CCTV control room (unless there are exceptional circumstances)	The CCTV camera is required to be connected to the network to provide 24/7 monitoring where response can be provided in real-time. Stand-alone cameras are not connected to the network and therefore not monitored in the control room. They are reviewed periodically 'after-the-fact' and require resource to retrieve and view the images.  A stand-alone camera should only be considered as an immediate response (redeployment of an existing asset) and as a temporary solution.		

# Consultation and input into the CCTV strategic review, specifically the Community Safety camera estate, to inform the Final Business Case

The Community Safety Team will provide:

- Provide Members with an overview of the CCTV project and its objectives, specifically the objectives of the strategic review
- Provide Members with maps reporting a Borough analysis of crime hotspots and the current Community Safety CCTV camera estate, and a set of proposed locations for review of Community Safety CCTV deployment (using the proposed principles)
- Consult with Members views on these proposed camera locations, and assess proposed additional or alternative locations (using the proposed principles)
- The completed strategic review of the Community Safety camera estate will be reported back to Members, with the options considered for the Full Business Case and the preferred option
- The preferred option will be driven by priority and the capital funding available

# The process to provide Members with input into the decision-making process for the future deployment of additional Community Safety CCTV coverage

The Community Safety Team have structured their organisation to align with the Area Committee structure and within that the Wards through the allocation of Ward Officers and Team Leaders (aligned by Area Committee).

It is proposed that Members follow the proposed process in the table below:

Process	Responsible	Recipient	Description	Timing
Issue Raised	Member	Community Safety Officer & Area Committee Lead Officer	Member provides description of the issue, location and concerns they consider require officer review. Each Area Committee CST and Lead Officer will be introduced to members.  Members should be raising community safety issues in general, and issues considered suitable for a CCTV response may include (for guidance):  *Prevention and detection of crime and ASB  *Apprehension and prosecution of offenders  *Gathering evidence to support judicial proceedings	No constraint
Issue Investigation	Community Safety Team (CST)	Member	- CST undertake a desk-top evidence-based and intelligence-led initial review of the site to discover existing facts before a site-visit - CST will undertake a site visit with the Member and relevant stakeholders to assess the site discuss the issues raised and perceptions - CST will determine a risk rating for the location based on the assessment undertaken - CST will assess if the issue requires an intervention, and the appropriate response from the enforcement portfolio (e.g. CCTV, uniformed patrol, increased lighting, access review)	Agreed with the Member
Recommendation	Community Safety Team (CST)	Member	- CST will recommend the Community Safety response to address the issue (from the range of the enforcement portfolio) - If no response is recommended, CST will ensure that the issue is logged and the location monitored for future review	At the end of the agreed review period
CCTV Recommendations	Community Safety Team (CST)	Member	- If CCTV is the recommended response, CST will identify the appropriate camera deployment option and the costs - CST will also advise if the recommendation requires additional funding	At the end of the agreed review period
Implementation (If no AC funds required)	Community Safety Team (CST)	Member	Funded CCTV schemes are incorporated into the works programme for delivery     Implementation updates and completion are reported back to the Member	Timelines assessed at the time
Funding (if AC Funds required)	Member	Area Committee	- CST will assist the Member to draft a Members item with the CCTV proposal and provide required support to the Area Committee for CIL Funding (along with the AC Lead Officer) - Area Committee make the decision on funding	Area Committee Meeting Deadlines
Implementation (funded by Area Committee)	Community Safety Team (CST)	Area Committee	- Approved Area Committee CCTV schemes are incorporated into the works programme for delivery - Implementation updates and completion are reported back to the Area Committee and the Member	According to delivery timelines

#### 6. BACKGROUND PAPERS

- 6.1 Policy & Resources Committee, 20 July 2021, Strategic Community Infrastructure Levy (CIL) Allocations: Agenda for Policy and Resources Committee on Tuesday 20th July, 2021, 7.00 pm (moderngov.co.uk) Approved the proposed use of Strategic CIL to contribute towards the following capital projects subject to the production and approval of required Business Cases through appropriate project governance.
- 6.2 Policy & Resources Committee, 8 December 2020, Annual Procurement Forward Plan 2021/22: Agenda for Policy and Resources Committee on Tuesday 8th December, 2020, 6.00 pm (moderngov.co.uk)
- 6.3 Decision of the Executive Director for Assurance, CCTV Contract Governance, 30 July 2021: <u>Decision Extension of CCTV Contract (moderngov.co.uk)</u>
- 6.4 Policy and Resources Committee 16 June 2021, Business Planning 2022-26: A4
  Letterhead (moderngov.co.uk) Approved the Community Safety CCTV revenue budget increase



# **Project Business Case**

# (CCTV - Outline Business Case)

Name: Graeme Clayton
Job Title Project Manager
Date: 27 Sep 2021

Service / Assurance (Community Safety)

Directorate:

Version V1.0

#### **Contents**

Contents	
1. Introduction - Business Drivers	2
2. Intelligence and Insight	5
3. Options Considered	
4. Analysis - Five Theme Model	
5. Procurement Strategy	
6. Costs & Funding	
7. Risks	
8. Project Assurance Decision Points & Project Milest	ones12
9. Stakeholder Communication Plan	
10. Stakeholder Consultation	
11. Member Consultation	
Document Control	Error! Bookmark not defined.
Document History	Error! Bookmark not defined.
Distribution List:	Error! Bookmark not defined.



#### 1. Introduction - Business Drivers

Barnet's Community Safety CCTV service makes an important contribution towards delivering The Barnet Corporate Plan – Clean, Safe and Well Run. Specifically addressing issues of anti-social behaviour, violent and environmental crime and partnering with the Metropolitan Police to do so. The presence of CCTV also has a significant positive impact on residents' perception of safety. For the Library Service, CCTV monitoring provides security arrangements and welfare assurance for residents who are entering and using our libraries, in particular supporting self-service arrangements.

Duration and Durated a	Downsta commont Common with Cofety CCTV comics has the fall and		
<b>Business Problem</b>	Barnet's current Community Safety CCTV service has the following		
	considerations:		
	<ul> <li>The current CCTV monitoring &amp; maintenance contract expired in May 2021, and has been extended to May 2022 to allow a new contract to be procured and awarded</li> <li>The current Community Safety CCTV monitoring equipment was installed as part of the previous contract, and is now over 7-years old and recognised as end-of-life and obsolete</li> <li>The CCTV Control Rooms for the Community Safety Team and Library Service are in separate locations and outside the borough, they are operated independently, and the contracts were priced separately.</li> <li>The current Community Safety CCTV camera estate requires a strategic review to confirm requirements and engage stakeholders in this process (Members, residents and the Metropolitan Police)</li> <li>The Community Safety team currently operate a CCTV control room monitoring service for 16 hours per day (12pm-4am daily). The operating model should consider a 24-hour monitoring service</li> <li>The current Libraries CCTV monitoring hours and camera estate are fit-for-purpose, covering all sites and all self-service hours from 7am-10pm. In line with the conclusion of the existing contract the Library Service requires a new CCTV monitoring and maintenance contract.</li> </ul>		
Project Scope	This project will consider CCTV services for Community Safety and		
,	Libraries as follows:		
	Strategic business requirements for CCTV monitoring:		
	CCTV Control Room – the room's location and the		
	current and future capability requirements		
	<ul> <li>Community Safety CCTV Camera Estate – review of operational requirements</li> </ul>		
	CCTV Network Connectivity - including wireless and		
	fibre cable options		
	Technical requirements to provide the input for tender		
	specifications in the procurement of new technology		



	<ul> <li>The number of Community Safety CCTV cameras</li> <li>The coverage the Barnet Community Safety CCTV estate provides</li> <li>The operating hours of the CCTV control room monitoring service</li> <li>The potential to combine the monitoring of library CCTV cameras in a joint control room with Community Safety. The</li> </ul>
Project Products	<ul> <li>viability of this will be assessed via further benefit analysis.</li> <li>A completed CCTV Strategic Review with a set of recommendations</li> <li>A revised Outline Business Case with a set of recommendations</li> <li>A Full Business Case with a recommended option(s) for contract awards from the procurement process</li> </ul>
Business Benefits	<ul> <li>A purpose-built CCTV Control Room in Colindale – future-proofed build</li> <li>Purpose built CCTV Control Room in Colindale – improved</li> </ul>
	command & control, service coordination and contract management  • Upgraded technology and more flexible CCTV deployment (particularly mobile flexibility)  • Cost efficient CCTV contracts through a competitive procurement process  • Future-proofed CCTV control room with ability to extend services in Colindale  • Increased Community Safety CCTV camera estate linked to the CCTV control room  • Increased CCTV control room monitoring operating hours to 24-hour  • Improved engagement with Members (and through them Barnet residents) to review the Community Safety CCTV camera estate and engage with decisions on camera deployment  • Improved engagement with the Metropolitan Police by locating CCTV Control Room in proximity to the Police Station  • Reduce the Community Safety CCTV camera outages  • Compliance with statutory and regulatory obligations
Business Outcomes	<ul> <li>Alignment with Barnet Corporate Plan 2021-2025 – Clean, Safe and Well-Run</li> <li>CCTV as a preventative tool for ASB, environmental crime and violent crime</li> <li>CCTV as a detective tool for crime, RTA's and as evidence in finding offenders &amp; prosecutions</li> </ul>
	CCTV helps to reduce the fear of crime for residents



- CCTV enables libraries to operate effectively in selfservice opening hours (SSO)
- CCTV provides support during business continuity / emergency planning scenarios, providing visual support of locations to emergency services
- VfM CCTV monitoring and maintenance contract with robust contract management
- Reduction of CCTV service risk
- Coherent CCTV strategy to communicate to stakeholders including Members, residents and the Metropolitan Police
- Compliance with the legal and regulatory requirements required with CCTV surveillance



#### 2. Intelligence and Insight

It is proposed to produce a full benchmarking report for the Full Business Case.

Internally we can benchmark to the same exercise undertaken in 2013 which led to the award of the contract to OCS as a single supplier for both the CCTV capital investment into equipment, and for the service contract to provide CCTV monitoring and maintenance. OCS were awarded a 5-year contract (with a 2-year extension option).

Externally we can benchmark to neighbouring London Boroughs and a benchmarking exercise can be undertaken with peer groups and included in the Full Business Case.

The review will also engage with the Community Safety insight and data analytics team to produce an analysis of reported issues and crimes. This will provide a detailed borough map of potential locations to analyse for potential Community Safety CCTV deployment and review the current Community Safety CCTV camera deployment.

#### 3. Options Considered

The outline business case considers 3 options:

- Do Nothing
- Build/Deliver the service in-house
- Outsource the monitoring service and procure technical components from one or more external suppliers

At this stage the outline business case recommends the option to outsource. The rationale is as follows:

- The Council are committed to the provision of CCTV monitoring. The service is already provided and is a commitment of the Barnet Corporate Plan. Doing nothing is not an option
- Barnet have no in-house capability to provide a CCTV monitoring service. Staff would have to be hired, trained and managed under employment contracts. There is a significant market of specialist contractors who provide this service. The Council will be able to select a vendor and manage a contract. This option will be more cost effective and require less management overhead than an in-house option

The recommendation to outsource will be reviewed through the procurement strategy and a recommended option provided in a Full Business Case.



## 4. Analysis - Five Theme Model

Central government's Five Case Model provides a methodology for the preparation of public sector business cases, comprising five key dimensions - each of which is met by the project as follows:

The Strategic Case	This project supports the Barnet Corporate Plan 2021-2025.  Specifically, the priority – Clean, Safe and Well Run, and the commitment to address issues of anti-social behaviour, youth offending, environmental crime and working with key partners such as the Metropolitan Police. Community Safety CCTV is a key component in the approach to:  - Advise – by identifying contraventions - Mediate – engaging with those identified - Enforcement – allowing specialist investigation		
The Economic	This project proposes value for money in the following aspects:		
Case	Efficient use of resources		
	<ul> <li>Consolidates CCTV monitoring and maintenance service and the procurement of one contract. The new contract offers an opportunity to consider the consolidation of CCTV control rooms for Community Safety and Libraries.</li> <li>Community &amp; Social Value</li> <li>The current Barnet Community Safety CCTV service is now not fit for purpose. It is expensive, is kitted with a number of end-of-life technology components, the service contracts have expired and are uncoordinated, the control room is out of borough and strategically unfit, and the CCTV deployment strategy requires a review of coverage and capability (particularly a strategic mobile reactive coverage). The project investment will address these issues and deliver a Community Safety CCTV service which has been developed to support future requirements</li> <li>Emergence from lock down has seen an increase in violent crime, anti-social behaviour and environmental crime. Members have requested an increase in the Community Safety CCTV coverage in specific areas as a response to incidents. The CCTV strategic review is a coordinated response to Members' concerns.</li> </ul>		
The	A robust procurement strategy will be implemented to ensure value is		
Commercial	achieved in all appointments.		
	admered in an appointments.		
Case			



	Following engagement with procurement and input from key partners and stakeholders, an approach will be determined which balances value with ensuring a quality, timely delivery.  A specialist CCTV consultant, Global MSC, have been appointed to advise on the project including the provision of procurement services for a tender specification and assistance through the tender evaluation and appointment process,
The Financial	This project requires funding from Capital only for technology
Case	investment only.
	The Revenue funding will be provided from approved departmental budgets.
	This capital elements of this project will be funded by monies received from the Community Infrastructure Levy (CIL) and s106.
	The Council charges a Community Infrastructure Levy (CIL) for new developments within the borough. This levy is utilised to contribute to the required delivery of infrastructure resulting from growth.
	The funding for the project is set out in the Infrastructure Delivery Plan (IDP) as a project which will be supported by CIL funding, as set out in the Strategic CIL priorities.
	The Strategic CIL priorities for the Infrastructure Delivery Plan (IDP) has been agreed at Policy & Resources (P&R) Committee on the 20 <sup>th</sup> July 2021, specifically £730k was agreed for Enforcement - CCTV.
	The Capital Strategy Board (CSB) have approved the CIL and s106 capital bids.
The	The project will be managed using Parnet's Project Management
The	The project will be managed using Barnet's Project Management
Management	methodology, developed from PRINCE2. A project Manager from the
Case	Capital Delivery team has been assigned to the project.
	The project is governed by a Steering Group set up – CCTV Steering
	Group, sponsored by Clair Green (Executive Director, Assurance). The
	Steering Group will provide updates and seek approval through the
	Community Leadership and Libraries Committee for the business case
	and the award of contracts.
	A technical CCTV consultant, Global MSC, has been appointed to
	provide specialist support, specifically in the development of the
	strategic requirements and the tender procurement process.



#### 5. Procurement Strategy

There are 3 options available:

- Option 1 In house / Direct delivery
- Option 2 Outsourcing to single external operator
- Option 3 Outsourcing to multiple external operators

The Council have no in-house experience capable of delivering the Monitoring and Maintenance service, and the normalised market model is for service contracts to be awarded to external vendors. The CCTV technology components will be sourced externally and will follow the same procurement process and be evaluated through the tender process on both a single and multiple supplier option.

The procurement process for the service contract will consider Options 2 and 3. Either option is likely to be based on a management contract, supported by a detailed services specification which links directly to the Council's strategic priorities and contributes strongly to its strategic outcomes.

Procurement Option	Opportunities/Benefits	Risks
Single External Operator	<ul> <li>Operator takes commercial risk</li> <li>Operator may take on full maintenance and lifecycle replacement risk</li> <li>Opportunity to establish a secure, fixed revenue position as a result of a contractually binding fee structure with the operator</li> <li>Operator will have strong commercial expertise and experience of delivering similar services</li> <li>Operator will be contractually obliged to deliver the services in accordance with the Council's strategic priorities, as set out within the contract specification.</li> <li>The Council will be able to focus upon the strategic direction of the service and its contribution to local strategic outcomes without the burden of commercial and operational responsibilities</li> <li>The Council will have a single point of contact and single contract to manage and oversee for the site</li> <li>A single operator may be more focused on the Council as a client</li> </ul>	<ul> <li>Operator may decide to sub-contract elements of the services leading to more fragmented offer</li> <li>Operator likely to take a 'margin' on the sub-contracted elements of the services</li> </ul>



Procurement Option	Opportunities/Benefits	Risks
Multiple External Operators	<ul> <li>Operators take commercial risk</li> <li>Operators may take on full maintenance and lifecycle replacement risk</li> <li>The overall cost may be lower if there are no margins on sub-contracting</li> <li>Operators will have strong expertise and experience of delivering similar services and will be well placed to provide a high-quality service that is professionally marketed and meets the needs of users – i.e. use specialist providers for each specialist requirement</li> <li>Operators will be contractually obliged to deliver the services in accordance with the Council's strategic priorities, as set out within the core requirements of the contract specifications</li> <li>The Council will be able to focus upon the strategic direction of the service and its contribution to local strategic outcomes without the burden of commercial and operational responsibilities.</li> </ul>	<ul> <li>Overall offer likely to be more fragmented and greater potential for conflict between operators over shared use areas of the site, areas of shared responsibility etc.</li> <li>Council would need to manage multiple operators working to different agreements (risk share, contract length, financial arrangements etc.) which has client-side resource implications</li> <li>Risk of underperformance of specific operators and failure of certain elements</li> </ul>



#### 6. Costs & Funding

On the 20<sup>th</sup> July 2021, the Policy & Resources Committee approved the projects on the Infrastructure Delivery Plan to be prioritised for Community Infrastructure Levy (CIL) funding, including £730,000 allocated for Capital Costs per below, subject to sign-off by the relevant theme committee. The Capital Cost for the project was reviewed and approved at the Capital Strategy Board on the 27<sup>th</sup> July 2021.

Section 106 Funding of £52,762 (planning application H/00342/09) has been allocated for CCTV in Colindale. A funding bid has submitted to the Capital Strategy Board for approval.

The revenue costs for the project will be met out of the Community Safety Team and Libraries budget. The Community Safety Team annual CCTV budget has been increased in line with the Barnet Plan to fund additional Community Safety CCTV staffing and operational hours. The split of revenue costs between Community Safety and Libraries is outlined below.

Revenue Costs						
Service Current Estimated /		(Increase) / Decrease £	Commentary			
Libraries	136,394	110,000	26,394	The new contract will seek to reduce monitoring and maintenance costs for libraries		
Community Service	457,606	627,606	(170,000)	Funding for increased CCTV staffing and operational coverage. Agreed at P&R 16/06/21		
Total Revenue Costs	594,000	737,606	(143,606)			

Capital Costs				
Funding Programme	£	Commentary		
Strategic CIL	400,000	Relocation of CCTV Control Room to Bristol Avenue		
Strategic CIL	300,000	Review CS CCTV infrastructure & coverage and CCTV consultant		
Strategic CIL	30,000	CCTV CS Pilot Outcomes – increase mobile deployable reactive CCTV		
Total Strategic CIL	730,000	TOTAL STRATEGIC CIL ALLOCATION		
Total S106	52,762	Planning application H/00342/09 – CS CCTV Colindale		
Total Capital Costs	782,762			

TOTAL COST ANALYSIS - FOR PROCUREMENT				
Cost £ Commentary				
Total Revenue Costs	3,688,030	Combined Annual Revenue - (3-year contract and 2-year extension) = 5 years		
Total Capital Costs	782,762	Total Capital Costs		
<b>Total Contract Value</b>	4,470,792			



A risk has been raised (see risk section) to acknowledge that the Outline Business Case has estimated the Capital Funding costs. The Full Business Case will contain the CCTV strategic review and will identify any funding gaps and propose options.

#### 7. Risks

Risk will be managed according to Barnet Council's risk management methodology. All risks identified at the start of the project have been included within a detailed risk register which will continue to be monitored and updated throughout the lifecycle of the programme.

The headline risks are outlined in the table below:

Description	Impact	Likelihood	Risk Treatment
Managing Contract			Treat
handover and projected service gap — there is a risk that the new contract is not implemented before the current contract expires, and that a seamless transition occurs (if the current provider does not win or participate in the new tender). A decision on this will be required before the Full Business Case (FBC)	4	3	<ul> <li>Seek a contract extension with the current service provider</li> <li>Review a handover &amp; exit plan with the current service provider</li> <li>Investigate emergency back-up providers for short term service provision</li> <li>Seek approval to extend the contract before the Full Business Case (FBC)</li> </ul>
New CCTV control room in Colindale – if governance requires an approved Full Business Case (FBC) there is a risk that the control room is not built in time for go-live with the new service contract	4	3	Seek approval to build the new CCTV control room before the Full Business Case (FBC)
Capital Funding – it is 7 years since the Council undertook Community Safety CCTV investment. The investment estimate has been taken quickly due to time constraints and may prove inadequate	4	3	The strategic review will identify funding gaps and provide options to be considered
Community Safety CCTV outage due to connectivity loss –. If the connection fails,	3	3	<b>Tolerate</b> – this is a business-as- usual risk that exists today. There are currently CCTV outages which



there is CCTV outage in the			are dealt with within acceptable
Enfield control room			time tolerances.
Community Safety CCTV			<b>Tolerate</b> – this is a business-as-
outage due to component			usual risk that exists today. There
failure – the existing CCTV	3	2	are currently CCTV outages which
components are over 7-years			are dealt with within acceptable
old and obsolete.			time tolerances.

#### 8. Project Assurance Decision Points & Project Milestones

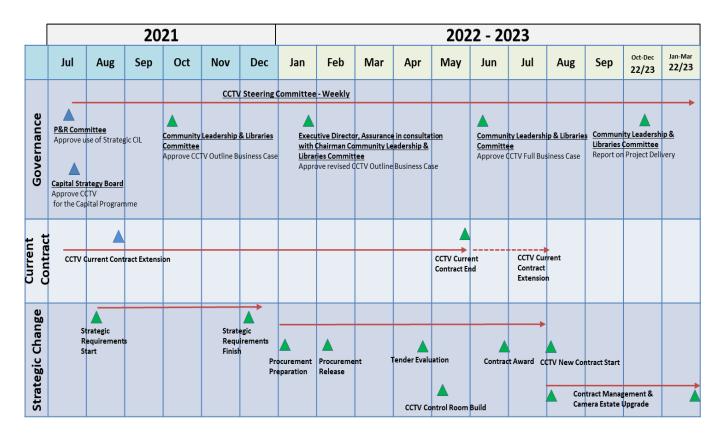
Review and governance for this project will be through the Community Leadership & Libraries Committee with significant planned decision and review points:

- Outline Business Case approval Oct 2021
- A revised Outline Business Case Jan 2022
- Full Business Case reported approved Jun 2022
- Project Delivery review Q3 2022 to Q1 2023

Deliverable / Product	Author	Reviewers	Acceptor
Outline Business Case	Project Manager	Assurance (Community	Community Leadership
		Safety)	& Libraries Committee
		Capital Delivery	
		Family Services	
		(Libraries)	
		Finance	
		Legal	
		Governance	
Revised Outline Business	Project Manager	Assurance (Community	Community Leadership
Case		Safety)	& Libraries Committee
		Capital Delivery	Chair
		Family Services	
		(Libraries)	
		Finance	
		Legal	
		Governance	
Full business case	Project Manager	Assurance (Community	Community Leadership
		Safety)	& Libraries Committee
		Capital Delivery	
		Family Services	
		(Libraries)	
		Finance	
		Legal	
		Governance	



The below is a high-level summary of the project's key milestones:



Risks have been raised as follows:

- To acknowledge the gap between expiry of the current CCTV service contract and the current planned go-live date for a new CCTV service contract
- The build of the new CCTV Control Room in Colindale can be decoupled from the critical path by starting the build before the award of the new CCTV contract

A revised Outline Business Case will be prepared after completion of the strategic review, and prior to the Full Business Case, and the Community Leadership and Libraries Committee have been asked to approve delegated authority to the Executive Director, Assurance in consultation with the Committee Chairman to approve a revised Outline Business Case.

# **Barnet Project Management**



#### 9. Stakeholder Communication Plan

The below is a summary of the stakeholder engagement and communication plan during Q4 of 2021.

Ctalcabaldan	Comtont			Timing		
Stakeholder	Content	Aug	Sep	Oct	Nov	Dec
Council Management Team (CMT)	Strategic plans     Proposed path to strategic goals	<b>~</b>				
Chair- CLLC Theme Committee (Cllr Reuben Thompstone)	Strategic plans     Business Case		~			
Council Leader (Cllr Daniel Thomas)	Strategic Plans		<b>~</b>			
Chair – Safer Communities Partnership Board (Cllr Grocock)	Strategic Plans     Align before next meeting in Oct		~			
Community Leadership & Libraries Committee	Strategic plans     Business Case (Outline) for Oct			~		
Area Committee Chairs     CB (Cllr Lisa Rutter)     F&GG (Cllr Jennifer Grocock)     Hendon (Cllr Val Duschinsky)	Strategic Plans     Align before next AC meetings in Oct			~		
Council Members     Metropolitan Police	Consultation			<b>~</b>	<b>~</b>	<b>✓</b>



#### 10. Stakeholder Consultation

The below is a summary of proposed stakeholder consultation approach. Consultation with Council Members and the Metropolitan Police will take place in line with the communication plan. A resident's consultation plan with options will be presented after completion of the strategic review.

	Proposed Approach	Expected Outcomes
Members	Provide members with the strategic plans for the control room and technical improvements Provide members with borough/ward level reported crime and CCTV camera coverage Solicit members views on the deployment of new cameras Provide members with a structured criteria for requirements to consider the deployment of new CCTV cameras Provide members with a process to apply for the deployment of new cameras and a funding mechanism (through Area Committees using Neighbourhood CIL)	Provide a clear and positive message on the CCTV strategic investment and outcome Provide a route for members to engage and directly influence the deployment of CCTV cameras in the borough Provide a funding mechanism which is member led for the provision of new CCTV cameras
Residents	It is proposed that a consultation process is reviewed post the strategic review     Residents will be informed of the plans to relocate the control room into the borough and upgrade technology, increase operations to 24-hour, increase CCTV camera coverage and the mechanism through member engagement	Provide a consultation engagement plan Provide a clear and positive message on the CCTV strategic investment and outcome Provide a clear message on how residents can influence CCTV deployment through their elected members
Met Police	Consult with the Met on our plans to relocate the CCTV control room (close proximity to Colindale police station), increase the operational monitoring hours and the increase on the camera estate	Initial discussion have taken place and the response is extremely positive     Proximity of the control room is a significant benefit     24 hour coverage will create efficiencies for the Met     Increasing the camera estate will be welcomed and they would like to provide feedback into proposed locations



#### 11. Member Consultation

It is acknowledged that Members have a significant interest in the following:

- Consultation and input into the CCTV strategic review, and specifically the Community Safety camera estate, to inform the Final Business Case
- A process to provide Members with input into the decision-making process for the future deployment of additional Community Safety CCTV coverage

To achieve these, the following principles are proposed:

CCTV Deployment Guiding Principles			
Principle	Summary		
Camera Operational Requirement is justified	These must be evidence-based and intelligence-led linked to location and surveillance objectives (using crime statistics and incident reporting). There will be a risk assessment undertaken of the site.  Photos of the proposed specific location with CCTV camera marked where it will be sited are required for this		
Camera Primary view and purpose is defined	Detailed account of the views captured by the camera is required (street and building descriptions).		
Surveillance Objectives: the camera must meet the requirements of the Surveillance Camera Code of Practice 2013 and the Protection of Freedoms Act 2012	A relevant authority must follow has duty statute and guidance in the code when it considers the future deployment or continued deployment of surveillance camera systems to observe public places may be appropriate. For example:  •Prevention and detection of crime and ASB •Apprehension and prosecution of offenders •Gathering evidence to support judicial proceedings		
Privacy Risks: the camera must meet the requirements for GDPR and the Data Protection Act 2018	Large scale, systematic monitoring of public areas by CCTV is considered 'high risk processing' in GDPR and Data Protection Act 2018. All processing must be fully justified and assessed for any risks to the privacy of those affected. Appropriate mitigation measures must be applied, as necessary. Transparency and accountability when using CCTV in public space is paramount.		
The CCTV Camera must be able to be installed appropriately and in a cost effective manner	The assessment of requirements must include:  - Mounting - Power supply - Transmission type (e.g. Wireless) - Wayleaves (if required) - CCTV signage - Camera Type & suitability for the location - Recording Time & Retention Period - Estimated detailed cost for each element of the installation is required		
The CCTV camera must be able to connect to the CCTV control room (unless there are exceptional circumstances)	The CCTV camera is required to be connected to the network to provide 24/7 monitoring where response can be provided in real-time. Stand-alone cameras are not connected to the network and therefore not monitored in the control room. They are reviewed periodically 'after-the-fact' and require resource to retrieve and view the images.  A stand-alone camera should only be considered as an immediate response (redeployment of an existing asset) and as a temporary solution.		



# <u>Consultation and input into the CCTV strategic review, and specifically the</u> review of the Barnet camera estate

The Community Safety Team and CCTV project team will:

- Provide Members with an overview of the CCTV project and its objectives, specifically the objectives of the strategic review
- Provide Members with maps reporting a Borough analysis of crime hotspots and the current Community Safety CCTV camera estate, and a set of proposed locations for review of Community Safety CCTV deployment (using the proposed principles)
- Consult with Members views on these proposed camera locations, and assess proposed additional or alternative locations (using the proposed principles)
- The completed strategic review of the Community Safety camera estate will be reported back to Members, with the options considered for the Full Business Case and the preferred option
- The preferred option will be driven by priority and the capital funding available



# The process to provide Members with input into the decision-making process for the future deployment of additional Community Safety CCTV coverage

The Community Safety Team have structured their organisation to align with the Area Committee structure and within that the Wards through the allocation of Ward Officers and Team Leaders (aligned by Area Committee).

It is proposed that Members follow the proposed process in the table below:

Process	Responsible	Recipient	Description	Timing
Issue Raised	Member	Community Safety Officer & Area Committee Lead Officer	Member provides description of the issue, location and concerns they consider require officer review. Each Area Committee CST and Lead Officer will be introduced to members.  Members should be raising community safety issues in general, and issues considered suitable for a CCTV response may include (for guidance):  •Prevention and detection of crime and ASB •Apprehension and prosecution of offenders •Gathering evidence to support judicial proceedings	No constraint
Issue Investigation	Community Safety Team (CST)	Member	- CST undertake a desk-top evidence-based and intelligence-led initial review of the site to discover existing facts before a site-visit - CST will undertake a site visit with the Member and relevant stakeholders to assess the site discuss the issues raised and perceptions - CST will determine a risk rating for the location based on the assessment undertaken - CST will assess if the issue requires an intervention, and the appropriate response from the enforcement portfolio (e.g. CCTV, uniformed patrol, increased lighting, access review)	Agreed with the Member
Recommendation	Community Safety Team (CST)	Member	- CST will recommend the Community Safety response to address the issue (from the range of the enforcement portfolio) - If no response is recommended, CST will ensure that the issue is logged and the location monitored for future review	At the end of the agreed review period
CCTV Recommendations	Community Safety Team (CST)	Member	- If CCTV is the recommended response, CST will identify the appropriate camera deployment option and the costs - CST will also advise if the recommendation requires additional funding	At the end of the agreed review period
Implementation (If no AC funds required)	Community Safety Team (CST)	Member	Funded CCTV schemes are incorporated into the works programme for delivery     Implementation updates and completion are reported back to the Member	Timelines assessed at the time
Funding (if AC Funds required)	Member	Area Committee	- CST will assist the Member to draft a Members item with the CCTV proposal and provide required support to the Area Committee for CIL Funding (along with the AC Lead Officer) - Area Committee make the decision on funding	Area Committee Meeting Deadlines
Implementation (funded by Area Committee)	Community Safety Team (CST)	Area Committee	Approved Area Committee CCTV schemes are incorporated into the works programme for delivery     Implementation updates and completion are reported back to the Area Committee and the Member	According to delivery timelines



# Community Leadership and Libraries Committee

#### **6 October 2021**

Commence of the Commence of th	
Title	London's Blueprint for a Whole System Approach for Women in Contact with the Criminal Justice System 2019-22
Report of	Chairman of the Community Leadership and Libraries Committee
Wards	All
Status	Non-Key
Urgent	No
Key	No
Enclosures	None
Officer Contact Details	Tina McElligott, Director Early Help & Children's Social Care <a href="mailto:Tina.McElligott@barnet.gov.uk">Tina.McElligott@barnet.gov.uk</a>

# **Summary**

This report provides an update to the report to committee on 20 November 2019 and which set out the Deputy Mayor for Policing and Crime ambition for all London boroughs to sign up to London's Blueprint for a Whole System Approach for Women in Contact with the Criminal Justice System 2019-22. The Blueprint aims to develop and implement an evidence based, sustainable, whole-system approach aimed at improving outcomes for women and reducing women's imprisonment.

## **Officers Recommendations**

That CLLC note the pan-London progress against the Blueprint aims

That CLLC note the local actions to strengthen this workstream in Barnet

#### 1. WHY THIS REPORT IS NEEDED

1.1 To provide an update to Committee on the developments and implementation of the pan-London Blueprint for Women in Contact with the Criminal Justice System 2019-22 since Barnet signed up to the initiative following agreement at Committee on 20 November 2019.

#### 2. Background context

- 2.1 The UK has one of the highest rates of women's imprisonment in Western Europe. The women's prison population in England and Wales has been steadily increasing since 1995. Whilst the proportion of women in the criminal justice system only accounts for approximately 5% of the prison population and 15% of offenders in the community, there is a need to address women's complex needs. In the UK, 53% of women in prison report having experienced emotional, physical or sexual abuse as a child compared to 27% of men and 57% of women report having been victims of domestic violence as adults, although this figure is likely to be underestimated due to under-reporting. 58% of women in prison will have dependent children and they are almost twice as likely to be sent to prison for a first-time offence than men.
- 2.2 The Ministry of Justice published a national Female Offender Strategy in June 2018 which lays out the case for taking a gender specific approach to women who offend or are at risk of offending and for using community solutions to tackle minor offending by women. 70.7% of adult women and released from custody between April to June 2016 following a short custodial sentence of less than 12 months reoffended within a year.
- 2.3 In 2019, the Mayor's Office for Policing and Crime (MOPAC) worked alongside the Prison Reform Trust and key partners to develop the London Blueprint for Women in Contact with the Criminal Justice System, referred to as the 'Blueprint' hereafter with the aim of setting out a clear and shared vision for multi-agency transformation of responses to women in the criminal justice system in London.
- 2.4 Recognising the common underlying causes of offending for women, including domestic abuse, modern day slavery, homelessness and mental health and substance misuse, the Blueprint sets out the commitment to transform the criminal justice response to women in London by aligning preventative and community-based alternatives to custody for women who present with a low risk of harm
- 2.5 MOPAC sent a letter seeking organisational sign up to the Blueprint on 8 July 2019, the agreement was signed off by Community Leadership and Libraries Committee on 20 November 2019 with the intention of developing an action plan over the following six months with a cross-sector Blueprint Delivery Group made up of the Blueprint's key signatories and chaired by MOPAC's Director of Criminal Justice and Commissioning and reports to the Reducing Reoffending Board which in turn reports to the Delivery Management Group, chaired by the Deputy Mayor for Policing and Crime, and the London Crime Reduction Board, chaired by the Mayor of London.

- 2.6 The Blueprint action plan intends to provide the foundation for agencies to map provision and highlight gaps in order to coordinate allocation of resources and provide the foundation for longer-term sustainability of holistic, trauma-informed and womencentred approaches throughout the criminal justice process and in the delivery of early prevention and intervention services.
- 2.7 The over-arching aims of the Blueprint are to:
  - Reduce the number of women in prison, particularly on remand and on short custodial sentences
  - Improve access to support services for women in prison
  - Ensure there is sufficient funding and investment in community services for women in contact with the criminal justice system or at risk of such contact
  - Increase and improve opportunities for early intervention and diversion.
- 2.8 The aims further include reducing risk of homelessness as set out in the Homelessness Reduction Act 2017, particularly in preparing women for resettlement into the community and ensuring the best interests of children are considered. The Blueprint has a focus on considering the needs and impact on children of mothers who are involved in the criminal justice system.

### 3. REASONS FOR RECOMMENDATIONS

3.1 For committee recognise progress made against the ambitions of the Blueprint in the context of Covid-19 restrictions and note the commitment of the local authority to achieving a cohesive local model of delivery that improves outcomes for women involved in the criminal justice system.

## 4. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

4.1 To cease engagement with the Blueprint Action Plan and co-commissioned provider (not recommended)

## 5. POST DECISION IMPLEMENTATION

5.1 To deliver against the aims of the Blueprint action plan, the Advance Minerva WrapAround service was funded via the MOPAC co-commissioning grant to deliver enhanced support to women and girls, aged 15 and above with multiple and complex needs who have committed crime and those at risk of re-offending. The service operates as a whole system response across to women in contact with the criminal justice system across 29 London boroughs, including Barnet.

- 5.2 Minerva work in a whole system approach, collaborating with statutory and non-statutory providers, to deliver a coordinated and gendered response, improving access to services, enabling consistency and continuity of support with the aim of increasing safety and improving confidence, self-esteem and life skills. The Service receives referrals from the National Probation Service (NPS), local authorities, health providers, voluntary sector agencies and self-referrals.
- 5.3 Advance and its partners provide one-to-one support and access to peer mentors, women with lived experience of the criminal justice system, who can provide one-to-one ad hoc and regular support to women. There are three regional Women's Centres in north, east and west London offering spaces for groupwork and one-to-one support. Barnet has access to the centre in Haringey. The service offers support from a housing co-ordinator, and workshops and groups delivered by specialist organisations with expertise in financial management, mental health and domestic abuse.
- 5.4 Minerva, through its keyworker, relationship and strengths-based approach aims to empower women to break the cycle of reoffending. The approach recognises the trauma that many women in the criminal justice system have experienced and provides for a safe, reliable and trusted relationship with a supportive professional. Alongside, practical support is provided including support to make applications, making and attending appointments, referrals for additional support and advocacy with housing, mental health and children's services.
- 5.5 Over 2020, Minvera Advance reported that 68% of women referred engaged with services and of these
  - 93% of women said that they felt safer from abuse
  - 86% young women (15-24 years old) reported healthier relationships
  - 72% of women reported more confidence in gaining employment
  - 82% of women reported improved health and well-being
  - 87% of women using reported reduction in drug and alcohol use
- 5.6 There are currently 8 borough-specific hubs, in collaboration with Local Authorities, where women can be supported in their communities; this initiative has not been developed in Barnet. The reducing reoffending workstream transferred to Family Services in May 2021, there is now a developing plan to investigate the need and align local strategies and delivery in children's services, reducing reoffending, youth offending and domestic abuse and VAWG with the Minerva Advance approach.
- 5.7 The Barnet Reducing Offending Delivery Action Plan (BRODAP 2018-2022) sits under the Barnet Reducing Offending Strategy and reports to the Reducing Reoffending Delivery Group which reports to the Community Safety Partnership Board. There are six

strategic priorities set out within the BRODAP but these are not specific to women. A review of female offending in Barnet is currently underway to ascertain the level of local need which will inform further how the ambitions of the Blueprint are implemented in Barnet. The volume of girls in the Youth Justice system is relatively low, the size and complexity of the cohort girls and women in the criminal justice system will help shape an appropriate delivery model.

5.8 Family Services will coordinate a stakeholder meeting to explore the findings of the data and agree a local plan for coordinated delivery.

## 6. IMPLICATIONS OF DECISION

## 6.1 Corporate Priorities and Performance

The Council's Corporate Plan 2019-24 sets out three main outcomes:

- 1) A pleasant well-maintained borough that we protect and invest in
- 2) Our residents live happy healthy independent lives with the most vulnerable protected
- 3) Safe and strong communities where people get along
- 6.2 Six key priorities have been set to support the delivery of the third outcome.
  - Keeping Barnet safe
  - Tackling anti-social behaviour and environmental crime
  - Celebrating our diverse and strong communities and taking a zero tolerance approach to hate crime
  - Ensuring we are a family friendly borough
  - Focusing on the strengths of the community and what they can do to help themselves and each other
  - Supporting local businesses to thrive
- 6.3 The aims of the Blueprint will be embedded into Barnet's Domestic Abuse and Violence Against Women and Girls (VAWG) Strategy and Reducing Reoffending Strategy.
- 6.4 The VAWG Strategy and Reducing Reoffending support progress aim to support the priorities set out in the corporate plan by helping to keep residents of Barnet safe and protecting the most vulnerable.

# 7. Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

7.1 There are no current financial implications associated with the recommendations of this

report.

## 8. Legal and Constitutional References

- 8.1 Under s.17 of the Crime and Disorder Act 1998, it is a duty of the Council (and other partner agencies, including Police, Fire & Rescue, Greater London Authority, Transport for London) when exercising its functions to have due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime and disorder (including anti-social behaviour), misuse of drugs, alcohol and other substances and re-offending.
- 8.2 Section 10 of the Offender Rehabilitation Act 2014 amended the Offender Management Act 2007, placing a duty on the Secretary of State for Justice to ensure that arrangements for supervision or rehabilitation identify specific need and so make appropriate provision for women.
- 8.3 The BSCP is a Community Safety Partnership set up in accordance with the requirement of the section 5 Crime and Disorder Act 1998 as amended by section 108 of the Policing and Crime Act 2009.
- 8.4 The Terms of Reference of CLLC in Barnet's Constitution states that the Committee acts 'as the Crime and Disorder Scrutiny Committee in accordance with the Police and Justice Act 2006 (Crime and Disorder (Overview and Scrutiny Regulations) 2009'.

## 9. Insight

N/A

## 10.Social Value

- 10.1 The cost of offending and reoffending is set out in the 2018 Home Office report on the Economic and Social Cost of Crime (2<sup>nd</sup> edition). The report followed a cohort of offenders identified in 2016 who subsequently went on to reoffend during the 12-month follow up. The total estimated economic and social cost of reoffending was £18.1 billion. In addition, there is a further personal, familial and community cost which impacts on the lives of individuals, children and families and the communities that they live in.
- 10.2 48% of adults that spend time in prison go on to reoffend within 12-months of release. Prison does not treat offending and does not prevent reoffending (Ministry of Justice, 2019 'Proven reoffending statistics': April June 2017)
- 10.3 Reducing reoffending seeks to minimise the harm caused and create opportunities for social integration, family cohesion and community engagement. For women, particularly those who are primary carers for children, the value in supporting those women to escape cycles of abuse, victimisation and offending may also mean providing a child(ren) with improved opportunities to grow up in their own family and to enjoy

healthy and reliable contact with a primary carer.

## 11.Risk Management

11.1.1 The partnership or appropriate agencies are made aware of risks and actions to mitigate the risk are agreed and put in place. There is always risk that the partnership may not achieve the targets set due to factors outside its direct control – however there is strong partnership working in place enabling agencies to identify and highlight risk and be open to addressing the risk collectively.

## 12. Equalities and Diversity

- 12.1 Section 149 of the Equality Act 2010 sets out the public-sector equality duty to which the authority must have due regard. The Council's public-sector equality duty is set out in s149 of the Equality Act 2010:
- 12.2 A public authority must, in the exercise of its functions, have due regard to the need to a) Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act; b) Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; c) Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.
- 12.3 The relevant protected characteristics are age; disability; gender reassignment; pregnancy and maternity; race; religion or belief; sex and sexual orientation. The Barnet Safer Communities Strategy and the services delivered as part of this strategy take into account the protected characteristics to ensure services are accessible and fair to all sections of the community.
- 12.4 MOPAC have undertaken a commitment to preparing an equality impact assessment through scrutiny of outcomes for women from racially minoritised backgrounds, women with disabilities, of different faiths and those who identify as LGBTQ as part of the Blueprint action plan.

## 13. Corporate Parenting

13.1 Young women in care and leaving care may have adverse childhood experiences that may make them susceptible to grooming and coercion as such may be at an increased risk of becoming involved with the criminal justice system. The Blueprint action plan locally will ensure cohesive overlap with Corporate Parenting Services, transitional safeguarding and transitions and resettlement planning for young people involved with Youth Offending Services and transitioning to National Probation Services.

### 14. Consultation and Engagement

14.1 Barnet's VAWG Strategy 2021 – 2023 is currently out to public and stakeholder consultation. Feedback will inform the development of the strategy which will be presented to the Safer Communities Partnership Board in January 2022 for sign off.

## 15. BACKGROUND PAPERS

(Public Pack) MOPAC Blueprint for whole systems approach to women in contact with the criminal justice system Agenda Supplement for Community Leadership and Libraries Committee, 20/11/2019 19:00 (moderngov.co.uk)



# **Community Leadership & Libraries**

AGENDA ITEM 11

## **6 October 2021**

Title	Armed Forces Covenant Action Plan
Report of	Cllr Reuben Thompstone – Chairman of the Community Leadership & Libraries Committee
Wards	All
Status	Public
Urgent	No
Key	No
Enclosures	Appendix - Updated Armed Forces Covenant Action Plan
Officer Contact Details	Angela Richardson, <u>angela.richardson@barnet.gov.uk</u> , 020 8359 2179

# Summary

The renewed Armed Forces Covenant was approved by Full Council on 29 October 2019. When approving the Covenant, it was agreed that the Council should work towards achieving the silver and gold Defence Employer Recognition Scheme accreditation. In November 2019 the Committee reviewed and approved the Barnet Council Action Plan aimed at delivering the requirements of the Covenant and achieving accreditation. An update was reported to the Committee in September 2020. This report is to highlight the current situation in line with the Barnet Action Plan: Renewing the Covenant in the Capital.

# **Officers Recommendations**

- 1. That the Committee note the Armed Forces Covenant signing ceremony is scheduled to take place on 2 November 2021.
- 2. That the Committee note that the Defence Employer Recognition Scheme Silver accreditation will be achieved after the signing ceremony.



3. That Officers be instructed to continue to implement the Barnet Council Action Plan.

### 1. WHY THIS REPORT IS NEEDED

- 1.1 The Committee agreed the Barnet Action Plan at their meeting on 20 November 2019. The Committee agreed the updated Barnet Action plan on 16 September 2020. This report is needed to update the Committee on the current situation and to monitor the further delivery of the Barnet Action Plan.
- 1.2 To establish where there is need for support in the delivery of the Barnet Action Plan.

## 2. REASONS FOR RECOMMENDATIONS

- 2.1 To ensure Barnet Council are fully aware of the Covenant.
- 2.2 To review policies and ensure they have been adjusted to suit the Covenant and are accessible by all through dedicated council web pages.
- 2.3 Make frontline staff, Members and other officers aware of the Covenant and how to best signpost those in need.
- 2.4 To continue to increase awareness of the Covenant within the Council and its partners, military units and service families.

## 3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

3.1 None.

## 4. POST DECISION IMPLEMENTATION

- 4.1 The Council will continue to deliver training to services in a range of areas to enable staff to support the Armed Forces Community and be aware of their specific issues and needs.
- 4.2 The Council will work towards the resigning of the Armed Forces Covenant now Coronavirus restrictions have been lifted.
- 4.3 The Council will continue to work towards receiving the Defence Employer Recognition Scheme accreditation to attain an employer's silver then gold award once the criteria have been met and the application process is re-opened.

## 5. IMPLICATIONS OF DECISION

## 5.1 Corporate Priorities and Performance

5.1.1 The delivery of the Barnet Action Plan in relation to renewing the Armed Forces Covenant in Barnet would contribute to all corporate priorities and objectives.

# 5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

5.2.1 Staff time from various different services will continue to be delivered within the existing budgets.

### 5.3 Social Value

5.3.1 The aim of the Community Covenant is to encourage local communities to support the Service community in their area and nurture understanding and awareness amongst the public of issues affecting the Armed Forces community.

## 5.4 Legal and Constitutional References

- 5.4.1 Council approved the original Covenant in 2012. Given the significant and cross-cutting nature of the Covenant, it was determined that Full Council approval was required as it is a matter which is so significant that it requires all Members to determine (Council Constitution, Article 4 (The Full Council)).
- 5.4.2 Council Constitution, Article 7 the Community Leadership & Libraries Committee has responsibility for "...libraries, culture, civic events, the mayoralty, community safety, registration and nationality service."

## 5.5 **Risk Management**

- 5.5.1 If the armed forces community are not supported this could have a negative impact and carries a reputational risk to the council.
- 5.5.2 If there is a low take up of training to frontline staff, Members and other officers this may impact the service delivery to the Armed Forces Community.

## 5.6 **Equalities and Diversity**

- 5.6.1 Recognising the Armed Forces Community in relevant service area considerations and policies will ensure inclusion without prejudice.
- 5.6.2 The Armed Forces Covenant recognises that the whole nation has a moral obligation to members of the Armed Forces and their families and it establishes how they should expect to be treated. It exists to redress the disadvantages that the Armed Forces Community faces in comparison to other citizens, and to recognise sacrifices made.

5.6.3 In some cases this will require special consideration, especially for those who have given the most such as the injured and the bereaved. The principle behind the Covenant is that the Armed Forces Community should not face disadvantage because of its military experience. The Covenant covers issues from housing and education to support after Service, and in it veterans have great importance.

## 5.7 **Corporate Parenting**

5.7.1 Implementing the action plan allows measures to be put in place to support the needs of children of serving Armed Forces members and their families.

## 5.8 Consultation and Engagement

- 5.8.1 Consultation with the Project Manager for the Renewing of the Armed Forces Covenant in the Capital at a meeting held in June 2019 with Armed Forces Champion, Leader, Senior Staff and partners.
- 5.8.2 Engagement between the Barnet Armed Forces Champion and the Project Manager for the Renewing of the Armed Forces Covenant for delivery of training to upskill senior staff and frontline staff.
- 5.8.3 Council agreement of the renewing of the Covenant on 20 October 2019.
- 5.8.4 Committee approval of Barnet Action Plan 20 November 2019 and Updated Barnet Action Plan 16 September 21.
- 5.8.5 Series of Face to Face training sessions held with senior managers and line managers across relevant service areas.
- 5.8.6 Engagement between Barnet Armed Forces Champion, Project Manager for renewing of the Armed Forces Covenant, Barnet Safety Health and Welfare team and Access Elearning platform supplier to upload e-learning training package.
- 5.8.7 Introduction of E-learning training sessions to frontline staff, members and other officers.
- 5.8.8 Engagement with Middlesex University to extend e-learning training.
- 5.8.9 Engagement with the Gurkha and Nepalese community in Barnet to extend e-learning training
- 5.8.10 Engagement with London District Armed Forces Headquarters, Horseguards, to discuss the introduction of standard policies across London.
- 5.8.11 Transfer of e-learning to new programme (POD) as Council discontinue Enterprise e-learning platform

## 5.9 **Insight**

5.9.1 A review of Council Policy Best Practice document and other London Boroughs

commitments to the Armed Forces Covenant.

#### 6. BACKGROUND PAPERS

- 6.1 A guide for local authorities
- 6.2 Letter to the Leader
- 6.3 Council Policy Best Practice Document
- 6.4 Council, 29 October 2019, Report of the Head of Governance, Reviewing the Armed Forces Covenant: Agenda for Council on Tuesday 29th October, 2019, 7.00 pm (moderngov.co.uk)
- 6.5 Community Leadership and Libraries Committee, 20 November 2019, Armed Forces Covenant: Agenda for Community Leadership and Libraries Committee on Wednesday 20th November, 2019, 7.00 pm (moderngov.co.uk)
- 6.6 Community Leadership and Libraries Committee, 20 September 2020, Armed Forces Covenant Update: Agenda for Community Leadership and Libraries Committee on Wednesday 16th September, 2020, 7.00 pm (moderngov.co.uk)



## London Borough of Barnet Action Plan: Renewing the Covenant in the Capital

#### Aim

To train and prepare staff to enable the Borough Council to meet its Armed Forces Covenant obligations:

## **Objectives**

- To ensure all policies are reviewed and adjusted accordingly to deliver our commitment to the Armed Forces Covenant (AFC)
- To deliver a training programme for managers and Armed Forces Champions in the Council, specifically those who have responsibility for main Covenant policy areas
- To deliver ongoing awareness training to all frontline staff and Councillors to enable them to 'ask the question' when engaging with residents
- To establish an AFC partnership meeting with relevant stakeholders
- To renew our commitment to the Armed Forces Community by re-signing the AFC

#### **Benefits**

- Public awareness of the commitment / support provided by the council to an under-represented community group (~10-15% of the population)
- Continuous Professional Development for staff
- Reduced (or at the very least, shared) burden of service provision through use of support pathways and external providers
- Improved customer satisfaction through knowledgeable customer service of how to support / signpost Armed Forces community (via training, elearning and signposting app).
- Gain a better understanding of local demographics by staff regularly "asking the question" and recording how many of this community are accessing services.
- Improved visibility and reputation as a 'forces friendly' employer through the Employer Recognition Scheme. Gain benefits of employing service leavers and reservists.
- Use of Armed Forces Covenant Grants to support the community and reduce spending requirements on Council.
- Closer partnership working with neighbouring Boroughs and military stakeholders to potentially reduce burden of support and avoid duplication of effort on events or community initiatives.

## Timeline

Date	Action	Description	Stakeholders	Comments
March 2019	Armed Forces Champion Approval	Discussion with Project Manager and Council Armed Forces Champion to look at military footprint, local need, what project can deliver and benefits to council	Renewing the Covenant Project Manager London District Council Armed Forces Champion	Completed 04/04/19 AR
+ 1 week	Approval	Project approved/rejected	Council Armed Forces Champion	Approved 04/04/19
June 2019	Meet with Senior Managers to outline the proposal in more detail	Discuss in more detail how to deliver this initiative across the council. Discussions to include policy reviews, training of both senior managers and frontline staff, installation of e-learning package, establishment of partnership meetings and re-signing AFC	Renewing the Covenant Project Manager London District Council Armed Forces Champion Councillor Armed Forces Champion Chief Executive Officer Leader of the Council Council Policy Lead Council Training Lead Council Communications Lead	Completed 06/06/19 at Hendon Town Hall Attendance by Council AFChampion Head of Governance Head of Comms Leader of the Council Councillor AFChampion CEO – Community Barnet Rep – NHS Barnet Hosp Rep – Middx Uni Director of Customer Experience – Barnet Homes
Oct – Nov 2019	Deliver senior training	Deliver two-hour training to Armed Forces Champions, senior staff, department leads and line managers to upskill them on the AFC, the unique needs / issues of Armed Forces Community and how their staff can support.	Renewing the Covenant Project Manager London District Council Armed Forces Champion Councillor Armed Forces Champion Extended Leadership Team Line Management Team	Delivered on 04/11/19

Nov 2019 – April 2020 Proposed new date 02 Nov 2021	Re-sign AFC	Organise a re-signing of AFC by council with local Military Leaders with a renewed and developed action plan in place to publicly deliver that commitment  Potential to combine with presentation of ERS Award	Renewing the Covenant Project Manager London District Council Armed Forces Champion Councillor Armed Forces Champion Senior Management Team Mayor Partners Council Communications Lead HQ London District (Army) Local Military Units GL RFCA Local military partners / charities	Has been on hold due to Covid 19 Lockdown Signing event arranged with an Armed Forces reception to be held on 2 Nov 21 at HTH
Jan 2020 All training is now delivered online via the e-learning portal	Deliver frontline staff training	Hold multiple 1-hour training events to upskill as many frontline staff as possible.	Renewing the Covenant Project Manager London District Frontline Staff	Barnet Homes arranged but room evacuated due to fire drill – no resume due to Covid 19 Lockdown Difficulty with arrangements with Adults and Childrens services to get dates. All training now available via new elearning portal called POD for current and new starters. Once course complete it is not compulsory to recomplete however, will be available for reference
Mar 2020	Launch e-learning package	Install e-learning package into Learning Management System, roll out to frontline staff who interact directly with residents and then wider council staff for awareness	Renewing the Covenant Project Manager London district Council Training Lead	Slightly delayed due to Covid 19 26/06/20 rolled out to Adults and Health (323)

	29/06/20 rolled out to Family services (690)
	30/06/20 rolled out to Members (63)
	22/07/20 rolled out to Barnet Homes (48)
	10/08/20 rolled out to Communications (12)
	10/08/20 rolled out to Assurance (64)
	Total 1200 in LBB plus Gurkha Community
	2021 transferred to new LBB E-Learning portal
	A larger audience will now be reached. Figures: Family Services: 1160 Adults & Health 385 Adults & Communities
	74 Assurance 111 Commisioning 2 Resources & Finance inc HR

				99 Growth & Corporate 118 The Barnet Group 1082 Elected Members 63 Totalling: 3104 plus the Gurkha community  All other audiences are non mandatory but have access to the course:  StreetScene Environment Education & Skills
Any time  ERS application currently closed. Will apply once AFC signed and ERS opens	Review Employer Recognition Scheme (ERS) Status	Review status of council as an employer from Armed Forces Community. As a signatory of AFC you can self-nominate for Bronze ERS Award via Greater London Reserve Forces and Cadet Association (GL RFCA). If already held, review next steps to progress to Silver / Gold. Presentation of award to CEO / Councillors can be arranged	Council Armed Forces Champion GL RFCA	Bronze award granted June 2019  Working towards Silver  only part remaining to gain Silver award is the resigning of the covenant
On-going	AFC Partnership Meeting	Partnership meeting to be facilitated by Project Manager to: i. Review council commitment to AFC ii. Understand any issues raised since start of initiative iii. Discuss best practice with partner	Renewing the Covenant Project Manager London District Council Armed Forces Champion Councillor Armed Forces Champion HQ London District (Army) Local Military Units	Renewing the Covenant Project Manager London District to arrange After Covid 19

		organisations iv. Plan and deconflict events with local military units / neighbouring Borough Councils v. Build relationships for collaborative working Standing agenda to be provided to ensure continuity and consistency for future meetings	Partner Organisations	
Complete - now all training is on e-learning portal	Sustainable awareness training	Embed e-learning package into new joiners routine and regular annual online training Frontline staff training package to be provided by for service heads / line managers / Armed Forces Champion to be able to deliver to staff on an ongoing basis	Council Armed Forces Champion Council Training Lead	

Completed			
Pending			
Ongoing			



# **Community Leadership & Libraries**

AGENDA ITEM 12

## **6 October 2021**

Title	Civic Events and Mayoralty Update
Report of	Cllr Reuben Thompstone – Chairman of the Community Leadership and Libraries Committee
Wards	All
Status	Public
Urgent	No
Key	No
Enclosures	Appendix – Civic Events and Mayoralty Update Report
Officer Contact Details	Angela Richardson, Mayoral Services and Civic Events Manager, <a href="mailto:angela.richardson@barnet.gov.uk">angela.richardson@barnet.gov.uk</a> , 020 8359 2179

# **Summary**

This report is to update the Committee on mayoral engagements and civic events which took place between May 2019 to May 2021. Although civic events and mayoralty are within the terms of reference of the committee, the Committee has not received a report on these areas to date.

## **Officers Recommendations**

- 1. That the Committee note and comment on the update on the civic events and the mayoralty as set out in the Appendix.
- 2. That the Committee note that Barnet's Mayor's Office won the 2020 National Association of Civic Officers (NACO) Civic Office of the Year awards in both categories:
  - a) How the Civic Office responded to work during the national crisis of 2020; and
  - b) How the Civic Office is moving forward after the national crisis of 2020)



### 1. WHY THIS REPORT IS NEEDED

- 1.1 The Committee has responsibility for civic events and the mayoralty. This report is needed to update the Committee on activity in these areas and allow Members to note and provide comments.
- 1.2 To establish areas where they may be a requirement for Member and/or officer support in the delivery of civic events and the mayoralty.

## 2. REASONS FOR RECOMMENDATIONS

- 2.1 To ensure the Council fully support civic events and the mayoralty and the value it brings to residents and communities.
- 2.2 To continue to increase awareness and highlight the benefits civic events and the mayoralty to the Council, its partners and the community.

### 3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

3.1 None.

## 4. POST DECISION IMPLEMENTATION

- 4.1 The Council will continue to deliver Mayoral services and civic events in a range of areas to enable the community to benefit from the service and interaction with the first citizen of the borough.
- 4.2 The Council will work towards promoting the Mayoralty locally and highlight the benefits of the service.

## 5. IMPLICATIONS OF DECISION

## 5.1 Corporate Priorities and Performance

- 5.1.1 Delivery of the mayoralty and a programme of civic events contributes to delivery of all corporate priorities and objectives as set out in the Barnet Plan 2021 2025.
- 5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)
- 5.2.1 The Mayor's Office is a team of three who manage and deliver a comprehensive annual programme of civic events and support the mayoralty. Staff time from other departments is occasionally necessary to deliver large events and relies on media for promotion. The Mayor's Office is part of the Governance Service which sits within the Assurance Directorate.

## 5.3 Social Value

5.3.1 The value of the Mayoralty to the community and council in general provides a visual reminder of how important it is to have a figurehead who appreciates the community efforts in all aspects.

## 5.4 Legal and Constitutional References

5.4.1 Council Constitution, Article 7, Community Leadership & Libraries Committee has responsibility for "...libraries, culture, **civic events, the mayoralty**, community safety, registration and nationality service."

## 5.5 **Risk Management**

- 5.5.1 If the council is not represented by a figurehead (First Citizen) this could have a negative impact and carries a reputational risk to the council.
- 5.5.2 If there is no promotion of the Mayoralty this may impact the service delivery and ultimately affect the community.
- 5.6 Equalities and Diversity
- 5.6.1 The Mayoralty seeks to promote and celebrate Barnet's diverse communities.
- 5.7 Corporate Parenting
- 5.7.1 N/A
- 5.8 Consultation and Engagement
- 5.8.1 N/A
- 5.9 Insight
- 5.9.1 The Mayor's Office gain insight into best practice through a regular and comprehensive review of best practice in other boroughs and participation in the National Association of Civic Officers (NACO) network.

## 6. BACKGROUND PAPERS

6.1 None.



### Appendix - Civic Events and Mayoralty Update Report

### Mayor - Cllr Caroline Stock, May 2019 - May 2020

#### **Annual Council 2019**

The Mayoral year began in May with the inauguration at Annual Council of Cllr Caroline Stock as Mayor and Cllr Lachhya Gurung as Deputy Mayor.

## **Armed Forces Day**

29<sup>th</sup> June 2019 was the first major Civic event in the Mayoral calendar. Negotiations began earlier in the year with the RAF Museum. We are very lucky to have the RAF Museum as a partner in our borough and so, raising a flag at the Town Hall at the beginning of the week followed by a public flag raising and parade on the Saturday at the RAF Museum was a huge success. This raised better awareness of the Armed Forces in the borough as so many people attend the RAF Museum for daily visits. We even had a Lancaster Bomber flypast along with entertainment and both LBB and the RAF museum promoted this through press releases and social media channels. This enabled the families of our Armed Forces, veterans and cadets to join in making for a celebratory event all round and enjoyed by all attending.

## Twin Town - Le Raincy Photographic Competition 2019

This is an initiative set up by our twin town of Le Raincy and includes their twin towns of Clusone in Italy, Caldas Da Rainha in Portugal and of course, LB Barnet. Residents of Barnet are invited to send in photographs that meet the theme and criteria of the competition for the year. Prizes of 150 euros 100 euros and 75 euros for first, second and third places respectively were financed by Le Raincy.

For 2019 the theme was 'Shapes and Colours of our Cities'. The judges for the photographs submitted by Le Raincy, Clusone and Caldas da Rainha were: the Mayor, Cllr Stock; Cllr Anne Hutton; Mayoral Services & Civic Events Manager, Angela Richardson; Head of Governance, Andrew Charlwood; and Simon O'Connor, the freelance council photographer. Barnet are not allowed to judge submissions from our borough.

After the competition an exhibition is made from the top 3 entries from each town and sent to the towns on a rolling basis for display for 6 weeks.

When the exhibition came to Barnet it was displayed at Colindale in the new offices. This was not ideal as the only space available was on the 1<sup>st</sup> floor so the exhibition was not seen by the general public. The exhibition was too big for Hendon Town Hall and Middlesex University already had an exhibition in their Quadrangle so at that time Colindale was the only option.

#### **Tommy Sculpture Unveiling**

In September 2019 the Mayor's Office arranged for the installation of a 'Tommy Sculpture' in Lodge Lane Finchley near to the site of the birthplace of Private John Parr, the first British soldier to be killed in WW1 on active service in 1914. The sculpture had been donated by John Seigal for the Barnet War Memorials Association. Funding was sought for the installation by the Mayor from the

Hobson Charity. The local school was included in the commemoration and read a poem and a relative of John Parr unveiled the sculpture along with the Mayor.

### **Snowdrop Planting Nov 2019**

Snowdrop bulbs are planted in the borough to represent a child that perished in the holocaust. The bulbs are planted in a non-Jewish school in the borough or community area by the Mayor. So far over 57,000 bulbs have been planted since the project began. This year the Mayor planted the bulbs with school children in the grounds of Woodridge Primary School, the school she and her husband attended as children.

Snowdrop bulbs are also handed out at the Holocaust Memorial Commemoration event by school children. Having heard about our project a few years ago, the GLA also thought this was a good idea and this office assisted them with doing the same at their event also in 2019.

### **Remembrance Sunday Nov 2019**

The normal parade and service was held at Hendon War Memorial with a large attendance as expected. Mayoral representatives also laid wreaths at 14 other parades and services around the borough. Tea, Coffee and biscuits refreshments were laid on in the foyer of the Town Hall.

### **Christmas Card Competition Dec 2019**

The Mayor chose St Andrews School in Totteridge to design her Christmas card. The school held a competition and the top five were chosen by the headteacher then the Mayor chose the winning design.



021455 Barnet Mayor Xmas Card 2019 HG1.

### **London New Year's Day Parade**

The Mayor entered the 2020 televised London New Years Day Parade competition. The Barnet float won £6,000 coming 5<sup>th</sup> out of all the London boroughs with the theme 'Live Your Best Life' focussing on the importance of mental health and living in the moment to make life more enjoyable. Please see link to read about our entry:

Back Barnet in London New Year's Day Parade - YouTube

## Holocaust Memorial Day (HMD) 2020

This event, and every year since 2007 has been organised and directed by the Mayoral Services & Civic Events Manager. The event is held at Middlesex University as they have a substantial venue. This also keeps costs to a minimum. The support from the service team at the University is immense. This includes IT and audio support, security services, cleaning services and setting up and clearing away from a great facilities team. This is an excellent example of partnership working. HMD 2020 in

Barnet saw nearly 500 people in attendance and the hour-long programme, as always, was engaging and inclusive ensuring this not only was a commemoration, but also taking the opportunity to educate and include the young people of our community.



2020 recognised the 75<sup>th</sup> anniversary of the liberation of Auschwitz-Birkenau and the 25<sup>th</sup> Anniversary of the genocide in Srebrenica, Bosnia. We had a full civic procession followed by speakers, survivors stories, singers, students giving their account of their visit to Auschwitz, young people placing 75 candles as an act of remembrance and music from the Youth Music centre quartet played, the London Cantorial Singers and Alyth youth choir sang specially chosen pieces and the Barnet Band played Adom Olam and the National Anthem. The Youth Music centre al We also had a signer throughout the service. As people left the venue they were handed snowdrop bulbs to plant themselves.

See link - https://www.barnet.gov.uk/news/hundreds-pay-their-respects-holocaust-memorial-day

### **Town Twinning continued -**

### Morphou, Cyprus

In January 2020 a resolution was passed at the Council meeting to recognise the 25<sup>th</sup> Anniversary of the twinning with Morphou in Cyprus. On 7<sup>th</sup> March 2020, before lockdown, the Mayor's Office organised for a delegation from Morphou, which included the Mayor of Morphou (in exile) to sign a reaffirmation recognising the anniversary. We also arranged a programme of events for their fiveday visit including transport and accommodation arrangements.



The delegation was taken to places of interest in the borough, given guided tours and had a civic dinner. They were also present for the raising of the Commonwealth flag on 9<sup>th</sup> March at the Town Hall at which the High Commissioner for Cyprus also attended. The delegation also attended a special exhibition which had been sent by the Municipality of Morphou, Cyprus to raise

awareness of those who have been exiled from their homes in Cyprus since the atrocities of 1974. Middlesex University very kindly hosted the exhibition which again is testament to our partnership working.

## Ramat Gan, Israel

A delegation from Barnet was due to go to Ramat Gan on 11<sup>th</sup> March 2020. All arrangements had been made and a very busy itinerary had been confirmed, but as the fear of the coronavirus grew and evidence that it was not safe to travel, Israel went into lockdown before the UK and so the visit was cancelled.

#### **LOCKDOWN**

For us all 2020 has been exceptional having to operate in extreme circumstances that we have never known before. Mayoral engagements, civic events and town twinning contact and exchanges have required a very different approach to how we continue to provide a valuable service to the Mayoralty, to the Council and most importantly to the community.

The Mayor's Office had to create innovative ideas to involve the community and our partner organisations during the pandemic. Our 2020 Civic Awards ceremony had to be cancelled and managed differently due to the Covid-19 restrictions. Also due to Covid-19, Armed Forces Day, Remembrance Sunday and 2021 Holocaust Memorial, (Barnet's largest event and one of the largest HMD events in the country) together with several other projects, needed a complete revision from our normal gatherings.

The Town Twinning elements also required engagement on a different level.

#### **Civic Service**

The Civic Service in April 2020 had to be cancelled. The service had already been organised would have been held in the quadrangle at Middlesex University. Organisations the Mayor had visited, multi-faith, voluntary and partner services were also going to be included in a thank you service showcasing the diversity of the borough and how unity and partnerships achieve by working together.

#### **Redeployment or Other Assistance**

All the team were partly redeployed or assisting in other areas since March lockdown 2020 whilst still delivering a full mayoral service.

The Mayoral Services and Civic Events Manager, although continuing to support the Mayor and arrange civic events on a different platform (i.e. virtually), was also assigned to contacting shielding and vulnerable residents including outside of normal working hours. Ensuring their needs were met, arranging food hub deliveries, medication deliveries and prescription collections, etc. but also a chat to those alone which proved very rewarding. During these conversations it became evident that some individuals were finding the lockdown extremely difficult and had become suicidal so there was a need to arrange immediate help.

The Mayoral Services and Civic Events Manager is voluntarily on call for the Emergency Planning team for one week a month as a Resilience Advisor and Silver and has been for the last four years. She had previously assisted with the cross-council support in the Emergency Control Centre for Grenfell. Being on call can be quite stressful as it is important to be able to take calls 24/7 and be ready to open a Borough Emergency Control Centre at short notice. However, when an emergency does come in, for instance a house fire, flood or power failure that has affected a whole street, where people need emergency accommodation (and their pets) and other services need to be deployed, it is very rewarding to have been able to provide the necessary assistance. Because of the pandemic this has also added to the duties for a Resilience Advisor as Covid-19 enforcement has since been instigated. This requires the Resilience Advisor to make the necessary referrals to the Police, Council enforcement teams, Environmental Health and Public Health. During the pandemic the Mayoral Services and Civic Events Manager has dealt with several incidents and breaches.

The Mayor's Admin Assistant (Valerie Davis) continued with arranging the weekly schedules and mayoral diary which was still surprisingly engaging with zoom meetings with different organisations. Valerie was also part redeployed in the Disclosure and Barring Service (DBS) Identification validation. This was for council staff and volunteers being safety checked who had been redeployed into the care sector to support those services where regular care workers were unable to do so due to having to self-isolate themselves.

The Mayor's Support Officer/Chauffeur (Tim Kellman) was redeployed to support the GP surgeries across the borough. His role was to collect Oxygen Saturation Tests from GP surgeries and deliver them to patients. Tim, wearing PPE, would then wait for the patients to do the test on the doorstep explaining how it should be done to ensure a correct recording rather than having to return again, and then he returns the test to the GP surgery. This has kept him extremely busy.

Amazingly the Covid Support team in this clinical service area has been nominated for a Parliamentary award and we are very proud of Tim being a part of this team.

In addition, since December Tim has also been a Car Park Marshall at one of the new vaccination sites in Barnet as well as continuing with the Oxygen Saturation Test deliveries.

### **Annual Council May 2020**

Annual Council in May 2020 was postponed due to Covid and it was decided the Mayor would continue in post until September 2020 to keep the continuity of the Mayoralty in these exceptional circumstances.

### Mayoral Engagement Statistics May 2019 - May 2020

Invitation received: 625 Invitations accepted: 415 Invitations declined: 150 Invitations cancelled: 60

Invitations attended by Mayor: 308 Invitations attended by Deputy Mayor: 83 Invitations attended by Past Mayor's: 24

May 2020 - May 2021

Mayor – Cllr Caroline Stock

## **Mayoral Engagement and Civic Events**

The council underwent huge transitions with IT, particularly with new working from home arrangements. The office managed to work very well to still deliver an exceptional service even though face to face contact was greatly restricted due to the pandemic.

By taking into consideration the needs of the organiser and the organisation to which the Mayor had been invited to, ensured that everyone involved had an enjoyable, memorable and personal experience.

Zoom and Teams technology platforms played a huge part in the way we engaged with the community. During the pandemic it was ever more important to engage with the community to show support, give encouragement and recognition. Also, where possible the Mayoralty provided a platform for getting important messages to the community and for also raising moral by sharing good news stories.

The Mayor recorded videos and some of these include:

The importance of following the Covid-19 guidelines <u>Combat COVID-19</u>: "We can have a kosher, healthy Pesach while preserving lives at the same time" - YouTube

The Loyal Toast for VE Day, VID 20200503 WA0000 - YouTube

Remembering Srebrenica, <a href="https://www.youtube.com/watch?v=agjJPTSoHIw&feature=youtu.be">https://www.youtube.com/watch?v=agjJPTSoHIw&feature=youtu.be</a>
Promoting Barnet open spaces for daily exercise, <a href="https://www.youtube.com/watch?v=agjJPTSoHIw&feature=youtu.be">Stay healthy during the Lockdown, with some</a>
Mayoral guidance! - YouTube

The Mayor's Golden Kilometre <a href="https://www.youtube.com/watch?v=1xgd4JuITAQ&feature=youtu.be">https://www.youtube.com/watch?v=1xgd4JuITAQ&feature=youtu.be</a> A supportive and inspirational message for the London Youth Virtual Games

https://www.youtube.com/watch?v=DWmaviUpvYI&feature=youtu.be

And many more personalised messages.

https://www.youtube.com/watch?v=sQs7PtM8eh8&feature=youtu.be

By also working with Council partners, we were able to share best practices, innovative ideas and even embark on some joint ventures. The message was spread wider using our social media platforms, but also the media platforms of our partners.

Smaller local voluntary organisations have also benefitted from having the Mayor provide a video message, roll up her sleeves and get involved with food packing at the community food hub and even delivering food parcels. The Mayor supported a joint venture with Age UK and other local organisations called 'Bringing Smiles to your Door'. See here - <a href="bringing smiles to your door campaign (ageuk.org.uk">bringing smiles to your door campaign (ageuk.org.uk)</a>) The Mayor made the deliveries to some of the elderly and alone in the borough. This has raised awareness of the Mayoralty and the office have suggested further involvement and engagement using these examples which are testament to the value brought to the council, community and the Mayoralty in a plethora of ways.

These types of engagement haven't been simple to arrange and the office have had to work closely with PHE, Covid guidance and Public Health Barnet to write individual risk assessments for each event, which included travelling to and from the engagement as well as how to safely engage at the event, and submit for approval before the event could actually take place.

## Armed Forces Day - June 2020

2020 event had to be very different. We could not have our usual parade and gathering because of Covid-19 and the RAF Museum was being used as an essential Barnet Food Hub. A video was created along with the Mayor's message. The RAF Museum also created their messages and the office ensured there was still communication with all our Armed Forces contacts in the borough. One of the videos submitted to us by 4 Princess of Wales's Royal Regiment raised interest and was subsequently used at the National Army Museum.

See links below for Barnet's contribution to AFD: Armed Forces Day 2020 | Barnet Council https://www.bing.com/videos/search?q=RAF+Museum+armed+forces+day&docid=6079909367165 77817&mid=43EF7E25666993FF728943EF7E25666993FF7289&view=detail&FORM=VIRE Armed Forces day 2020: Message from Barnet's Mayor, Cllr Caroline Stock. - YouTube

#### **Civic Awards Presentations**

This was a highlight in a year of uncertainty of the future. The ceremony was due to take place in March at the Town Hall and all preparations had already been made. In January 2020 Valerie provided all the nominations for the judging panel. The nominations were checked through our Corporate Anti-Fraud Team (CAFT) team for authenticity. The usual annual celebratory event had been organised at the Town Hall in March to recognise the worthy recipients. However, just a week before, the event had to be cancelled as the country went into lockdown.

To ensure the recipients were still recognised for their valuable contributions to the community Angela created a virtual interactive publication. This involved a visual brochure which included videos of the recipients nominations being read. Doorstep deliveries by the Mayor in her robe were then arranged when the restrictions were slightly relaxed, for the winners to receive their framed vellums and medals and these were presented in August 2020.

See <a href="https://barnetcivicevents.co.uk/civicawards2020/mobile/index.html">https://barnetcivicevents.co.uk/civicawards2020/mobile/index.html</a> for the virtual brochure and <a href="Civic awards">Civic awards</a> | Barnet Council for the doorstep delivery pictures. The recipients loved this as they could show off to the neighbours!

#### **Annual Council September 2020**

Due to the pandemic, it was decided that the Annual Council meeting and change of Mayoralty would be postponed until September.

Options were delivered regarding how the event in September would actually take place safely by either a virtual or hybrid event. It was decided to hold a full virtual meeting which could also be viewed live by the public. This included extensive IT support for all 63 Councillors plus officers.

Documents were signed, sealed and witnessed all within safe guidelines and presentations arranged. Invitations to guests on our civic list were sent with instructions on how to join the meeting.

The Mayoral Support Officer, Tim, had all the Chains, robes and regalia cleaned and duly delivered the items and certificates to the home addresses of the Mayor, Deputy Mayor, Mayor Designate and Deputy Mayor Designate.

The day before the Annual Council Meeting we were to hold a dress rehearsal so the formalities of the Mayoral inauguration would be practiced with a script and go without hitch.

This had to be cancelled last minute as the Mayor Designate was not contactable which then led to the Annual Council Meeting also being postponed.

It was with great sadness that we learned the Mayor Designate had suddenly passed away the day after.

The Annual Council meeting took place in October instead and the current serving Mayor, Cllr

Caroline Stock continued in office until May 2021 therefore completing a 2-year term in office.

#### **Remembrance Sunday November 2020**

This was a tricky event to manage this year. In Barnet Mayoral representation is usually made at 15 services and parades around the borough. The current guidelines in London at this time directed the Rule of Six. The main events in Barnet Borough meant that very strict rules needed to be applied for congregating at the war memorials and places of worship. Risk assessments were written for each remembrance activity and in a lot of cases the memorial events were cancelled. Barnet's main event organised by the Mayor's Office took place at Hendon war memorial. Usually with parade participants and spectators of over 400, this was now significantly reduced. A very short service led by the Mayor included the Leader of the Council, the Leader of the Opposition, Leader of the Liberal Democrat Group, an Armed Forces Representative, Salvation Army bugler and a veteran.

Fortunately, we managed to get good communications out to residents advising them to pay their respects at home. On the pavements opposite the memorial we had no more than a dozen onlookers. It is incredible to think that the least number of attendees was what we were aiming for whilst still paying respects.

See link: Remembrance Sunday in Barnet | Barnet Council

After the very short commemoration at 11am the Mayor went onto to eight other war memorials in the borough to lay a wreath on behalf of the Council, respectfully and without ceremony.

### **Snowdrop Planting November 2020**

Under Covid guidelines the Mayor planted snowdrops with school children from St Andrews School in Totteridge on Totteridge Green with special permission from the Residents Association.

## **Christmas Card Competition 2020**

Valerie once again co-ordinated this competition for the winning design to be used as the Mayor's Christmas card. Woodridge Primary School was chosen. The Headteacher said it had provided some light relief for the teachers in November whilst learning practices needed to be somewhat different and this also included students that were having to remain at home. The school were delighted to take part.

There were many great submissions but the picture of Santa under a rainbow and the text on the design won us all over particularly in such a distressing year. "Always hope something great will happen." See pdf for winning design.



## **Holocaust Memorial Commemoration 2021**

For 2021 Holocaust Memorial Day commemorations were very different. The Mayor and Angela organised and directed a film made up of individual video clips which included the Chief Rabbi Ephraim Mirvis, the Bishop of Edmonton The Rt Reverend Robert Wickham, Robert Rinder, (Judge

Rinder) survivors, music contributions, a poem read by young children, multi-faith messages and special candle lightings. Valerie provided the transcripts for each video so subtitles could be added. The film was released on Holocaust Memorial Day 27<sup>th</sup> January 2021. Working with Middlesex University and their IT department, who kindly edited the final film production proved partnership working at its best!

The film had over 1.8K views which was one of the highest in the country for HMD.

The film is 45 minutes long and can be viewed here: https://youtu.be/BYQk6i4TNn4



The façade of the Town Hall was also illuminated in purple to commemorate the day.

## **Town Twinning**

Although 2020 has caused disruption we have still managed to maintain communications and engage in certain projects with our twin towns.

### <u>Le Raincy, France – Photographic Competition</u>

2020 was the year of 'Unusual Sights of your City.' A judging panel is set up in each twin town and they are not allowed to judge their own town entries. Here is the link to see the winning photos submitted by residents for Barnet. Town Twinning | Barnet Council. Financed by the town of Le Raincy the winners in each twin town receive 150 euros, second place 100 euros and third place 75 euros. Certificates are presented by the Mayor and then all the winning photographs of each town are then sent as a whole exhibition to be displayed for three months in the civic office of each twin town.

In February 2021 – a Teams meeting was arranged with the Mayor of Le Raincy to discuss the impact of the pandemic and the vaccination processes.

#### Chaville, France

We usually have a Petanque tournament every year, alternating between host towns. The tournament could not take place this year but zoom gatherings and quizzes set up by the 'Friends of Chaville' have ensured contact was maintained.

We also sent a Poppy Wreath to Chaville to lay at their Remembrance service on 11<sup>th</sup> November, as we do every year.

## Tempelhof-Schöneberg, Berlin

Activity with this twin town is also on an annual basis. This year the planned projects for LOGO Europe, a 6-week annual work placement from Berlin co-ordinated by Angela for Barnet and the schools film festival where a group of Barnet students travel to Berlin to submit their themed film for a competition, all had to be cancelled due to the pandemic. However, communications have remained lively and ensured our offices remained in excellent contact by sharing ideas and news during this restrictive time.

In April 2021 a Teams meeting was arranged with the Mayor of Tempelhof-Schöneberg to discuss the impact of the pandemic and comparing how the vaccination roll out was doing.

#### Pokhara, Nepal

At an extraordinary meeting of the Council held on 26<sup>th</sup> April 2021 a resolution was passed for the London Borough of Barnet to be twinned with Pokhara in Nepal.

In May a special ceremony was held in the Council Chamber with social distancing in place. Non travelling representatives for Nepal including the Nepal Ambassador in UK were present to record the occasion.



#### **Civic Awards**

Nominations opened in October 2020 for the 2021 awards. The judging panel met via Teams to recognise the exceptional individuals in the borough who had been nominated to receive an award. We added an additional category to the awards called Covid 19 Community Heroes to recognise the support of individuals and groups during the pandemic.

We had over 50 nominations with eight vellum winners in the respective categories of Lifetime Achievement, Outstanding Service to the Community and Covid-19 Community Heroes.

The Mayor, Cllr Stock, once again made door-step deliveries to the worthy recipients this time in April 2020.

#### **Charity Fundraising**

The Mayor's chosen charities for her Mayoral year 2019 – 2020 were Cherry Lodge Cancer Care and HomeStart Barnet. Both are local charities. Private tours of St Paul's Cathedral, The Old Bailey, Speakers House, Westminster, The RAF Museum, Lancaster House and Marlborough House, a Valentine Jazz evening, a Bridge evening, a Diwali Afternoon Tea and a Supper Quiz were organised and even a Virtual Gala Dinner with an auction. Through these fundraising events supported by the Mayor's Office £60,000.

The Mayor decided that as she would now be continuing as Mayor for an additional term that she would take on the charity chosen by the late Mayor Designate, the Royal Free Charity, making a

valuable difference to patients and staff at three hospitals in the borough by providing services, research and equipment not covered by NHS funding.

#### **Operation Bridge**

With the passing of HRH Prince Philip The Duke of Edinburgh on 9<sup>th</sup> April, this put our Covid plan for **Operation Forth Bridge** into action which worked well.

At the request of HRH there was to be no fuss so this eliminated the requirement of additional services.

The flag was flown at half-mast from the Town Hall, the Mayor wrote a letter of condolence and made a borough statement, the comms team made appropriate releases on social media and the website. The website was 'black banded' as a sign of mourning and a picture of HRH displayed and a list of his links and visits to the borough. The Royal e-book of condolence was advertised and visitors directed to the Royal.uk website.

Angela is the lead in the borough for the Operation London Bridge taskings and has produced a full instructional document which informs each department of the requirement in the area of their responsibility. The document is constantly reviewed with dynamic assessments and updated with further guidance as it becomes available.

If it is necessary for the Royal Train plan to be activated this would mean the train would pass through three stations in the Barnet borough. Under the Covid-19 guidance Angela risk assessed, socially distanced of course, with the Highways and Street Scene departments, British Transport Police, Metropolitan Police and the City of London and has walked the whole 8 mile route to provide an extensive assessment of health and safety, potential hazards and best viewing points. Angela has also engaged with neighbouring boroughs to ensure that boundaries are identified and correctly allocated for the individual local authority responsibility.

## **Mayoral Engagement Statistics 2020-2021**

Invitation received: 202 Invitations accepted: 187 Invitations declined: 5 Invitations cancelled: 10

Invitations attended by Mayor: 179
Invitations attended by Deputy Mayor: 8
Invitations attended by Past Mayor's: 0

## For 2020 The London Borough of Barnet won the National Civic Office of the Year Award

The Mayor's Office have embraced the new ways of working within the changing guidelines. Going forward, by using the same principles that have kept the office in high regard this past year, we can ensure we can continue to be a dependable and trusted office.

The Mayoral staff are open and honest, act with integrity and all of the team are contactable by telephone as well as email and this provides a personal and reassuring approach. Following up and

providing answers and solutions to queries in a timely manner is reassurance that the office can be relied upon, despite and beyond the difficulties and challenges Covid -19 has caused.

We care about Barnet, it's people, businesses and those we work with.

The office continues to work with other departments to ensure residents and businesses have a good experience when engaging with the Mayor.

The Mayor has been extremely flexible to accommodate the ever-changing guidelines and became an expert herself at online engagement.

Throughout the Council and the community, the Mayor's office have been proactively promoting the benefit of the Mayoralty which continues to be relevant for the community and more so now as the efforts of some outstanding residents, volunteers and community groups are recognised. It is important to acknowledge the community generosity of time and goodwill as their contribution is of huge value as it supports council services. It can also alleviate pressures where delivery of certain services has been difficult for various reasons.

We are an approachable team, offering sound advice to organisers when required. It is important to maintain good relations with individuals, businesses, organisations, stakeholders partners and the Lieutenancy. This not only keeps the reputation of the Mayoralty and Council in high regard but benefits areas of good practice, sharing information and good news stories through our communications department, council publications and website and also council partners platforms.

We actively listen and respond, collaborate and share ideas with different departments and our partners to achieve the best outcomes with residents, businesses and colleagues. This is a proven template and will be continued in the future.

Partnership working in the community is very important and we are very fortunate to have an excellent relationship with our partners. This relationship is continually nurtured in many areas and this has helped the Mayor's office deliver some very large civic events in the community every year with enormous cost savings.

It cannot be underestimated the value of the mayoralty to the community and council in general as it provides a visual reminder of how important it is to have a figurehead who appreciates the community efforts in all aspects.

Barnet is a very diverse borough and the Mayor's office works very closely with different faith groups and community forums. At all our civic events we ensure inclusion from different aspects of the community and celebrate this diversity. This will continue to keep the Mayoralty in the public eye in the future and for the right reasons.

Whilst the office has been delivering mayoral engagement and civic events in an unaccustomed fashion this past year it has highlighted the opportunities for going forward with changing guidelines.

For example; whilst arranging for the Town Hall to be illuminated in purple for Holocaust Memorial Day this year by having the lighting permanently installed this would enable the council to visually recognise other days by changing the light bulbs. For instance, red for Remembrance Sunday, rainbow colours for LGBTQ+, red white and blue for Armed Forces Day and any other colour we

choose to promote a specific significant event. This one-off installation charge will provide a visual statement in the future at the cost of a few light bulbs.

It is apparent with the wider use of IT and social media and video conferencing that the service delivery is still of an exceptional high standard by continuing to engage with the community whilst there has been significant cost savings.

Considering a return to face-to-face activity, a review of the Mayoral car is a frequent topic, often brought up by Freedom of Information. In the Barnet borough, with 875 miles of road and very much reduced parking amenities, it would be very difficult for the Mayor to attend engagements and on time without a car and driver. The office have been reviewed nearly every year for the last 15 years to see if cost savings can be made. The decision to keep the Mayoralty has been based on the value it brings to the council and the community and by ensuring that the office deliver the crucial elements that a figurehead should bring, we have been able to retain the services of the chauffeur. In addition, we have reviewed several vehicles to ensure the singular Mayoral car is cost effective and better for the environment. The current car is a Volvo S90 Hybrid which has proven to be hugely cost effective and green. It is not classified as a prestige car, however it looks like one and the black polished paint and chrome is expertly looked after by hand by the chauffeur, Tim. The vehicle is also compliant with the extension of the Ultra Low Emissions Zone which will extend into the Barnet borough. It is envisaged that we can retain the car for at least 6 years so future transport costs will also be significantly reduced.

## **Summary**

The small Mayor's Office team who are all committed, dedicated and willing, continually strive to ensure all those engaging with the Mayoralty have a memorable and good experience. Whilst delivering new and innovative ways of working we have ensured the office delivers an exceptional service embracing the changes necessary. This includes the promotion and value of the Mayoralty in the borough with very limited resources, celebrating the diversity, collaborating with our partners and sharing best practices.

The Mayor has been particularly keen to ensure continued engagement with borough residents and organisations and this has been helped by the Mayor's prompt responses to office communication, her own innovation and ideas for uniting outside groups to work together (e.g. Bringing Smiles to your door) and her own flexibility in uncertain times.

The Mayor's Office need to get it right first time, every time as the mayoralty carries a huge reputational risk to the council. Going forward, everything we have done this year has created a vision on how we can operate and develop this service in the future, under restricted circumstances if necessary.



# Putting the Community First



Community Leadership and Libraries Committee Work Programme 2021-22

Contact: Tracy Scollin Tel 020 8359 2315 tracy.scollin@barnet.gov.uk

Title of Report	Overview of decision	Report Of (officer)	Issue Type (Non key/Key/Urgent)			
6 October 2021	6 October 2021					
Community Safety Annual Report 2020/21 (including Crime and Disorder	To consider an annual report on Community Safety including progress in delivering the Safer Communities Strategy (incorporating the statutory	Assistant Director, Counter Fraud, Community Safety and Protection				
Scrutiny)	requirement to undertake crime and disorder scrutiny).	Community Safety Manager				
Update on the Community Safety Strategic Assessment	Progress of updating the Community Safety Strategic Assessment	Assistant Director, Counter Fraud, Community Safety and Protection				
		Community Safety Manager				
CCTV Strategic Review and Procurement of new Service Contract	To approve the Outline Business Case to undertake a strategic review of the CCTV requirements for the Community Safety Team and Libraries Service, and to undertake a procurement process for a CCTV services contract and new CCTV technology.	Executive Director of Assurance Assistant Director, Counter Fraud, Community Safety and Protection				
MOPAC Blueprint for Women in Contact with the Criminal Justice System	Update from the Working Group.	Director, Early Help and Children's Social Care	Non-key			
Armed Forces Covenant Action Plan	Update report on progress in implementing the Armed Forces Covenant Action Plan reported to Committee on 16 September 2020	Mayoral Services, Civic Events Manager and Armed Forces Champion	Non-key			

Title of Report	Overview of decision	Report Of (officer)	Issue Type (Non key/Key/Urgent)
Mayoralty Update	May 2019-May 2021 Report	Mayoral Services, Civic Events Manager and Armed Forces Champion	Non-key
Business Planning 2022 – 2026	To consider and agree revenue savings proposals and fees and charges for referral to Policy & Resources Committee and approval by Council.	Executive Director of Assurance	Key
26 January 2022			
Q2 2021/22 Barnet Plan Outcomes Framework Report	Overview of budget, performance and risk information for Q2 2021/22	Head of Programmes, Performance and Risk	Non-key
Domestic Abuse and Violence Against Women and Girls (VAWG) Strategy Annual Update	To receive an annual update on progress made in implementing the Domestic Abuse and VAWG Strategy	Director Early Help and Children's Social Care VAWG Strategy Manager	Non-key
Community Participation Strategy Delivery Plan	To receive an update on implementation of the Community Participation Strategy including all voluntary, community and faith sectors.	Community Engagement, Participation and Strategy Lead	Non-key
10 March 2022	1	1	

Title of Report	Overview of decision	Report Of (officer)	Issue Type (Non key/Key/Urgent)
Registration and Nationality Service Update	To receive an update on Registration & Nationality performance, including pandemic response	Head of Customer Services & Digital	Non-key
Food Security	Updated Food Security Strategy to note	Public Health Strategist	Non-key
9 June 2022 (TBC)			
Family Services Community Safety Annual Update	To receive an annual update on community safety functions within Family Services including: Domestic Abuse and VAWG Strategy; Reducing Offending Group Update; Serious Youth and Serious Adult Violence; and Knife Crime Strategy	Director of Children's Social Care Partnerships and Engagement Lead, Children's Services	Non-key
Community Safety Annual Report 2021/22 (including Crime and Disorder Scrutiny)	To consider an annual report on Community Safety including progress in delivering the Safer Communities Strategy (incorporating the statutory requirement to undertake crime and disorder scrutiny)	Community Safety Manager	Non-key
CCTV Project	Full Business Case for approval.	Community Infrastructure Coordinator, Growth and Corporate Services	Key

To Be Allocated			
Q4 2021/22 Barnet Plan Outcomes Framework Report	Overview of budget, performance and risk information for Q4 2021/22	Head of Programmes, Performance and Risk	
Annual Report on Civic Events and the Mayoralty	To receive an Annual Report on Civic Events and the Mayoralty. Target date shortly after end of municipal year.	Mayoral Services, Civic Events Manager and Armed Forces Champion	Non-key
Environmental Crime (excluding littering, fly- tipping, fly-posting and graffiti)	To receive an update report on Environmental Crime (excluding littering, fly-tipping, fly-posting and graffiti)	Community Safety Manager	Non-key
Covid-19 Enforcement	To provide an update on Covid-19 enforcement activity since the start of the pandemic	Head of Counter Fraud Operations	Non-key
Future of Hendon Library	Re-provision of Hendon Library and Local Studies Centre, and Relocation of School Libraries Resource Service	Head of Libraries Service	Non-key
Promoting arts and culture in Barnet	To follow	Community Participation, Strategy and Engagement Lead	Non-key

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